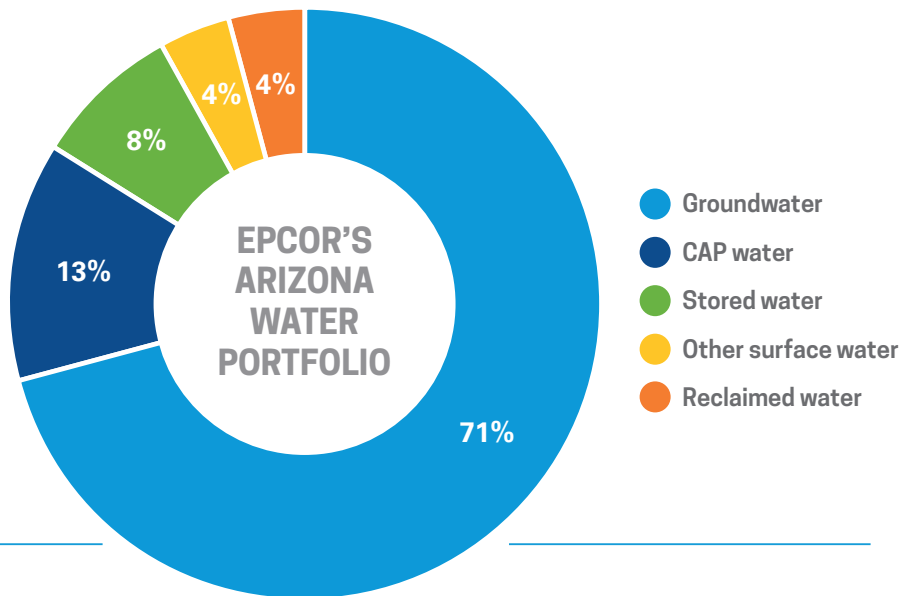


EPCOR ESSENTIALS

JULY 2023

An Update on the Colorado River

Though the Colorado River restrictions that are currently in place do not impact EPCOR customers, EPCOR's operations reflect careful planning to ensure water security now and in the future. Our water efficiency, customer education programs and diverse water portfolio help our drought mitigation efforts. We take these efforts seriously and continue to focus on strategic planning and smart water use and management.



Tips for Smart Irrigation Month

Outdoor water use rises sky high in summer months. Follow these simple tips to cut down on the 50% of water that's wasted, partially due to overwatering:

- **Step on your lawn.** If the grass springs back, it doesn't need water.
- **Leave grass longer in the summer** to promote drought-resistance, reduce evaporation and decrease weeds.
- **Look for WaterSense-labeled products and professionals.**
- **Inspect your irrigation systems for leaks.**

SUMMER WATER SAFETY

Be sure to take sensible precautions when you're around water and educate your friends and family about these water smart tips:

- **Stay hydrated.** You may not realize how much water you need to drink while playing at the beach or in the pool.
- **Avoid sun burns and serious heat-related illness by using sunscreen and covering up.**
- **Never swim alone and make sure you can see lifeguards.**
- **Wear a life vest.**
- **Never leave children alone near water.** Drowning is a leading cause of death for young children.
- **Consider swimming lessons for the whole family.**



SUMMER WATER RESOURCES

We know water is an important part of summer, from landscaping to swimming! Whether you're looking for tips on reducing your water use or how to stay safe around water, check out epcor.com for summer water resources.

How to Read Your Meter

Did you know your water meter can help you detect leaks? A dial meter will have a triangular dial that rotates when water is moving. Turn off all the water in your house and check to see if the dial is still spinning – that means you might have a leak! An automated meter will show a flashing or illuminated dripping faucet in the LCD display if there's a possible leak. Call our Customer Care team at 1-800-383-0834 for more assistance on meter reading and detecting leaks.

An Update on Copper Basin

The Copper Basin Water Reclamation Facility is on track to start operating by the end of the year. The fully enclosed facility with state-of-the-art odor control equipment uses biological processes to treat wastewater and will eventually reclaim 3 million gallons of treated wastewater per day. The new facility will allow EPCOR to decommission outdated facilities in the area, better serving our customers and contributing to vital water conservation efforts.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

LET'S CONNECT

