

DECISION AND RATE ORDER

EB-2021-0099

EPCOR NATURAL GAS LIMITED PARTNERSHIP - AYLMER

Application for quarterly rate adjustment mechanism commencing April 1, 2021

By Delegation, Before: Pascale Duguay

March 25, 2021

INTRODUCTION AND PROCESS

EPCOR Natural Gas Limited Partnership (ENGLP) filed an application on March 15, 2021 with the Ontario Energy Board (OEB) for an order or orders approving or fixing just and reasonable rates and other charges for the sale and distribution of natural gas commencing April 1, 2021 for its Aylmer operation (the Application).

The Application was made pursuant to section 36(1) of the *Ontario Energy Board Act,* 1998 and in accordance with the Quarterly Rate Adjustment Mechanism (QRAM) established by the OEB for dealing with changes in gas costs.¹

ENGLP provided written evidence in support of the proposed changes outlined in the Application. ENGLP provided the Application and pre-filed evidence to all parties of record in ENGLP Aylmer's last rates proceeding.²

Parties wishing to file comments on the Application were required to file them with the OEB by March 20, 2021. No comments were received.

The Application reflects an increase in the forecast cost of natural gas prices over the next 12 months and includes a true-up between actual and forecast natural gas prices for prior periods. The Application also includes the implementation of the increase of the Federal Carbon Charge effective April 1, 2021 (and related temporary adjustments), and new 2021 distribution rates and temporary rate adjustments previously approved by the OEB³.

OEB FINDINGS

The OEB approves the Application as filed. The rates are now final as the OEB has approved ENGLP Aylmer's 2021 distribution rates

ENGLP Aylmer's rates will be adjusted effective April 1, 2021 to reflect an increase in forecast natural gas prices and prospective recovery of the projected twelve-month balances of the gas supply deferral accounts for the period ending March 2022. The

¹ EB-2008-0106

² EB-2018-0336

³ EB-2020-0234

reference price will also be adjusted to reflect the increase in forecast natural gas prices.

The QRAM is intended to strike a balance between ensuring that consumers are receiving appropriate price signals which reflect natural gas market prices, and protecting the interest of consumers that purchase their gas from the distributor by reducing, to some extent, the volatility in the price of natural gas. Natural gas commodity prices charged by ENGLP are based on:

- a market price forecast for the commodity over the next 12 months
- a true-up between actual and forecast commodity prices for prior periods as actual costs are passed on to customers without a mark-up. By design, the QRAM includes smoothing of price volatility by spreading this difference over a 12-month period.

The bill impact of this Application for a typical residential customer who uses 1,780 cubic metres of natural gas per year and who purchases its gas supply from ENGLP is an increase of approximately \$3 on an annual basis.

When taking into account the changes in distribution rates and temporary rate adjustments (an increase of about \$24 on an annual basis), and the increase of the Federal Carbon Charge and related temporary adjustments (an increase of about \$60 on an annual basis), the total annual bill impacts for a typical residential customer who uses 1,780 cubic metres of natural gas per year and who purchases its gas supply from ENGLP is an increase of approximately \$87 on an annual basis.

IT IS ORDERED THAT:

- 1. The rates approved for ENGLP Aylmer as part of the decision and interim rate order EB-2020-0296, dated December 18, 2021, shall be superseded by the rates as provided in Appendix "A" and attached to this Decision and Rate Order.
- 2. The rates shall be effective April 1, 2021 and shall be implemented in ENGLP's first billing cycle commencing in April 2021.
- 3. The reference price for use in determining the amounts to be recorded in the Purchase Gas Commodity Variance Account (Account No.179-27) shall increase by \$0.002436 per m³ from the previous OEB approved level of \$0.133235 per m³ to \$0.135671 per m³ as shown in Schedule "A" of Appendix "A" attached to this Decision and Rate Order.

- 4. The balance in the Gas Purchase Rebalancing Account shall be prospectively cleared. The resulting gas supply charge will increase from the previous OEB approved level of \$0.135143 per m³ to \$0.136664 per m³ as noted in Schedule "A" of Appendix "A" attached to this Decision and Rate Order.
- 5. The appropriate form of customer notice as set out in Appendix "C" shall accompany each customer's first bill or invoice following the implementation of this Decision and Rate Order.
- 6. ENGLP shall pay the OEB's costs incidental to this proceeding upon receipt of he OEB's invoice.

DATED at Toronto, March 25, 2021

ONTARIO ENERGY BOARD

Original Signed By

Christine E. Long Registrar

APPENDIX "A" TO
DECISION AND RATE ORDER
OEB FILE NO. EB-2021-0099

DATED: MARCH 25, 2021

RATE 1 - General Service Rate

Rate Availability

The entire service area of the Company.

Eligibility

A customer that requires delivery of natural gas to any residential building served through one meter and containing no more than three dwelling units.

Rate

| a) | Monthly Fixed Charge ⁽¹⁾ | \$18.50 |
|----|--|--|
| | Rate Rider for Deferred Implementation – effective for 3 months ending June 30, 2021 | \$1.00 |
| | Rate Rider for REDA Recovery – effective for 12 months ending March 31, 2022 | \$0.78 |
| b) | Delivery Charge First 1,000 m³ per month All over 1,000 m³ per month | 13.5701 cents per m ³ 10.9063 cents per m ³ |
| | Rate Rider for Deferred Implementation - effective for 3 months ending June 30, 2021 | 0.3640 cents per m ³ |
| | Rate Rider for PGTVA recovery - effective for 12 months ending March 31, 2022 | 0.3113 cents per m ³ |
| | Rate Rider for ADVADA recovery - effective for 12 months ending March 31, 2022 | 0.1508 cents per m ³ |
| c) | Carbon Charges ⁽²⁾ - Federal Carbon Charge (if applicable) - Facility Carbon Charge | 7.8300 cents per m ³ 0.0052 cents per m ³ |
| | Rate Rider for FCCCVA recovery (if applicable) - effective for 12 months ending March 31, 2022 | 0.9416 cents per m ³ |
| | Rate Rider for FCCFVA recovery - effective for 12 months ending March 31, 2022 | \$0.01 per month |
| | Rate Rider for GGEADA recovery - effective for 12 months ending March 31, 2022 | \$0.78 per month |

d) Gas Supply Charge and System Gas Refund Rate Rider (if applicable) Schedule A

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

⁽²⁾ The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE 2 - Seasonal Service

Rate Availability

The entire service area of the company.

Eligibility

All customers.

| R | a | te |
|---|---|----|
| | | |

| Rate For | all gas consumed from: | April 1 - Oct 31 | Nov 1- Mar 31 |
|-------------|--|--|--|
| a) | Monthly Fixed Charge ⁽¹⁾ | \$21.00 | \$21.00 |
| | Rate Rider for REDA Recovery – effective for 12 months ending March 31, 2022 | \$0.78 | \$0.78 |
| b) | Delivery Charge First 1,000 m³ per month Next 24,000 m³ per month All over 25,000 m³ per month | 17.0841 cents per m ³ 8.8749 cents per m ³ 6.9188 cents per m ³ | 21.5342 cents per m ³ 14.6901 cents per m ³ 15.5875 cents per m ³ |
| | Rate Rider for Deferred Implementation – effective for 3 months ending June 30, 2021 | 0.2952 cents per m ³ | |
| | Rate Rider for PGTVA Recovery – effective for 12 months ending March 31, 2022 | 0.3113 cents per m ³ | 0.3113 cents per m ³ |
| | Rate Rider for ADVADA recovery – effective for 12 months ending March 31, 2022 | 0.1508 cents per m ³ | 0.1508 cents per m ³ |
| c) | Carbon Charges ⁽²⁾ - Federal Carbon Charge (if applicable) - Facility Carbon Charge | 7.8300 cents per m ³ 0.0052 cents per m ³ | 7.8300 cents per m ³ 0.0052 cents per m ³ |
| | Rate Rider for FCCCVA recovery (if applicable) - effective for 12 months ending March 31, 2022 | 0.9416 cents per m ³ | 0.9416 cents per m ³ |
| | Rate Rider for FCCFVA recovery – effective for 12 months ending March 31, 2022 | \$0.01 per month | \$0.01 per month |
| | Rate Rider for GGEADA recovery – effective for 12 months ending March 31, 2022 | \$0.78 per month | \$0.78 per month |
| d) | Gas Supply Charge and System Gas Refund Rate R | ider (if applicable) | Schedule A |

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation

⁽²⁾ The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading, provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE 3 - Special Large Volume Contract Rate

Rate Availability

Entire service area of the company.

Eligibility

A customer who enters into a contract with the company for the purchase or transportation of gas:

- a) for a minimum term of one year;
- b) that specifies a combined daily contracted demand for firm and interruptible service of at least 700 m³; and
- c) a qualifying annual volume of at least 113,000 m³.

Rate

- 1. Bills will be rendered monthly and shall be the total of:
 - a) A Monthly Customer Charge (1):

A Monthly Customer Charge of \$201.00 for firm or interruptible customers; or A Monthly Customer Charge of \$223.00 for combined (firm and interruptible) customers.

Rate Rider for REDA Recovery

\$0.78

- effective for 12 months ending March 31, 2022
- b) A Monthly Demand Charge:

A Monthly Demand Charge of 29.6806 cents per m³ for each m3 of daily contracted firm demand

Rate Rider for Deferred Implementation of 0.5832 cents per m³ for each m³ of daily contracted firm demand.

- effective for 3 months ending June 30, 2021
- c) A Monthly Delivery Charge:
 - (i) A Monthly Firm Delivery Charge for all firm volumes of 3.9173 cents per m³,
 - (ii) A Monthly Interruptible Delivery Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 10.7010 cents per m³ and not to be less than 7.7527 per m³.

Rate Rider for Deferred Implementation of 0.3162 cents per m³ for each m³ of firm volumes.

- effective for 3 months ending June 30, 2021

Rate Rider for PGTVA recovery

0.3113 cents per m³

- effective for 12 months ending March 31, 2022

Rate Rider for ADVADA recovery 0.1508 cents per m³

- effective for 12 months ending March 31, 2022

d) Carbon Charges (2)

Federal Carbon Charge (if applicable)
 Facility Carbon Charge
 7.8300 cents per m³
 0.0052 cents per m³

Rate Rider for FCCCVA recovery (if applicable) 0.9416 cents per m³

- effective for 12 months ending March 31, 2022

Rate Rider for FCCFVA recovery \$0.01 per month

- effective for 12 months ending March 31, 2022

Rate Rider for GGEADA recovery

- effective for 12 months ending March 31, 2022

\$0.78 per month

e) Gas Supply Charge and System Gas Refund Rate Rider (if applicable)

Schedule A

f) Overrun Gas Charges:

Overrun gas is available without penalty provided that it is authorized by the company in advance. The company will not unreasonably withhold authorization.

If, on any day, the customer should take, without the company's approval in advance, a volume of gas in excess of the maximum quantity of gas which the company is obligated to deliver to the customer on such day, or if, on any day, the customer fails to comply with any curtailment notice reducing the customer's take of gas, then,

- (i) the volume of gas taken in excess of the company's maximum delivery obligation for such day, or
- the volume of gas taken in the period on such day covered by such curtailment notice (as determined by the company in accordance with its usual practice) in excess of the volume of gas authorized to be taken in such period by such curtailment notice,

as the case may be, shall constitute unauthorized overrun volume.

Any unauthorized firm overrun gas taken in any month shall be paid for at the Rate 3 Firm Delivery Charge in effect at the time the overrun occurs. In addition, the Contract Demand level shall be adjusted to the actual maximum daily volume taken and the Demand Charges stated above shall apply for the whole contract year, including retroactively, if necessary, thereby requiring recomputation of bills rendered previously in the contract year.

Any unauthorized interruptible overrun gas taken in any month shall be paid for at the Rate 1 Delivery Charge in effect at the time the overrun occurs plus any Gas Supply Charge applicable.

For any unauthorized overrun gas taken, the customer shall, in addition, indemnify the company in respect of any penalties or additional costs imposed on the company by the company's suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

- 2. In negotiating the Monthly Interruptible Commodity Charge referred to in 1(c)(ii) above, the matters to be considered include:
 - a) The volume of gas for which the customer is willing to contract;
 - b) The load factor of the customer's anticipated gas consumption, the pattern of annual use, and the minimum annual quantity of gas which the customer is willing to contract to take or in any event pay for;
 - c) Interruptible or curtailment provisions; and
 - d) Competition.
- 3. In each contract year, the customer shall take delivery from the company, or in any event pay for it if available and not accepted by the customer, a minimum volume of gas as specified in the contract between the parties. Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this minimum shall be 3.1530 cents per m³ for firm gas and 5.4412 cents per m³ for interruptible gas.
- 4. The contract may provide that the Monthly Demand Charge specified in Rate Section 1 above shall not apply on all or part of the daily contracted firm demand used by the customer during the testing, commissioning, phasing in, decommissioning and phasing out of gas-using equipment for a period not to exceed one year (the transition period). In such event, the contract will provide for a Monthly Firm Delivery Commodity Charge to be applied on such volume during the transition of 5.7163 cents per m³ and a gas supply commodity charge as set out in Schedule A, if applicable. Gas purchased under this clause will not contribute to the minimum volume.

- (1) Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.
- (2) The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE 4 - General Service Peaking

Rate Availability

The entire service area of the company.

Eligibility

Rate

All customers whose operations, in the judgment of EPCOR NATURAL GAS LIMITED PARTNERSHIP, can readily accept interruption and restoration of gas service with 24 hours' notice.

| For | all gas consumed from: | April 1 through December 31: | January 1 through March 31: |
|-----|--|------------------------------|-----------------------------|
| a) | Monthly Fixed Charge(1) | \$21.00 | \$21.00 |
| | Rate Rider for REDA Recovery – effective for 12 months ending March | \$0.7 8 31, 2022 | \$0.78 |

| a) | Monthly Fixed Charge ⁽¹⁾ | \$21.00 | \$21.00 |
|------------|--|---|---|
| | Rate Rider for REDA Recovery – effective for 12 months ending March 31, 2022 | \$0.78 | \$0.78 |
| b) | Delivery Charge First 1,000 m ³ per month All over 1,000 m ³ per month | 18.9314 cents per m ³ 11.6156 cents per m ³ | 24.1513 cents per m ³ 18.6627 cents per m ³ |
| | Rate Rider for Deferred Implementation – effective for 3 months ending June 30, 2021 | 31.0449 cents per m ³ | |
| | Rate Rider for PGTVA Recovery – effective for 12 months ending March 31, 2022 | 0.3113 cents per m ³ | 0.3113 cents per m ³ |
| | Rate Rider for ADVADA recovery – effective for 12 months ending March 31, 2022 | 0.1508 cents per m ³ | 0.1508 cents per m ³ |
| c) | Carbon Charges ⁽²⁾ - Federal Carbon Charge (if applicable) - Facility Carbon Charge | 7.8300 cents per m ³ 0.0052 cents per m ³ | 7.8300 cents per m ³ 0.0052 cents per m ³ |
| | Rate Rider for FCCCVA recovery (if applicable) – effective for 12 months ending March 31, 2022 | 0.9416 cents per m ³ | 0.9416 cents per m ³ |
| | Rate Rider for FCCFVA recovery | \$0.01 per month | \$0.01 per month |

| Rate Rider for FCCFVA recovery – effective for 12 months ending March 31, 2022 | \$0.01 per month | \$0.01 per month |
|---|------------------|------------------|
| Rate Rider for GGEADA recovery – effective for 12 months ending March 31, 2022 | \$0.78 per month | \$0.78 per month |

Gas Supply Charge and System Gas Refund Rate Rider (if applicable) d) Schedule A

Meter Readings

Gas consumption by each customer under this rate schedule shall be determined by monthly meter reading provided that in circumstances beyond the control of the company such as strikes or non-access to a meter, the company may estimate the consumption each month as of the scheduled date of the regular monthly meter reading and render a monthly bill to the customer thereof.

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19. (2) The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE 5 - Interruptible Peaking Contract Rate

Rate Availability

Entire service area of the company.

Eligibility

A customer who enters into a contract with the company for the purchase or transportation of gas:

- a) for a minimum term of one year;
- b) that specifies a daily contracted demand for interruptible service of at least 700 m³; and
- c) a qualifying annual volume of at least 50,000 m³.

Rate

- 1. Bills will be rendered monthly and shall be the total of:
 - a) Monthly Fixed Charge⁽¹⁾

\$191.00

Rate Rider for REDA Recovery

\$0.78

- effective for 12 months ending March 31, 2022

b) A Monthly Delivery Charge:

A Monthly Delivery Charge for all interruptible volumes to be negotiated between the company and the customer not to exceed 9.4318 cents per m³ and not to be less than 6.0876 per m³.

| Rate Rider for PGTVA recovery | 0.3113 cents per m ³ |
|---|---------------------------------|
| - effective for 12 months ending March 31, 2022 | - |

Rate Rider for ADVADA recovery
- effective for 12 months ending March 31, 2022

c) Carbon Charges

Federal Carbon Charge (if applicable)
 Facility Carbon Charge
 7.8300 cents per m³
 0.0052 cents per m³

Rate Rider for FCCCVA recovery (if applicable) 0.9416 cents per m³ – effective for 12 months ending March 31, 2022

Rate Rider for FCCFVA recovery \$0.01 per month

- effective for 12 months ending March 31, 2022

Rate Rider for GGEADA recovery \$0.78 per month

- effective for 12 months ending March 31, 2022

d) Gas Supply Charge and System Gas Refund Rate Rider (if applicable) Schedule A

e) Overrun Gas Charge:

Overrun gas is available without penalty provided that it is authorized by the company in advance. The company will not unreasonably withhold authorization.

If, on any day, the customer should take, without the company's approval in advance, a volume of gas in excess of the maximum quantity of gas which the company is obligated to deliver to the customer on such day, or if, on any day, the customer fails to comply with any curtailment notice reducing the customer's take of gas, then

- (i) the volume of gas taken in excess of the company's maximum delivery obligation for such day, or
- (ii) the volume of gas taken in the period on such day covered by such curtailment notice (as determined by the company in accordance with its usual practice) in excess of the volume of gas authorized to be taken in such period by such curtailment notice,

as the case may be, shall constitute unauthorized overrun volume.

Any unauthorized overrun gas taken in any month shall be paid for at the Rate 1 Delivery Charge in effect at the time the overrun occurs plus any applicable Gas Supply Charge.

For any unauthorized overrun gas taken, the customer shall, in addition, indemnify the company in respect of any penalties or additional costs imposed on the company by the company's suppliers, any additional gas cost incurred or any sales margins lost as a consequence of the customer taking the unauthorized overrun volume.

- 2. In negotiating the Monthly Interruptible Commodity Charge referred to in 1(c) above, the matters to be considered include:
 - a) The volume of gas for which the customer is willing to contract;
 - b) The load factor of the customer's anticipated gas consumption and the pattern of annual use and the minimum annual quantity of gas which the customer is willing to contract to take or in any event pay for;
 - c) Interruptible or curtailment provisions; and
 - d) Competition.
- 3. In each contract year, the customer shall take delivery from the company, or in any event pay for it if available and not accepted by the customer, a minimum volume of gas of 50,000 m³. Overrun volumes will not contribute to the minimum volume. The rate applicable to the shortfall from this annual minimum shall be 8.1474 cents per m³ for interruptible gas.
- (1) Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19. (2) The Federal Carbon Charge is only "applicable" to 20% of the natural gas volumes used by eligible greenhouses, reducing their effective Federal Carbon Charge rate.

Bundled Direct Purchase Delivery

Where a customer elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, the customer or their agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to customers who elect said Bundled T transportation service.

Unless otherwise authorized by EPCOR, customers who are delivering gas to EPCOR under direct purchase arrangements must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE 6 - Integrated Grain Processors Co-Operative Aylmer Ethanol Production Facility

Rate Availability

b)

c)

Rate 6 is available to the Integrated Grain Processors Co-Operative, Aylmer Ethanol Production Facility only.

Eligibility

Integrated Grain Processors Co-Operative's ("IGPC") ethanol production facility located in the Town of Aylmer

Rate

- 1. Bills will be rendered monthly and shall be the total of:
 - a) Fixed Monthly Charge⁽¹⁾ of \$62,332.06 for firm services

- effective for 12 months ending March 31, 2022

| Rate Rider for Deferred Implementation – effective for 3 months ending June 30, 2021 | \$1,102.14 |
|---|---------------------------------|
| Rate Rider for REDA Recovery – effective for 12 months ending March 31, 2022 | \$0.75 |
| Rate Rider for ADVADA recovery – effective for 12 months ending March 31, 2022 | \$936.83 |
| Carbon Charges - Facility Carbon Charge | 0.0052 cents per m ³ |
| Rate Rider for FCCFVA recovery – effective for 12 months ending March 31, 2022 | \$0.01 per month |
| Rate Rider for GGEADA recovery | \$0.78 per month |

Gas Supply Charge and System Gas Refund Rate Rider (if applicable) Schedule A

Purchased Gas Transportation Charges

In addition to the Rates and Charges outlined above, IGPC is responsible for all costs, charges and fees incurred by EPCOR related to gas supplied by Enbridge Gas Inc. to EPCOR's system for IGPC. All actual charges billed to ENGLP by Enbridge Gas Inc. under former Union Gas contract ID SA008936 and SA008937, as amended or replaced from time to time, shall be billed to IGPC by EPCOR when and as billed to EPCOR by Enbridge Gas Inc.

Bundled Direct Purchase Delivery

Where IGPC elects under this rate schedule to directly purchase its gas from a supplier other than EPCOR, IGPC or its agent must enter into a Bundled T-Service Receipt Contract with EPCOR for delivery of gas to EPCOR. Bundled T-Service Receipt Contract rates are described in rate schedule BT1. The gas supply charge will not be applicable to IGPC if it elects said Bundled T transportation service.

Unless otherwise authorized by EPCOR, IGPC, when delivering gas to EPCOR under direct purchase arrangements, must obligate to deliver said gas at a point acceptable to EPCOR, and must acquire and maintain firm transportation on all pipeline systems upstream of Ontario.

⁽¹⁾ Aggregated within Monthly Fixed Charge is the amount of one dollar per month in accordance with Bill 32 and Ontario Regulation 24/19.

Delayed Payment Penalty

When payment is not made in full by the due date noted on the bill, which date shall not be less than 16 calendar days after the date of mailing, hand delivery or electronic transmission of the bill, the balance owing will be increased by 1.5%. Any balance remaining unpaid in subsequent months will be increased by a further 1.5% per month. The minimum delayed payment penalty shall be one dollar (\$1.00).

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

SCHEDULE A - Gas Supply Charges

Rate Availability

Entire service area of the company.

Eligibility

All customers served under Rates 1, 2, 3, 4, 5 and 6.

Rate

The Gas Supply Charge applicable to all sales customers shall be made up of the following charges:

| PGCVA Reference Price | (EB-2021-0099) | 13.5671 cents per m ³ |
|-------------------------|----------------|----------------------------------|
| GPRA Recovery Rate | (EB-2021-0099) | 0.0558 cents per m ³ |
| System Gas Fee | (EB-2018-0296) | 0.0435 cents per m ³ |
| Total Gas Supply Charge | | 13.6664 cents per m ³ |

Note:

PGCVA means Purchased Gas Commodity Variance Account GPRA means Gas Purchase Rebalancing Account

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

RATE BT1 – Bundled Direct Purchase Contract Rate

Availability

Rate BT1 is available to all customers or their agent who enter into a Receipt Contract for delivery of gas to EPCOR. The availability of this option is subject to EPCOR obtaining a satisfactory agreement or arrangement with Enbridge Gas Inc. and EPCOR's gas supplier for direct purchase volume and DCQ offsets.

Eligibility

All customers electing to purchase gas directly from a supplier other than EPCOR must enter into a Bundled T- Service Receipt Contract with EPCOR either directly or through their agent, for delivery of gas to EPCOR at a mutually acceptable delivery point.

Rate

For gas delivered to EPCOR at any point other than the Ontario Point of Delivery, EPCOR will charge a customer or

their agent all approved tolls and charges incurred by EPCOR to transport the gas to the Ontario Point of Delivery.

Note:

Ontario Point of Delivery means Dawn or Parkway on the Enbridge Gas Inc. (Union South) System as agreed to by EPCOR and EPCOR's customer or their agent.

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

Transmission Service

Availability

Transmission Service charges shall be applied to all natural gas producers that sell gas into Enbridge Gas' Union South system via ENGLP's distribution system.

Eligibility

All natural gas producers, transporting gas through ENGLP's system for sale into Enbridge Gas' Union South system shall be charged the Transmission Service Rate and associated Administrative Charge. Rates and Charges will be applied only in those months that a natural gas producer delivers gas to a delivery point on ENGLP's system for sale into Enbridge Gas' Union South system.

Rate

Administrative Charge \$250/month Transmission Service Rate \$0.95/mcf

Effective: April 1, 2021

Implementation: All bills rendered on or after April 1, 2021

Schedule of Miscellaneous and Service Charges

| | A | В |
|----|--|-------------------------|
| | Service | Fee |
| 1 | Service Work | |
| 2 | During normal working hours | |
| 3 | Minimum charge (up to 60 minutes) | \$100.00 |
| 4 | Each additional hour (or part thereof) | \$100.00 |
| 5 | Outside normal working hours | |
| 6 | Minimum charge (up to 60 minutes) | \$130.00 |
| 7 | Each additional hour (or part thereof) | \$105.00 |
| 8 | | |
| 9 | Miscellaneous Charges | |
| 10 | Returned Cheque / Payment | \$20.00 |
| 11 | Replies to a request for account information | \$25.00 |
| 12 | Bill Reprint / Statement Print Requests | \$20.00 |
| 13 | Consumption Summary Requests | \$20.00 |
| 14 | Customer Transfer / Connection Charge | \$35.00 |
| 15 | | |
| 16 | Reconnection Charge | \$85.00 |
| 17 | | |
| 18 | Inactive Account Charge | ENGLP's cost to install |
| | | service |
| 19 | | |
| 20 | Late Payment Charge | 1.5% / month, 19.56% / |
| | | year (effective rate of |
| | | 0.04896% compounded |
| | | daily) |
| 21 | | |
| 22 | Meter Tested at Customer Request Found to be | Charge based on actual |
| | Accurate | costs |
| 23 | | |
| 24 | Installation of Service Lateral | \$100 for the first 20 |
| | | meters. Additional if |
| | | pipe length exceeds 20 |
| | | meters. |

Note: Applicable taxes will be added to the above charges

Effective: April 1, 2021 Implementation: All bills rendered on or after April 1, 2021

APPENDIX "B" TO DECISION AND RATE ORDER OEB FILE NO. EB-2021-0099

DATED: MARCH 25, 2021

EPCOR NATURAL GAS LIMITED PARTNERSHIP

Accounting Entries for the Purchased Gas Commodity Variance Account

Note: Account numbers are in accordance with the Uniform System of Accounts for Gas Utilities, Class A, prescribed under the Ontario Energy Board Act.

To record monthly as a debit (credit) in Deferral Account No. 179-27 (PGCVA) the decrease (increase) to reflect the projected changes in gas costs and prospective recovery of the balances of the gas supply deferral accounts approved by the Board for rate making purposes.

Debit/Credit Account No. 179-27 Purchased Gas Commodity Variance Account (PGCVA)

Credit/Debit Account No. 623 Cost of Gas

To record as a debit (credit) in Deferral Account No. 179-28, interest on the balance in Deferral Account

Debit/Credit Account No. 179-28 Purchased Gas Commodity Variance Account (PGCVA)

Credit/Debit Account No. 323 Other Interest Expense

Simple interest will be computed monthly on the opening balance in the said account in accordance with the methodology approved by the Board in EB-2006-0117.

APPENDIX "C" TO

DECISION AND RATE ORDER

OEB FILE NO. EB-2021-0099

DATED: MARCH 25, 2021

IMPORTANT INFORMATION ABOUT YOUR GAS BILL

Gas Delivery:

The Ontario Energy Board (OEB) has approved changes to the delivery charges that EPCOR Natural Gas Limited (EPCOR) charges its customers commencing January 1, 2021. On all bills rendered by EPCOR on or after April 1, 2021, there will be rate changes for the "Fixed Monthly Charge" and "Delivery To You Charges". In addition, some temporary rate adjustments will be added to your bill from April 1, 2021 to March 31, 2022 to recover specific amounts related to the clearing of balances in certain deferral & variance accounts as approved by the OEB.

Anticipated annual impact for residential customers (will vary based on usage): \$24

Federal Carbon Pricing Plan:

In 2019, the Federal government implemented a carbon tax as part of the Greenhouse Gas Pollution Pricing Act (GGPPA), This charge recovers costs associated with the GGPPA and reflects your monthly consumption, as well as delivery of natural gas to you and EPCOR's facilities. On April 1, 2021, the carbon charge for natural gas will increase from 5.87 ¢/m3 to 7.83 ¢/m3 of natural gas use. In addition, some temporary rate adjustments will be added to your bill from April 1, 2021 to March 31, 2022 to recover specific amounts related to the clearing of balances in certain deferral and variance accounts as approved by the OEB.

Anticipated annual impact for residential customers (will vary based on usage): \$60

Gas Commodity:

On all bills rendered by EPCOR on or after April 1, 2021, the price we charge for the gas commodity and transportation portion of your bill will be increasing by 0.1521 ¢/m3 to 13.6664 ¢/m3. The Ontario Energy Board has approved this change to reflect the prices that EPCOR expects that it will be paying to its gas suppliers through to the end of March 2022. On your gas bill this cost is on the line entitled "Gas Commodity".

As a regulated utility, EPCOR is permitted to recover what it pays for the purchase of gas plus any costs reasonably associated with this purchase but with no mark up or 'profit'. The price the utility charges you is based on the forecasted gas and transportation costs to EPCOR, which are periodically reviewed by the OEB and reconciled with actual costs. The gas commodity portion gets adjusted regularly throughout the year as the price of the gas commodity changes.

Anticipated annual impact for residential customers (will vary based on usage): \$3

For customers who have arranged to have their gas supplied by a gas marketer/broker, the price may or may not change depending on the terms of the contract the customer has with the gas marketer/broker.

If you have any questions about the changes in rates or any other item that appears on your bill, please feel free to call our office at 519-773-5321.

We would like to thank you for choosing to make natural gas your energy of choice.