

The EPCOR logo consists of the word "EPCOR" in a bold, white, sans-serif font, followed by a circular icon containing a stylized sun or water droplet symbol. The logo is set against a dark blue square background.

EPCOR

WATER

epcor.com

The background of the report cover is a photograph of a woman with long, wavy brown hair, wearing safety glasses and a blue lab coat. She is smiling and holding a glass pipette in her gloved hand, with other laboratory glassware visible in the foreground. The image is overlaid with a semi-transparent blue filter.

YOUR 2012 WATER QUALITY REPORT



EDGEWOOD DISTRICT

PWS ID 3500326

Safety. Quality. Community. You'll hear these words spoken often around EPCOR.

At EPCOR Water, providing our communities with high-quality, safe, reliable water—and protecting it for future generations—is an important part of what we do every day.

That's why you're receiving this report.

Each year we send you a summary of the results obtained from testing your water in state-certified drinking water analysis labs. And we'll tell you what that analysis means.

In 2012, the water that EPCOR Water provided to you surpassed or met all federal and state primary drinking water quality regulations.

We're proud of this record, and we're dedicated to upholding these results.

For EPCOR, being a water and wastewater utility is more than providing a service and being your neighborhood utility provider. Your community is our home, too, and the quality of life—and the quality of the water—is important to us at a personal level. For EPCOR, taking care of you and your water supply is serious business.

If you have any questions about this report, our Customer Care team is here to help 24 hours a day, seven days a week. You can call us at 1-866-430-0824 or email us at mywater@epcor.com.

We invite you to learn more about your water and being water wise at epcor.com. And we thank you for caring about your water.

Sincerely,



Joe Gysel
President, EPCOR Water USA



You want to know what's in the water you're drinking

As your water service provider, we're committed to ensuring the quality and safety of that water. That's why you're receiving this annual water quality report from us. We hope it will help you understand your community's water a little better, what we're doing to protect it, and how you can help, too.

What will I find in this report?

This report complies with state and U.S. Environmental Protection Agency (EPA) regulations.

In it you'll find information on:

- Where your water comes from
- Protecting your water
- What's in your water

The information in this report is compiled from data from state labs certified in drinking water analysis by the State of New Mexico Environment Department.

Read this report – and share it!

Your first step in understanding your community's water is to read this report. But it's also important to share your learnings with others - especially those who do not receive an EPCOR Water bill and may not receive this report directly.

If you're one of the following groups, please share the report with water users at your location: landlords, businesses, schools, hospitals and other groups.

Questions?

EPCOR Water Customer Care Center:
1-866-430-0824

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien. **1-866-430-0824**



ABOUT YOUR WATER

EDGEWOOD DISTRICT

About your district

- EPCOR provides water service to almost 2,000 customers in the Edgewood service area.
- The Edgewood District serviced by EPCOR encompasses approximately 36.5 square miles within Santa Fe County and a small portion of Torrance County.

Where your water comes from

- Edgewood is served entirely by groundwater sources from the local aquifer.
- Groundwater wells extracting water from the Estancia Basin.

Groundwater wells – and protecting them together

The Estancia Basin

- The Estancia Basin in the vicinity of Edgewood has been designated as a critical management area by the Office of the State Engineer (OSE) in New Mexico.
- The OSE regulates the use of this aquifer and limits the amount of rights available for water production.

How we protect your groundwater

We protect the sources by ensuring proper well construction and system operations and management.

How you can help

Take hazardous household chemicals to hazardous material collection days and limit your pesticide and fertilizer use.

For information on recycling centers in your area, go to **Earth911.com**.

Notice of Source Water Assessment

The Susceptibility Analysis of the EPCOR Water-Edgwood water system reveals the water system is well maintained and operated, and sources of drinking water are generally protected from potential sources of contamination based on well construction, hydrogeologic settings and system operations and management.

The susceptibility ranking of the entire water system is High. Please call **1-866-430-0824** for more information on this assessment.

Copies of the Source Water Assessment

New Mexico Environment Department – Drinking Water Bureau (NMED-DWB): **1-877-654-8720**

Please provide your name, address, and telephone number.

Note: The NMED-DWB may charge a nominal fee for paper copies.

WHAT YOU CAN EXPECT TO FIND IN YOUR WATER

Sources of drinking water



The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs and wells. As water travels over the surface of the land or through the ground, it can acquire naturally occurring minerals. In some cases it can also acquire radioactive material and substances resulting from the presence of animals or from human activity.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of these contaminants does not necessarily indicate that the water poses a health risk.

More information about contaminants and potential health effects can be obtained by calling the **EPA's Safe Drinking Water Hotline** at **1-800-426-4791**.

Ensuring your water is safe

To ensure that tap water is safe to drink, the EPA prescribes regulations limiting the amount of certain contaminants in water provided by public water systems.

To ensure bottled water is safe to drink, U.S. Food and Drug Administration regulations establish limits for contaminants in bottled water.

Substances that may be present in source water

Microbial Contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations or wildlife.

Inorganic Contaminants, such as salts and metals, which can be naturally occurring or may result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and Herbicides, which may come from a variety of sources, such as agriculture, urban stormwater runoff and residential uses.

Organic Chemical Contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and may also come from gas stations, urban stormwater runoff and septic systems.

Radioactive Contaminants, which can be naturally occurring or may be the result of oil and gas production and mining activities.

WHAT YOU CAN EXPECT TO FIND IN YOUR WATER

Special health information

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants may be particularly at risk from infections. These people should seek advice about drinking water from their healthcare providers. EPA/CDC (Centers for Disease Control and Prevention)



guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the **EPA's Safe Drinking Water Hotline** at **1-800-426-4791**.

Lead

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. EPCOR is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the **EPA's Safe Drinking Water Hotline** or at: <http://www.epa.gov/safewater/lead>.

Ways you can conserve water

- Replace your showerhead and faucets with newer aerated models.
- Take a short, 5-minute shower instead of a bath.
- Don't let the water run when you're brushing your teeth or shaving.
- Clean vegetables in a partially filled sink rather than under a continuously running tap.
- Wash only full loads of laundry and don't overload your machine.
- Select a high-efficiency water tank.
- Choose plants, shrubs and trees that require little irrigation and that fit in with the landscape to minimize pruning.



YOUR ROLE IN PROTECTING YOUR COMMUNITY'S WATER

Backflow prevention

Under state law, you are responsible for testing and maintaining your backflow device in working order. EPCOR Water has a backflow prevention program that ensures proper installation and maintenance of thousands of backflow prevention devices throughout our system.

What's a backflow device and what does it do?



Your backflow device is an essential tool in protecting the water supply from possible contamination.

Backflow prevention devices range from vacuum breakers on household hose bibs to

large commercial reduced-pressure principal devices found throughout our system.

These devices ensure hazards originating on customers' property and from temporary connections do not impair or alter the water in our water distribution system. Return of any water to our water distribution system after the water has been used for any purpose on the customer's premises or within the customer's piping system is unacceptable.

Home water treatment units

Failure to perform maintenance on your home water treatment unit can result in poor water quality.

If you installed a home treatment system such as a water softener or reverse osmosis system to improve taste or odor, remember to follow the manufacturer's instructions on operation and maintenance. For more information,

contact the manufacturer of your treatment system for maintenance instructions or assistance.

Tips for everyday pollution prevention

- **Use fertilizers and pesticides** sparingly and as directed by the manufacturer.
- **Pick up after your pet** and do not dispose of any waste in washes, canals or riverbeds.
- **Only wash your car on a lawn** or other unpaved surface, or use a commercial car wash.
- **Always use a nozzle** when using your garden hose around the home. Do not let the water free flow.
- **Maintain vehicles, machinery and equipment** to be free of leaks.
- **Sweep up dirt and debris**, rather than using a hose.
- **Minimize your purchase and use** of hazardous products. Dispose of unused quantities properly.



DEFINITION OF TERMS

gpg (grains per gallon): Used to describe the dissolved hardness minerals contained in water and is a unit of weight that equals 1/7,000 of a pound.

MCL (Maximum Contaminant Level): The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

MCLG (Maximum Contaminant Level Goal): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

MRDL (Maximum Residual Disinfectant Level): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

MRDLG (Maximum Residual Disinfectant Level Goal): The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

TT (Treatment Technique): A required process intended to reduce the level of a contaminant in drinking water.

AL (Action Level): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

N/A: Not Applicable.

ND: None Detected.

NTU: Nephelometric turbidity units.

pCi/L (Picocuries per Liter): Measurement of the natural rate of disintegration of radioactive contaminants in water (also beta particles).

ppb (Parts per Billion): One part substance per billion parts water (or micrograms per liter).

ppm (Parts per Million): One part substance per million parts water (or milligrams per liter).

ppt (Parts per Trillion): One part substance per trillion parts water (or nanograms per liter).

UCMR (Unregulated Contaminant Monitoring Rule): Unregulated substances are measured, but maximum contaminant levels have not been established by the government.

TTHM (Total Trihalomethanes): Consist of Chloroform, Bromoform, Bromodichloromethane and Dibromochloromethane.

HAA5 (Haloacetic Acids): Consist of Monochloroacetic Acid, Dichloroacetic Acid, Trichloroacetic Acid, Bromoacetic Acid and Dibromoacetic Acid.

SMCL (Secondary Maximum Contaminant Level): Non-enforceable guidelines regulating contaminants that may cause cosmetic effects or aesthetic effects in drinking water.

Total Dissolved Solids: An overall indicator of the amount of minerals in water.

MNR: Monitored, not regulated.

WHAT'S IN YOUR WATER

How to read your water quality table

Below, you'll see an analysis of your drinking water. Here's how to read this table:

Start here and read across.	2012 or year prior.	The goal level for that substance (may be lower than allowed).	Highest level of substance allowed.	Highest amount that was found.	Highest and lowest amounts found.	"Yes" means the amount found is below gov't requirements.	Where substance usually originates.
Substance (units)	Year Sampled	MCLG	MCL	Highest Amount Detected	Range of Detections	Compliance Achieved	Typical Sources

Your water quality table

The data shown in the water quality table below is a combination of analysis results from our nationally-recognized water quality lab and commercial laboratories. All are certified in drinking water testing by the State of New Mexico Environment Department. The table shows what substances were detected in your drinking water during 2012 or the last sampling period.

Regulated Substances Measured on the Water Leaving the Treatment Facility

Substance (units)	Year Sampled	MCLG	MCL	Highest Amount Detected	Range of Detections	Compliance Achieved	Typical Sources
Arsenic (ppb)	2011	0	10	1	1	yes	Erosion of natural deposits
Fluoride (ppm)	2011	4	4	0.24	ND-0.24	yes	Erosion of natural deposits; discharge from fertilizer and aluminum factories
Barium (ppm)	2011	2	2	0.5	0.3-0.05	yes	Discharge of drilling wastes; erosion of natural deposits
Nitrate+Nitrite (ppm) ¹	2012	10	10	4.23	1.28-4.23	yes	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Alpha particles (pCi/L)	2011	0	15	6.1	0.6-6.1	yes	Erosion of natural deposits of certain minerals that are radioactive and may emit a form of radiation known as alpha radiation

WHAT'S IN YOUR WATER

Regulated Substances Measured on the Water Leaving the Treatment Facility (cont.)

Substance (units)	Year Sampled	MCLG	MCL	Highest Amount Detected	Range of Detections	Compliance Achieved	Typical Sources
Radium 226 and Radium 228 (combined) (pCi/L)	2011	0	5	0.83	0.41–0.83	yes	Erosion of natural deposits
Uranium (ppb)	2011	0	30	6	6	yes	Erosion of natural deposits

Regulated Compounds Measured in the Distribution System

Substance (units)	Year Sampled	MCLG/MRDLG	MCL/MRDL	Annual Average	Range of Detections	Compliance Achieved	Typical Source
THHM (ppb)	2011	N/A ²	80	13.58	13.58	yes	By-product of drinking water disinfection
HAA5 (ppb)	2011	N/A ²	60	3	3	yes	By-product of drinking water disinfection
Chlorine Residual (ppm)	2012	4	4	0.52	0.32–0.73	yes	Water additive used to control microbes

Tap Water Samples: Lead and Copper Results

Substance (units)	Year Sampled	MCLG	Action Level	90th Percentile	# of Samples Above Action Level	Compliance Achieved	Typical Sources
Lead (ppb)	2010	0	15	3	0	yes	Corrosion of household plumbing systems
Copper (ppm)	2010	1.3	1.3	0.58	0	yes	Corrosion of household plumbing systems

WHAT'S IN YOUR WATER

Unregulated Substances Measured on the Water Leaving the Treatment Facility

Substance (units)	Year Sampled	Range of Detections	Typical Source
Sodium (ppm)	2011	20–26	Erosion of natural deposits
Hardness (grains per gallon)	2007	35–44	Natural calcium/magnesium

¹**Nitrate:** Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. High nitrate levels in drinking water can cause blue baby syndrome. Nitrate levels may rise quickly for short periods of time because of rainfall or agricultural activity. If you are caring for an infant, you should ask advice from your healthcare provider.

²**TTHM/HAA₅:** Although there is no collective MCLG for this contaminant group, there are individual MCLGs for some of the individual contaminants:

Trihalomethanes: bromodichloromethane (zero); bromoform (zero); dibromochloromethane (0.06 mg/L). Chloroform is regulated with this group but has no MCLG.

Haloacetic acids: dichloroacetic acid (zero); trichloroacetic acid (0.3 mg/L). Monochloroacetic acid, bromoacetic acid and dibromoacetic acid are regulated with this group but have no MCLGs.

Additional monitoring

In addition to the parameters listed in this table, other parameters were monitored, including regulated pesticides, herbicides, petroleum by-products and metals. None of those parameters were detected in the water.

If you have any questions about this report or your drinking water, please call our **Customer Care** team at **1-866-430-0824**.

EPCOR

WATER

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