

UPDATES FROM EPCOR

SEPTEMBER 2022

ROLLING UP OUR SLEEVES TO SERVE SAN TAN VALLEY

EPCOR's project to build the Copper Basin Water Reclamation Facility is now well underway. We're very pleased with progress on this important new infrastructure that will replace the existing, outdated Section 11 plant, constructed more than 20 years ago.

In contrast to the lagoon-style design of Section 11, all wastewater treatment operations at the new facility will be fully enclosed. Copper Basin will ensure delivery of safe, clean and reliable wastewater service using industry-leading advanced treatment technologies that meet the Arizona Department of Environmental Quality's Best Available Demonstrated Control Technology requirements.

In addition, the Copper Basin facility is designed with sustainability in mind. It will return more than a billion gallons of safe, clean water annually to the natural water cycle through aquifer recharge, helping advance to preserve and protect Arizona's water resources for years to come.

The new facility is scheduled to be done by December 2023.



SMART IRRIGATION REMINDERS



September might be easing into fall, but every Arizonan knows that the weather can still be very warm at this time of year. For drought-smart lawn and garden watering, remember to irrigate in the early morning to reduce water waste from evaporation. And if you're considering adding plantings to your garden, wait until daytime temperatures are consistently below 100° Fahrenheit.







MANAGING YOUR BILL JUST GOT EASIER

When payday doesn't line up with your monthly bill deadlines, it can create hassles and worries about getting things paid on time. That's why we added a feature to our customer service portal that lets you choose when your EPCOR bill is due. You can also pay by mobile phone using our app – what could be easier?

These options are simple to set up – just visit your account portal at epcor.com or the EPCOR mobile app to get started. Still have questions? Give us a call at 1-800-383-0834 and we'll be happy to help.

EVERY DROP COUNTS!

A continuous drip this size...	would waste this much water:
 1/16" =	24,700 gallons/month
 1/8" =	98,700 gallons/month
 3/16" =	222,000 gallons/month
 1/4" =	393,000 gallons/month

A little leak can waste a lot.



EPCOR CONSERVATION SPECIALISTS

Did you know EPCOR has team members specially trained to help you conserve water and save money? Your water bill is based on the amount of water you use each month. Our knowledgeable Conservation Specialists are available by phone to walk you through your bill and customize strategies for reducing your water use. To get started, call 1-800-383-0834



HOORAY FOR NATIONAL COFFEE DAY – SEPTEMBER 29

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QUESTIONS?

We're Here for You.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
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