



CONSTRUCTION NOTICE FOR YOUR AREA

PROJECT OVERVIEW

EPCOR is pleased to be bringing natural gas services this year to the Municipality of Kincardine and parts of Huron Kinloss—and more specifically to your neighbourhood! Whether it's for heating your home, cooking meals, keeping you toasty by your outdoor fireplace or an endless supply of hot water for your busy family, natural gas adds convenience, cost savings, reliability and an upgrade to your daily life.

WHAT'S HAPPENING?

Identifying Underground Utilities

To build this distribution network safely and maintain reliability of other utilities, in accordance with the *Ontario Underground Infrastructure Notification System Act*, our construction partner, AECON, needs to identify the utilities that are located along the public utility corridor.

In the community, many properties have landscaping or driveways that extend on top of the public utility corridor. Your property may be one of them.

As a result, our crews will be in the area:

- Spray painting or placing flags on the location of buried utilities that needs to be exposed.
- Excavating the area to confirm the presence of existing drainage, telecommunications and/or hydro utilities.
- Temporarily restoring the area as we may need to repeat the process later in the construction season.

Connecting homes to the distribution system

Once we have constructed the natural gas distribution system, we will be back on your street to connect customers who have signed up for service with EPCOR. At this time, we will be installing the gas line that connects the meter at the property to the distribution system so customers can begin using natural gas.

One to three weeks before installation, utility companies may spray paint or place flags on your property to identify any underground services. Please leave the marks or flags in place to prevent service disruptions, costly repairs or personal injury when our crews begin to work.

If you have existing plants, trees or shrubs that are on the marked path of the gas line to your gas meter, we ask that you remove them prior to construction. Our crew will need access to the area to potentially dig a trench from the gas main on the street to your property gas meter.

RESTORATION

At the end of the construction season, we will restore areas that were disturbed as part of our construction. The sections on both the public and private side that are disturbed will be restored as follows:

- **Boulevards or driveways:** with equivalent materials and matched to the existing grade, as much as possible.
- **Irrigation systems, underground sprinklers or invisible dog fences:** with equivalent parts, as close to the original as possible. **Please call EPCOR to let us know if these are present on your property.**
- **Lawn:** with grass seed or topsoil and instructions on the care of this seed or topsoil, as required.

If construction is taking place late in the year (e.g. October), please be advised that this restoration may be completed the following spring, when conditions are suitable. In addition, we can return one year from restoration to determine if any further restoration is required.

Affected streets, alleys and sidewalks will be fully restored once construction is complete.

FREQUENTLY ASKED QUESTIONS

Can I remove the flags or spray painting to care for my lawn?

The flags and spray paint must stay in place until we have completed the work. Please do not remove them to care for your lawn but instead temporarily maintain around the flags or paint.

Who locates my underground sprinklers, irrigation system or invisible dog fence?

Homeowners are responsible for identifying their underground sprinklers, irrigation systems or invisible dog fences as they cannot be identified through utility locators. Please call EPCOR to let us know they are present and clearly mark these on your property with an object (e.g. flag, stake, rope, etc.) so we can take care while doing our work.

What if my underground sprinkler, irrigation system or invisible dog fence is damaged?

Please be sure to test your system as soon as we have finished the work on your property. If it has been damaged, please call EPCOR so that we can repair those areas with equivalent parts.

When will construction take place?

We will be working throughout the construction season to bring natural gas to the community. Our hours of work will be Monday to Friday from 7:00 a.m. to 5:30 p.m. Occasional evening or Saturday work may be required. We will work as quickly and safely as possible to minimize any inconvenience.

SMELL SULPHUR OR ROTTEN EGGS?

Call EPCOR immediately at 1-888-765-2256. We are testing the system and need to know if you detect this odour.

Will traffic be disrupted in my neighbourhood?

Please be advised that road access, on-street parking and access to your property from the street may be limited during the construction period. Emergency access will be maintained at all times. Please slow down around construction and obey all traffic and lane controls, including flag people.

When will natural gas service begin?

We anticipate beginning service in the fall of this year. Once we have completed the gas line on your street and installed the gas meter at your property, a Heating, Venting and Air Conditioning (HVAC) contractor is required to arrange a final site visit with EPCOR to turn on your meter and inspect and light your natural gas equipment or appliances so that you can start to use them. You will need to be at the property during this site visit.

SAFETY IS OUR FIRST PRIORITY

Safety is a responsibility we all share and is EPCOR's top priority. We will maintain our work areas in a safe and secure manner, and perform our work according to all local bylaws and occupational health, safety and environmental requirements. **Please maintain a distance of two metres from our construction crews as per COVID-19 recommendations.**

CONTACT US

If you have questions or concerns about this work, please contact us Monday to Friday, 8 a.m. – 4 p.m.:

Phone: 1-888-765-2256

Email: gas@epcor.com

Visit: epcor.com/southernbruce