

North Mohave Water District
(Name of Service Area)

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EPCOR Water Arizona, Inc.
(Name of Company)

North Mohave Water District
(Name of Service Area)

GENERAL WATER RATE

Availability

Available for all metered residential, apartment, commercial, and construction customers served by this District.

Schedule of Charges

Meter Sizes	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier (gallons)
Residential							
5/8 x 3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-inch	\$ 27.50	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-1/2-inch	\$ 55.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
2-inch	\$ 88.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3-inch	\$ 165.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
4-inch	\$ 275.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
6-inch	\$ 550.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
Apartment							
5/8 x 3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-inch	\$ 27.50	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-1/2-inch	\$ 55.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
2-inch	\$ 88.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3-inch	\$ 165.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
4-inch	\$ 275.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
6-inch	\$ 550.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
Commercial							
5/8 x 3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3/4-inch	\$ 11.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-inch	\$ 27.50	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
1-1/2-inch	\$ 55.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
2-inch	\$ 88.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
3-inch	\$ 165.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
4-inch	\$ 275.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
6-inch	\$ 550.00	\$ 0.0000	0 - 1,000	\$ 2.2000	1,001 - 20,000	\$ 3.5500	Over 20,000
Construction Usage							
5/8 x 3/4-inch	\$ 0.00	\$ 2.2000	Infinite				

Terms and Conditions

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

Water service provided under this rate schedule is subject to the Company's Rules and Regulations applicable to Water Service and may be subject to the Company's Miscellaneous Service Charges set forth in Rate Schedule Service Charges.

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

In addition to the collection of regular rates, all rates on this schedule shall be subject to their proportionate part of any taxes or other government imposts which are assessed directly or indirectly on the basis of revenues derived from service under this schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 60168 & 74174

APPROVED FOR FILING
DECISION #: 60168

ORIGINAL

Original SHEET NO. 3e

EPCOR Water Arizona, Inc.
(Name of Company)
(623) 445-2416
(Water Conservation Phone)

North Mohave Water District
(Name of Service Area)

Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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Decision No. 74174

APPROVED FOR FILING
DECISION #: 74174

EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

North Mohave Water District

(Name of Service Area)

Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
 - a. Leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Irrigation system valves or sprinkler heads which may be leaking.
 - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
 - d. Leaking pool or spas and possible leaks around pumps:
 - e. More people in the home than usual taking baths and showers.
 - f. Doing more loads of laundry than usual.
 - g. Doing a landscape project or starting a new lawn.
 - h. Washing vehicles more often than usual.

(Continued on Sheet No. 3g)

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EPCOR Water Arizona, Inc.

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(Water Conservation Phone)

North Mohave Water District

(Name of Service Area)

Customer High Water Use Notification Tariff – BMP 3.7

(Continued)

- 6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
- 7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
- 8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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EPCOR Water Arizona, Inc.
 (Name of Company)
(623) 445-2416
 (Water Conservation Phone)

North Mohave Water District
 (Name of Service Area)

Leak Detection Program Tariff – BMP 4.1

PURPOSE

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

On a systematic basis, the Company shall perform leak detection inspections of its distribution system to identify and fix leaks.

This program shall be implemented through a strategy of targeting certain portions of the water service area which will yield the highest potential for water savings first.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever practical steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall visually inspect its above ground water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
 - a. areas with a history of excessive leak and break rates;
 - b. areas where leaks and breaks can result in the heaviest property damage;
 - c. areas where system pressure is high;
 - d. areas exposed to stray current and traffic vibration;
 - e. areas near stream crossings; and,
 - f. areas where loads on pipe may exceed design loads.

(Continued on Sheet No. 3i)

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

North Mohave Water District

(Name of Service Area)

Leak Detection Program Tariff – BMP 4.1

(Continued)

- 4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
- 5. The Company shall maintain a complete set of updated distribution system maps.
- 6. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
 - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
 - b. Track and estimate any unmetered authorized uses.
 - c. Calculate the total amount of leakage using the following formula:

$$\text{Unaccounted for water (\%)} = \frac{[(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100\%}{}$$
 - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
 - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
 - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
- 7. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

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ORIGINAL

Original SHEET NO. 31

EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

North Mohave Water District

(Name of Service Area)

Meter Repair and/or Replacement Tariff – BMP 4.2

PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every fifteen years.
2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
3. Meters larger than 2-inch shall be tested for one of the following reasons:
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has been in service for five years.
4. The test will be accomplished by one of the following:
 - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
 - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
6. All replacement water meters shall register in gallons:
 - a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
 - b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
 - c. All new 6-inch and larger meters that are installed will register in 100 gallon increments.
7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

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Original SHEET NO. 3k

EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

North Mohave Water District

(Name of Service Area)

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

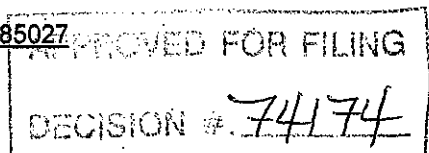
1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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EPCOR Water Arizona, Inc.
(Name of Company)

North Mohave Water District
(Name of Service Area)

CROSS-CONNECTION OR BACKFLOW TARIFF

(Continued)

7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.

8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C. R14-2-410.

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