

EPCOR Water Arizona Inc.  
(Name of Company)

Mohave Water District  
(Name of Service Area)

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APPROVED FOR FILING

DECISION #: 75268

**EPCOR Water Arizona Inc.**  
(Name of Company)

**Mohave Water District**  
(Name of Service Area)

## GENERAL WATER RATE

### Availability

Available for all metered residential, commercial, industrial and public authority customers served by this District.

### Schedule of Charges

Meter Sizes	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier (gallons)
<b>Residential</b>							
5/8x3/4-Inch Low Income**	\$ 8.77	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
5/8x3/4-Inch*	\$ 14.61	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
3/4-inch	\$ 16.88	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
1-inch*	\$ 36.53	\$ 2.37	0 - 25,000	\$ 3.2946	Over 25,000		
1 1/2-inch	\$ 73.05	\$ 2.37	0 - 50,000	\$ 3.2946	Over 50,000		
2-inch	\$ 116.88	\$ 2.37	0 - 80,000	\$ 3.2946	Over 80,000		
3-inch	\$ 233.76	\$ 2.37	0 - 170,000	\$ 3.2946	Over 170,000		
4-inch	\$ 365.25	\$ 2.37	0 - 250,000	\$ 3.2946	Over 250,000		
6-inch	\$ 730.50	\$ 2.37	0 - 450,000	\$ 3.2946	Over 450,000		
8-inch	\$ 1,168.80	\$ 2.37	0 - 750,000	\$ 3.2946	Over 750,000		
10-inch	\$ 1,680.15	\$ 2.37	0 - 1,000,000	\$ 3.2946	Over 1,000,000		
12-inch	\$ 3,141.15	\$ 2.37	0 - 2,100,000	\$ 3.2946	Over 2,100,000		
<b>Apartment</b>							
5/8x3/4-inch	\$ 14.61	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
3/4-inch	\$ 16.88	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
1-inch	\$ 36.53	\$ 2.37	0 - 25,000	\$ 3.2946	Over 25,000		
1 1/2-inch	\$ 73.05	\$ 2.37	0 - 50,000	\$ 3.2946	Over 50,000		
2-inch	\$ 116.88	\$ 2.37	0 - 80,000	\$ 3.2946	Over 80,000		
3-inch	\$ 233.76	\$ 2.37	0 - 170,000	\$ 3.2946	Over 170,000		
4-inch	\$ 365.25	\$ 2.37	0 - 250,000	\$ 3.2946	Over 250,000		
6-inch	\$ 730.50	\$ 2.37	0 - 450,000	\$ 3.2946	Over 450,000		
8-inch	\$ 1,168.80	\$ 2.37	0 - 750,000	\$ 3.2946	Over 750,000		
10-inch	\$ 1,680.15	\$ 2.37	0 - 1,000,000	\$ 3.2946	Over 1,000,000		
12-inch	\$ 3,141.15	\$ 2.37	0 - 2,100,000	\$ 3.2946	Over 2,100,000		
<b>Commercial</b>							
5/8x3/4-inch	\$ 14.61	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
3/4-inch	\$ 16.88	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
1-inch	\$ 36.53	\$ 2.37	0 - 25,000	\$ 3.2946	Over 25,000		
1 1/2-inch	\$ 73.05	\$ 2.37	0 - 50,000	\$ 3.2946	Over 50,000		
2-inch	\$ 116.88	\$ 2.37	0 - 80,000	\$ 3.2946	Over 80,000		
3-inch	\$ 233.76	\$ 2.37	0 - 170,000	\$ 3.2946	Over 170,000		
4-inch	\$ 365.25	\$ 2.37	0 - 250,000	\$ 3.2946	Over 250,000		
6-inch	\$ 730.50	\$ 2.37	0 - 450,000	\$ 3.2946	Over 450,000		
8-inch	\$ 1,168.80	\$ 2.37	0 - 750,000	\$ 3.2946	Over 750,000		
10-inch	\$ 1,680.15	\$ 2.37	0 - 1,000,000	\$ 3.2946	Over 1,000,000		
12-inch	\$ 3,141.15	\$ 2.37	0 - 2,100,000	\$ 3.2946	Over 2,100,000		

Low Income Surcharge \*\* \$0.05460

\*Includes Rio Residential Customers

\*\*The surcharge will be added to the highest block commodity rate (residential, apartment, industrial and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usages. Upper tier rate for residential and commercial customers is comprised of the \$3.24 approved rate plus \$0.05460 for the Low Income Surcharge for a total of \$3.2946.

Low Income Program details are noted in the Terms and Conditions section of the General Water Rates.

ISSUED: September 15, 2015      EFFECTIVE: September 1, 2015  
Month Day Year      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 75268

APPROVED FOR FILING  
DECISION #: 75268

**EPCOR Water Arizona Inc.**  
(Name of Company)

**Mohave Water District**  
(Name of Service Area)

**GENERAL WATER RATE**  
(continued)

**Schedule of Charges**

Meter Sizes	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier (gallons)
<b>Industrial</b>							
5/8x3/4-inch	\$ 14.61	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
3/4-inch	\$ 16.88	\$ 1.41	0 - 3,000	\$ 2.37	3,001 - 10,000	\$ 3.2946	Over 10,000
1-inch	\$ 36.53	\$ 2.37	0 - 25,000	\$ 3.2946	Over 25,000		
1 1/2 -inch	\$ 73.05	\$ 2.37	0 - 50,000	\$ 3.2946	Over 50,000		
2-inch	\$ 116.88	\$ 2.37	0 - 80,000	\$ 3.2946	Over 80,000		
3-inch	\$ 233.76	\$ 2.37	0 - 170,000	\$ 3.2946	Over 170,000		
4-inch	\$ 365.25	\$ 2.37	0 - 250,000	\$ 3.2946	Over 250,000		
6-inch	\$ 730.50	\$ 2.37	0 - 450,000	\$ 3.2946	Over 450,000		
8-inch	\$ 1,168.80	\$ 2.37	0 - 750,000	\$ 3.2946	Over 750,000		
10-inch	\$ 1,680.15	\$ 2.37	0 - 1,000,000	\$ 3.2946	Over 1,000,000		
12-inch	\$ 3,141.15	\$ 2.37	0 - 2,100,000	\$ 3.2946	Over 2,100,000		
<b>Other Public Authorities</b>							
5/8x3/4-inch	\$ 14.61	\$ 2.37	Infinite				
3/4-inch	\$ 16.88	\$ 2.37	Infinite				
1-inch	\$ 36.53	\$ 2.37	Infinite				
1 1/2-inch	\$ 73.05	\$ 2.37	Infinite				
2-inch	\$ 116.88	\$ 2.37	Infinite				
3-inch	\$ 233.76	\$ 2.37	Infinite				
4-inch	\$ 365.25	\$ 2.37	Infinite				
6-inch	\$ 730.50	\$ 2.37	Infinite				
8-inch	\$ 1,168.80	\$ 2.37	Infinite				
10-inch	\$ 1,680.15	\$ 2.37	Infinite				
12-inch	\$ 3,141.15	\$ 2.37	Infinite				
<b>Other</b>							
BHC Veterans Memorial	\$ 14.61	\$ 2.37	0 - 10,000	\$ 3.2946	Over 10,000		

Low Income Surcharge \*\* \$0.05460

\*Includes Rio Residential Customers

\*\*The surcharge will be added to the highest block commodity rate (residential, apartment; industrial and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usages. Upper tier rate for residential and commercial customers is comprised of the \$3.24 approved rate plus \$0.05460 for the Low Income Surcharge for a total of \$3.2946.

Low Income Program details are noted in the Terms and Conditions section of the General Water Rates.

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EPCOR Water Arizona Inc.  
(Name of Company)

Mohave Water District  
(Name of Service Area)

**GENERAL WATER RATE**  
(continued)

**Terms and Conditions**

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

Water service provided under this rate schedule is subject to the Company's Rules and Regulations applicable to Water Service and may be subject to the Company's Miscellaneous Service Charges set forth in Rate Schedule Service Charges.

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, and franchise tax. Per Commission Rule 14-2-409D(5).

\*\* Low Income Program - Monthly Low Income Credit of \$5.84 is available in the Mohave Water district bringing the basic service charge down from \$14.61 to \$8.77. Requires the completion of a Low Income Program Application. Program is restricted to the first 1,000 eligible residential customers on 5/8 x 3/4 inch meters in the Mohave Water district. Applicants must swear that he/she has annual income below the threshold. The threshold is below 150% of the federal low income guidelines as periodically revised. Applicant may not be claimed as a dependent on another person's tax return. Applicant must reapply each time moving residences. Refusal or failure to provide acceptable documentation of eligibility, upon request, shall result in removal from the low income program. Rebilling of customers under the otherwise applicable rate schedule may occur for periods of ineligibility previously billed under the low income tariff. Annual income means the value of all money and non-cash benefits available for living expenses, from all sources, both taxable and non-taxable, before deductions, for all people who live with the applicant.

Other Public Authority (OPA) - National, state, or local governmental agencies or public schools.

ISSUED: September 15, 2015      EFFECTIVE: September 1, 2015  
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DECISION #: 75268

**EPCOR Water Arizona Inc.**  
(Name of Company)

**Mohave Water District**  
(Name of Service Area)

**PRIVATE FIRE PROTECTION**

**Availability**

Applicable to all water service rendered for private fire protection purposes other than residential service.

**Territory**

All certified service areas in Mohave County, Arizona.

**Schedule of Charges - Private Fire – Monthly Service Charge**

Meter Size	Basic Service Charge	Commodity Rate (per 1,000 gallons)
2-inch	\$ 6.08	\$ 2.37
4-inch	\$ 12.16	\$ 2.37
6-inch	\$ 18.24	\$ 2.37
8-inch	\$ 24.32	\$ 2.37
10-inch	\$ 30.40	\$ 2.37
Private Fire Hydrant	\$ 14.98	\$ 2.37
Public Fire Hydrant	\$ 14.98	\$ 2.37
Public Sprinkler Head	\$ 0.89	\$ 2.37

**Taxes**

This rate shall be subject to its proportionate part of any taxes and governmental imposts that are assessed on the basis of gross revenue of this District.

**Terms and Conditions**

1. Private fire protection service will be provided only if the customer purchases his entire water supply from this District.
2. The customer will pay, without refund, the entire cost of installing the service connection from the nearest main of adequate size to serve a private fire protection system in addition to all other normal service. If a private fire hydrant is installed, the customer will pay, without refund, the entire cost of installing the fire hydrant.

(continued on next page)

ISSUED: September 15, 2015      EFFECTIVE: September 1, 2015  
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DECISION #: 75268

EPCOR Water Arizona Inc.  
(Name of Company)

Mohave Water District  
(Name of Service Area)

**PRIVATE FIRE PROTECTION**  
(continued)

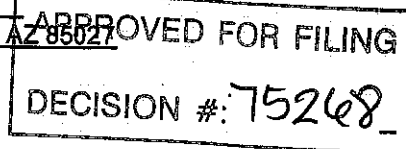
**Terms and Conditions (continued)**

- 3. The maximum diameter of the service connection will not be more than the diameter of the main to which the service is connected. The maximum diameter of a fire hydrant connection will not be more than the diameter of the main to which the fire hydrant is connected.
- 4. The customer's installation must be such as to separate effectively the fire sprinkler system from that of the customer's regular water service. As a part of the sprinkler service installation, there shall be a detector check or other similar device acceptable to the Company that will indicate the use of water. Any unauthorized use will be charged for at the regular established rate for general metered service, and may be grounds for the Company's discontinuing the fire sprinkler service without liability to the Company.
- 5. There shall be no cross-connection between the fire sprinkler system supplied by water through the Company's fire sprinkler service to any other source of supply without the specific approval of the Company. This specific approval will require, at the customer's expense, a special double check valve installation or other device acceptable to the Company. Any such unauthorized cross-connection may be grounds for immediately discontinuing the sprinkler system service without liability to the Company.
- 6. The Company will supply only such water at such pressure as may be available from time to time as the result of its normal operations of the system. The Company shall not be liable to any party at any time under any circumstances for any damages resulting from high or low water pressure, failure of water supply or malfunction, failure or inadequacy of equipment, regardless of the cause of any such pressure, malfunction, failure or inadequacy.
- 7. Other Public Authority (OPA) National, state, or local governmental agencies or public schools.

ISSUED: September 15, 2015 EFFECTIVE: September 1, 2015  
Month Day Year Month Day Year

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2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 75268



EPCOR Water Arizona Inc.  
(Name of Company)

Mohave Water District  
(Name of Service Area)

**SERVICE CHARGES**

This District is authorized to charge the following service charges:

**Service Establishment, Reestablishment and/or Reconnection Charge**

As provided for in EPCOR Water Arizona, Inc's Mohave Water District Rule No. 2 (D), the Company will charge the following rates for the establishment or re-establishment and/or reconnection of water utility service:

Establishment or Re-establishment of Service	\$35.00
Reconnection of Service (Delinquent)	\$35.00
Water Meter Test (If Correct)	\$35.00
Meter Re-read (If Correct)	\$25.00
Deposit Requirement (Residential)	(a)
Deposit Requirement (Non-Res. Meter)	(a)
Deposit Interest	(a)
NSF Check	\$25.00
Deferred Payment, Per Month	1.50% per month
Late Charge, Per Month	1.50% per month
After Hours Service Charge (b)	\$35.00

(a) Per Commission rules (R14-2-403.B)

(b) After Hours Service: After regular working hours, on Saturdays, Sundays or holidays if at the customer's request.

ISSUED: September 15, 2015 EFFECTIVE: September 1, 2015  
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2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

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EPCOR Water Arizona Inc.  
(Name of Company)

Mohave Water District  
(Name of Service Area)

**SERVICE CHARGES**  
(continued)

**Service and Meter Installation Charges**

As provided for in EPCOR Water Arizona Inc.'s Mohave Water District Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below:

1. Service Line and Meter Installation Charges:

<u>Meter Size</u>	<u>Service Line Installation Charges</u>	<u>Meter Installation Charges</u>	<u>Total</u>
5/8 X 3/4-inch	\$ 370.00	\$ 130.00	\$ 500.00
3/4 -inch	\$ 370.00	\$ 205.00	\$ 575.00
1-inch	\$ 420.00	\$ 240.00	\$ 660.00
1 1/2 -inch	\$ 450.00	\$ 450.00	\$ 900.00
2-inch Turbine	\$ 580.00	\$ 945.00	\$ 1,525.00
2-inch Compound	\$ 580.00	\$ 1,640.00	\$ 2,220.00
3-inch Turbine	\$ 745.00	\$ 1,420.00	\$ 2,165.00
3-inch Compound	\$ 465.00	\$ 2,195.00	\$ 2,660.00
4-inch Turbine	\$ 1,090.00	\$ 2,270.00	\$ 3,360.00
4-inch Compound	\$ 1,120.00	\$ 3,145.00	\$ 4,265.00
6-inch Turbine	\$ 1,610.00	\$ 4,425.00	\$ 6,035.00
6-inch Compound	\$ 1,630.00	\$ 6,120.00	\$ 7,750.00
8-inch or Larger	Cost	Cost	Cost

**Terms and Conditions**

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, and franchise tax. Per Commission Rule 14-2-409(D)(5).

ISSUED: September 15, 2015      EFFECTIVE: September 1, 2015  
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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 75268

APPROVED FOR FILING  
DECISION #: 75268



Mohave Water District  
(Name of Service Area)

**FOOTHILLS SYSTEM TARIFF**

**Facility Construction Advance**

All new development (herein defined to be two (2) or more new residential dwelling units and all new commercial units) shall be subject to a refundable advance in aid of construction per residential dwelling unit or equivalent thereof as follows:

Foothills System                      \$350.00

For purposes of calculating equivalent residential dwelling units:

- a) An equivalent residential dwelling unit equals the use of 202 gallons per day.
- b) Each washing machine in a commercial laundromat shall be equivalent to two (2) residential dwelling units for purposes of calculating facility construction advances.
- c) Each designated parking space in a recreational vehicle park shall be equivalent to forty-three percent (43%) equivalent residential dwelling units for purposes of calculating facility construction advances.
- d) Each motel room, excepting efficiency type units, which are equivalent to one residential unit, shall be equivalent to thirty-nine percent (39%) equivalent residential units for purposes of calculating facility construction advance.
- e) All commercial and industrial facilities will be determined by the required water usage divided by 202.

**Terms and Conditions**

Subject to the terms and conditions of the Foothills System Tariff and the applicable rules, regulations and conditions of the Mohave Water District of EPCOR Water Arizona Inc. and the Arizona Corporation Commission.

ISSUED: May 22, 2007                      EFFECTIVE: May 21, 2007  
                    Month Day Year                      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Mohave Water District  
(Name of Service Area)

**CURTAILMENT PLAN FOR MOHAVE WATER DISTRICT**

(Template 063004)

ADEQ Public Water System No: 04-07-099

EPCOR Water Arizona Inc. ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

**Stage 1 Exists When:**

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

**Stage 2 Exists When:**

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(continued on next page)

ISSUED: February 20, 2012 EFFECTIVE: January 20, 2012  
Month Day Year Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 72741

## CURTAILMENT TARIFF

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

### Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

### Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least four (4) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Mohave Water District.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

(continued on next page)

ISSUED: February 20, 2012      EFFECTIVE: January 20, 2012  
Month Day Year                      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Mohave Water District  
(Name of Service Area)

## CURTAILMENT TARIFF

### Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

### Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 4, Company shall post at least four (4) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Mohave Water District
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

(continued on next page)

ISSUED: February 20, 2012      EFFECTIVE: January 20, 2012  
                Month Day Year    Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Mohave Water District  
(Name of Service Area)

### CURTAILMENT TARIFF

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

Pending ACC Approved

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                                    Month Day Year    Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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Mohave Water District  
(Name of Service Area)

**Youth Conservation Education Program Tariff – BMP 2.2**

**PURPOSE**

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

**REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
3. The Company shall provide the following teacher resources.
  - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
  - b. Provide free resource materials and information upon request.
  - c. Provide in-classroom presentations upon request.
4. The Company shall make available free take home educational materials for elementary school students.
5. The Company shall keep a record of the following information and make it available upon request.
  - a. A description of the youth conservation education process implemented.
  - b. The number of students reached (or an estimate).
  - c. A description of the written water conservation material provided free to students.
  - d. Costs of the Youth Conservation Education Program implementation.

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

1st Revised SHEET NO. 6b  
Canceling Original SHEET NO. 6b

Mohave Water District

(Name of Service Area)

## **New Homeowner Landscape Information Tariff – BMP 2.3**

### **PURPOSE**

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

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Month Day Year

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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Decision No. 72741



EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

1st Revised SHEET NO. 6c  
Canceling Original SHEET NO. 6c

Mohave Water District

(Name of Service Area)

## **Residential Audit Program Tariff – BMP 3.1**

### **PURPOSE**

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

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ISSUED BY:

Sheryl L. Hubbard, Director, Regulatory & Rates

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## Residential Interior Retrofit Program Tariff – BMP 3.4

### PURPOSE

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
1. The Company or designated representative shall provide to residential customers
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
  - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
  - c. Costs of the Residential Interior Retrofit Program.

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Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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EPCOR Water Arizona Inc.  
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(623) 445-2416  
(Water Conservation Phone)

1st Revised SHEET NO. 6e  
Canceling Original SHEET NO. 6e

Mohave Water District  
(Name of Service Area)

## Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

### PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

1st Revised SHEET NO. 6f  
Canceling Original SHEET NO. 6f

Mohave Water District

(Name of Service Area)

## Customer High Water Use Notification Tariff – BMP 3.7

### PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
  - a. Leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Irrigation system valves or sprinkler heads which may be leaking.
  - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
  - d. Leaking pool or spas and possible leaks around pumps.
  - e. More people in the home than usual taking baths and showers.
  - f. Doing more loads of laundry than usual.
  - g. Doing a landscape project or starting a new lawn.
  - h. Washing vehicles more often than usual.

(Continued on Sheet No. 6g)

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Decision No. 72741

EPCOR Water Arizona Inc.  
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1st Revised SHEET NO. 6g  
Canceling Original SHEET NO. 6g

Mohave Water District  
(Name of Service Area)

**Customer High Water Use Notification Tariff – BMP 3.7**  
(Continued)

6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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Decision No. 72741

**Leak Detection Program Tariff – BMP 4.1**

PURPOSE

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

On a systematic basis, the Company shall perform leak detection inspections of its distribution system to identify and fix leaks.

This program shall be implemented through a strategy of targeting certain portions of the water service area which will yield the highest potential for water savings first.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever practical steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall visually inspect its above ground water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
  - a. areas with a history of excessive leak and break rates;
  - b. areas where leaks and breaks can result in the heaviest property damage;
  - c. areas where system pressure is high;
  - d. areas exposed to stray current and traffic vibration;
  - e. areas near stream crossings; and,
  - f. areas where loads on pipe may exceed design loads.

(Continued on Sheet No. 6i)

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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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Mohave Water District

(Name of Service Area)

**Leak Detection Program Tariff – BMP 4.1**

**(continued)**

4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
5. The Company shall maintain a complete set of updated distribution system maps.
6. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
  - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
  - b. Track and estimate any unmetered authorized uses.
  - c. Calculate the total amount of leakage using the following formula:  
  
$$\text{Unaccounted for water (\%)} = [(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100\%$$
  - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
  - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
  - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
7. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

ISSUED: February 20, 2012      EFFECTIVE: January 20, 2012

Month Day Year

Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates

2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027





EPCOR Water Arizona Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

1st Revised SHEET NO. 6k  
Canceling Original SHEET NO. 6k

Mohave Water District  
(Name of Service Area)

**WATER SYSTEM TAMPERING TARIFF – BMP 5.2**

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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  Month Day Year    Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak, Rd., Suite 300, Phoenix, AZ 85027

Mohave Water District  
(Name of Service Area)

**TARIFF**

**WATER SERVICES TERMINATION AGREEMENT  
WITH THE CITY OF BULLHEAD CITY**

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2 for the limited purpose of entering into a Water Service Termination Agreement ("Agreement") with the City of Bullhead City ("City"), a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2, is to assist the City in collecting delinquent payments for wastewater utility service provided to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff.

Pending ACC Approval

ISSUED: May 24, 2004 EFFECTIVE: May 25, 2004  
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ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
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