

### Login page

To access these tools, go to [www.epcor.com/myaccount](http://www.epcor.com/myaccount) and log in to your account or register for an account if you do not have one.

During periods of high site traffic, you may be placed in a queue before entering My Account.



### Log in to your account

Email address or username

Password

[Forgot your password?](#)

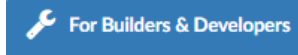
### Don't have a login yet?

### Projects page

Select the 'For Builders & Developers' tab. This was previously labelled 'Projects'.

Any active projects you have submitted or you were previously subscribed to will appear in the 'Projects' table.

If you have not previously submitted or subscribed to any connection requests, your Projects page will appear as the image on the right.



### Applications

You currently don't have any applications associated to your account.

### Projects

1 Warning

Show Completed/Cancelled

Search by Project ID or Name

REQUEST	PROJECT TITLE	SERVICE TYPE	IN SERVICE STATE	IN SERVICE DATE
166407	THE CANADIAN NORTH GLENORA - 135 ST	Power	Unscheduled	TBD
190433	OVERLOADED TX - 37FS1915	Power	Target Before	2023-Mar-13
189436	CELTIC HALL - 32 AVE	Power	Completed (Metering In Progress)	2023-Jan-30

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**For Builders & Developers**

### Applications

You currently don't have any applications associated to your account.

### Projects

You currently don't have any projects associated to your account.

### Application form

Click on the 'Apply for new service' button.

A new page opens where you can apply for Water & Drainage or Power connections.

**Apply for water and drainage**

- Simplified water and drainage application checklist to make sure you have everything you need to apply for service.
- Water and Drainage Customer Connection Guide for guidance on how to successfully request services.
- Understand the process from start to finish.

**Apply for power**

- Simplified power application checklist to make sure you have everything you need to apply for service.
- Power Customer Connection Guide for guidance on how to successfully request services.
- Understand the process from start to finish, including timelines to energization.

Select the desired connection type and the appropriate application form will open.

### Apply for Water and Drainage

We recommend saving frequently, using the "Save for later" button to prevent losing unsaved data due to disruptions.

If you have any questions while filling out this form, please contact us at [wass.drainage@epcor.com](mailto:wass.drainage@epcor.com) or (780)496-5444.

**Project details**

Service application type\*

[Learn more about service connection types](#)

- Commercial, Industrial or Institutional
- Multi-family developments
- Semi-detached homes
- Single-family homes

### Apply for Power

We recommend saving frequently, using the "Save for later" button to prevent losing unsaved data due to disruptions.

If you have any questions while filling out this form, please contact us at [ces@epcor.com](mailto:ces@epcor.com) or (780)412-3128.

**What type of application are you submitting?\***

[Learn more about application types.](#)

- New service application
- Preliminary information and budget request

The online form will walk you through the application process. All required fields are marked with an asterisk (\*).

If you require additional information about a specific section, you may click the chevron icon on the right to learn more.

You may save a draft version at any time by clicking the 'Save for later' button at the bottom.

You may also clear the entire form by clicking on the 'Clear form' button.

Once you are ready, click the 'Submit Application' button at the bottom of the form.

### Project details

Service application type\*

[Learn more about service connection types](#)

- Commercial, Industrial or Institutional
- Multi-family developments
- Semi-detached homes
- Single-family homes

**Project name\***

This can be an internal or external project name to help you identify the project.

### Project details

Service application type\*

[Learn more about service connection types](#)

**Commercial, Industrial or Institutional:** Industrial developments, retail, strip malls, or office buildings.

**Multi-family developments:** Condominiums, apartments, stacked row housing, or 3-plexes and above.

**Semi-detached homes:** Free-standing residential buildings including side by side Duplexes and two-dwelling units.

**Single-family homes:** Free-standing residential buildings including new builds, in-tills, or basements suites.

- Commercial, Industrial or Institutional
- Multi-family developments
- Semi-detached homes
- Single-family homes

**Project name\***

This can be an internal or external project name to help you identify the project.

**Project name\***

This can be an internal or external project name to help you identify the project.

**Project description**

Provide a brief description of your project and the type of work being performed. This may

By choosing the "Submit application" button below, I confirm and acknowledge that my application details as set out above are correct and that EPCOR is authorized to prepare an estimate for my applied-for Service Connection.

I confirm and acknowledge that I am responsible for all costs associated with EPCOR's preparation of an estimate, including costs resulting from amendments to my application, regardless of whether the applied-for Service Connection proceeds to construction.

I understand that I have the option to cancel the application without cost or penalty to me within 10 days after choosing "Submit application".

## Application table

Drafts will appear in the applications table on the projects page.

Click on the draft to open for editing or to Submit it.

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### Applications

[Apply for new service](#)

REQUEST	PROJECT TITLE	SERVICE TYPE	APPLICATION TYPE	CREATED ON	STATUS	
N/A	<a href="#">Test Power Single Family Request</a>	Power	Single-family homes	2023-Apr-25	Draft	
N/A	<a href="#">Test Drainage Semi-detached Request</a>	Water and Drainage	Semi detached homes	2023-Apr-25	Draft	

Click on the trash can to delete a draft.

Click on 'Apply for new service' to start a new application form.

Once the form is submitted and assigned a request number, it will appear as 'Submitted' in the applications table.

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### Applications

[Apply for new service](#)

REQUEST	PROJECT TITLE	SERVICE TYPE	APPLICATION TYPE	CREATED ON	STATUS	
N/A	Test Power Single Family Request	Power	Single-family homes	2023-Apr-25	Draft	
512724	Test Drainage Semi-detached Request	Water and Drainage	Semi detached homes	2023-Apr-25	Submitted	

### Project invitation

Once the application is accepted by EPCOR, you will receive an email notification to log in to My Account to view the project.

## You've been invited to view request #512630.

**Project Title:** SFD - UAT Drainage Crew

**See the status of your project — anywhere, anytime.**

[Log in to your My Account profile to view your project status online.](#) Don't have a My Account Profile? [Create a profile](#) then login to your My Account profile to view your project status online.

Please be advised that by registering for an EPCOR MyAccount, you will become subject to the MyAccount Online Account Management Usage Agreement.

### Project details

Click on the 'Request' link to view Project status.

Power and Water & Drainage dashboards are similar but contain different project phases and milestones.

#### Project #512630: SFD - UAT Drainage Crew

Address: 10423 - 101 St NW Edmonton  
 Development Type: Single-family homes  
 Services Requested: Water, Sanitary  
 Subscribed: [ed\\_regression@epcor.com](mailto:ed_regression@epcor.com), [ed\\_res\\_a\\_list@epcor.com](mailto:ed_res_a_list@epcor.com), [wendy\\_uat@epcor.com](mailto:wendy_uat@epcor.com)  
 Invited: [david\\_uat@epcor.com](mailto:david_uat@epcor.com), [robyn\\_uat@epcor.com](mailto:robyn_uat@epcor.com)  
By providing your email address, you consent that it may be disclosed and used by other authorized subscribed users to this project.

#### EPCOR contact - Construction Phase:

Name: BERTIN, WENDY      Phone number:  
 Location:                      Email Address: [WBERTIN@epcor.com](mailto:WBERTIN@epcor.com)

[Email Preferences](#) ▼

#### Project phase

For more detailed descriptions about each project phase, visit [EPCOR.com](https://www.epcor.com)

