

EPCOR ESSENTIALS

OCTOBER 2023

Progress at Copper Basin

The new Copper Basin Water Reclamation Facility is approximately 75% complete. Concrete structures are in place, and major equipment deliveries, plus piping and electrical work advances, have all been made over the past month. While we are right on schedule, long lead times within the global supply chain may affect construction. If this happens, we have received a three-month extension from the Arizona Department of Environment Quality to have the facility turned on by March 31, 2024. We will continue to update you on our timeline for this state-of-the-art facility.



What to Plant This Fall

Are you considering adding outdoor plants this year? You can save thousands of gallons of water each year and lower your water bill by choosing low water-use plants. Now is the perfect time to plant and adjust your outdoor watering schedule for fall. Consider visiting one of EPCOR's xeriscape demonstration gardens in Sun City or Paradise Valley to see low water-use plants in person and get inspired. Visit epcor.com for more information.

Reading Your Water Meter

Did you know your water meter can help you detect leaks? A dial meter will have a triangular dial that rotates when water is moving. Turn off all the water in your house and check to see if the dial is still spinning – if so, you might have a leak! An automated meter will show a flashing or illuminated dripping faucet in the LCD display if there's a possible leak. Call our Customer Care team at 1-800-383-0834 for more assistance on meter reading to verify your bill, monitor or measure water use and check for leaks.

How to Order a Free Conservation Kit

Our free conservation kits contain items and information that can help save water and money in and around your home. Our Retrofit Kits provide information on converting to low-flow equipment for your bathrooms, kitchen and outdoor hoses. The Audit Kits we offer help detect leaks and monitor water usage. Order your free kit by emailing conservation@epcor.com or calling 1-800-383-0834.

Six Easy Ways to Conserve Water

- 1 Turn off the tap while brushing your teeth to save 200 gallons of water per month
- 2 Skip rinsing dishes and save up to 10 gallons of water per load
- 3 Turn off the water while washing your car to save 100 gallons of water every time
- 4 Shorten your shower by 1-2 minutes to save up to 150 gallons per month
- 5 Check watering guidelines for your houseplants and landscaping to avoid overwatering
- 6 Look for leaks inside and outside your home



SAVE WATER THROUGH PAPERLESS BILLING

Each piece of paper requires at least 2L of water to be made. Create an online account to save paper and time by receiving your monthly bill via email. Select the paperless billing option in our online portal to get started.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

LET'S CONNECT



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