

ORIGINAL

EPCOR Water Arizona, Inc.
(Name of Company)

2nd Revised SHEET NO. TOC
Cancel 1st Revised SHEET NO. TOC

Havasu Water District
(Name of Service Area)

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ISSUED: July 1, 2012 EFFECTIVE: July 1, 2012
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ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 73145

APPROVED FOR FILING

DECISION # 73145

ORIGINAL

2nd Revised SHEET NO. 1
Cancelling 1st SHEET NO. 1EPCOR Water Arizona, Inc.
(Name of Company)Havasu Water District
(Name of Service Area)

GENERAL WATER RATE

Availability

Available for all metered residential, commercial, and industrial served by this District.

Schedule of Charges:

Meter Size	Basic Service Charge	Tier One		Tier Two		Tier Three	
		Commodity Rate (per 1,000 gallons)	First Tier (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier (gallons)	Commodity Rate (per 1,000 gallons)	Third Tier (gallons)
Residential							
5/8 x 3/4 -inch Low Income *	\$ 19.00	\$3.1300	0 - 3,000	\$4.3300	3,001-9,000	\$6.8119	Over 9,000
5/8 x 3/4 -inch	\$ 29.00	\$3.1300	0 - 3,000	\$4.3300	3,001-9,000	\$6.8119	Over 9,000
1-inch	\$ 72.50	\$4.3300	0 - 15,000	\$6.8119	Over 15,000		
1-1/2-inch	\$ 145.00	\$4.3300	N/A	\$6.8119	N/A		
2-inch	\$ 232.00	\$4.3300	0 - 60,000	\$6.8119	Over 60,000		
3-inch	\$ 464.00	\$4.3300	0 - 90,000	\$6.8119	Over 90,000		
4-inch	\$ 725.00	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
6-inch	\$1,450.00	\$4.3300	0 - 400,000	\$6.8119	Over 400,000		
8-inch	\$2,320.00	\$4.3300	N/A	\$6.8119	N/A		
10-inch	\$3,335.00	\$4.3300	N/A	\$6.8119	N/A		
12-inch	\$6,235.00	\$4.3300	N/A	\$6.8119	N/A		
Commercial, Irrigation, Miscellaneous, and Resale							
5/8 x 3/4 -inch	\$ 29.00	\$4.3300	0 - 9,000	\$6.8119	Over 9,000		
1-inch	\$ 72.50	\$4.3300	0 - 15,000	\$6.8119	Over 15,000		
1-1/2-inch	\$ 145.00	\$4.3300	N/A	\$6.8119	N/A		
2-inch	\$ 232.00	\$4.3300	0 - 60,000	\$6.8119	Over 60,000		
3-inch	\$ 464.00	\$4.3300	0 - 90,000	\$6.8119	Over 90,000		
4-inch	\$ 725.00	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
6-inch	\$1,450.00	\$4.3300	0 - 400,000	\$6.8119	Over 400,000		
8-inch	\$2,320.00	\$4.3300	N/A	\$6.8119	N/A		
10-inch	\$3,335.00	\$4.3300	N/A	\$6.8119	N/A		
12-inch	\$6,235.00	\$4.3300	N/A	\$6.8119	N/A		
Apartments, RV Parks and Resorts							
Apts 1" LH RV	\$18.20 per Unit	\$4.3300	0 - 15,000	\$6.8119	Over 15,000		
Apts 1" D Hills RV	\$18.20 per Unit	\$4.3300	0 - 15,000	\$6.8119	Over 15,000		
Apts 4" Valley Manor	\$18.20 per Unit	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
Apts 4" Kenjen RV	\$18.20 per Unit	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
Apts 4" Falls RV	\$18.20 per Unit	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
Apts 4" RIV Vily D	\$18.20 per Unit	\$4.3300	0 - 150,000	\$6.8119	Over 150,000		
Multi-family 2"	\$18.20 per Unit	\$4.3300	0 - 60,000	\$6.8119	Over 60,000		
Multi-family 3"	\$18.20 per Unit	\$4.3300	0 - 90,000	\$6.8119	Over 90,000		
Multi-family 6"	\$18.20 per Unit	\$4.3300	0 - 400,000	\$6.8119	Over 400,000		

Note: * Low Income Program details are noted in the Terms and Conditions section for General Water Rates. Upper tier rate for residential and commercial customers is comprised of \$6.6600 approved rate plus \$0.1519 for the Low Income Surcharge for a total of \$6.8119.

(continued on next page)

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027Decision No. 73145**APPROVED FOR FILING**
DECISION # 73145

ORIGINAL

Original

SHEET NO. 2
SHEET NO. _____

EPCOR Water Arizona, Inc.
(Name of Company)

Havasu Water District
(Name of Service Area)

FIRE PROTECTION

Availability

Available for all establishments served by the Company.

Schedule of Charges

Line Size	Basic Service Charge	Commodity Rate (per 1,000 gallons)
2-inch Private Fire	\$ 5.00	\$4.3300
4-inch Private Fire	\$ 10.00	\$4.3300
6-inch Private Fire	\$ 15.00	\$4.3300
8-inch Private Fire	\$ 20.00	\$4.3300
10-inch Private Fire	\$ 25.00	\$4.3300
Public Hydrant	\$ 12.50	\$4.3300

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use and franchise tax, per Commission Rule 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of EPCOR Water Arizona Inc.'s Havasu Water District Rules and Regulations.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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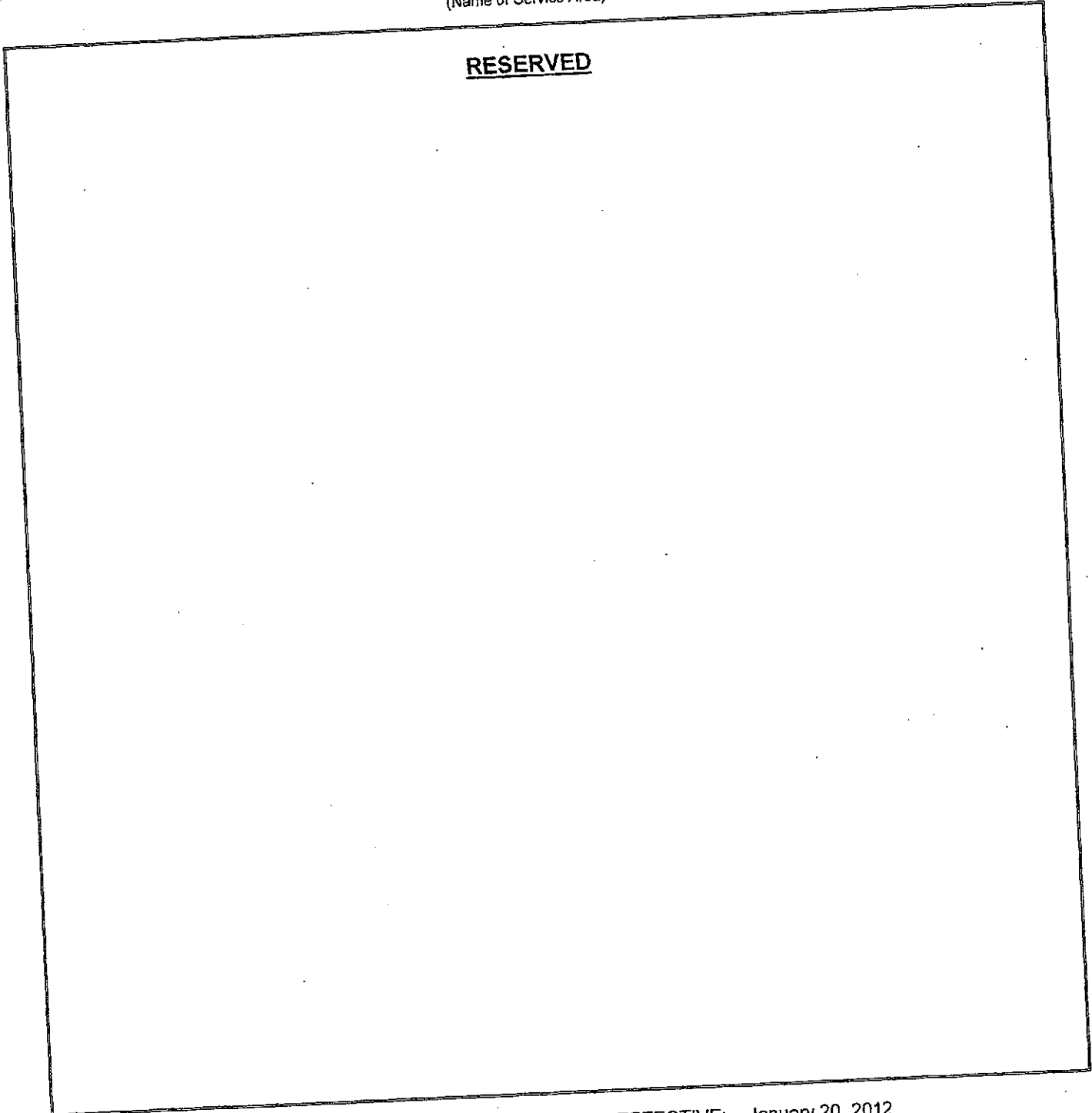
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SHEET NO. 3
SHEET NO. _____

EPCOR Water Arizona, Inc.
(Name of Company)

Havasu Water District
(Name of Service Area)



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ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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ORIGINAL

EPCOR Water Arizona, Inc.
(Name of Company)

2nd Revised SHEET NO. 4
Cancel 1st SHEET NO. 4

Havasu Water District
(Name of Service Area)

SERVICE CHARGES

This District is authorized to charge the following service charges:

As provided for in EPCOR Water Arizona, Inc.'s Havasu Water District Rule No. 2 (D), the Company will charge the following rates for the establishment or reestablishment and/or reconnection of water utility service:

A. Establishment or Re-establishment and/or reconnection of Water Utility Service:	
1. Regular Hours.	\$25.00
2. After Hours.	\$35.00
B. Water Meter Test (If Correct)	\$10.00
C. Meter Re-read (If Correct)	\$5.00
D. NSF Check Charge	\$25.00
E. Late Fee Charge	1.50% per month
F. Deferred Payment Finance Charge	1.50% per month
G. Deposit Requirements Residential	**
H. Deposit Requirements Non-Residential	**
I. Deposit Interest	***

** Residential – Two times the average bill.
Non-residential – Two and one-half times the estimated maximum bill.

*** Interest per [Per ACC Rule 14-2-403(B)]

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ORIGINAL

Original SHEET NO. 5
SHEET NO. 5

EPCOR Water Arizona, Inc.
(Name of Company)

Havasu Water District
(Name of Service Area)

ARSENIC IMPACT HOOK-UP FEE

I. Purpose and Applicability

The purpose of the Arsenic Impact Fee ("AIHUF") payable to EPCOR Water Arizona, Inc. – Havasu Water District ("the Company") pursuant to this tariff is to equitably apportion the costs of constructing water treatment plant facilities to treat and remove arsenic. These charges are applicable to all new service connections established after the effective date of the tariff. The charges are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below.

II. Definitions

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's ("Commission") rules and regulations governing water utilities shall apply in interpreting, this tariff schedule.

"Applicant" means any party entering into an agreement with the Company for the installation of water facilities to serve new service connections.

"Arsenic Treatment Facilities" means treatment equipment and related appurtenances necessary for the removal of arsenic through treatment of water to meet the 10 parts per billion ("ppb") arsenic standards.

"Company" means EPCOR Water Arizona, Inc. – Havasu Water District, an Arizona corporation.

"Main Extension Agreement" means any agreement whereby an applicant agrees to advance the costs of the installation of water facilities to the Company to serve new service connections, or install water facilities to serve new service connections and transfer ownership of such water facilities to the Company, which agreement shall require the approval of the Commission's Utilities Division (same as line extension agreement).

"Service Connection" means and includes all service connections for residential, commercial, industrial, or other uses, regardless of meter size.

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ISSUED BY: Thomas M. Broderick, Manager, Rates
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Decision No. 68310

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ORIGINAL

EPCOR Water Arizona, Inc.
(Name of Company)

Original SHEET NO. 5a
SHEET NO. 5a

Havasu Water District
(Name of Service Area)

ARSENIC IMPACT HOOK-UP FEE

(continued)

III. Arsenic Impact Fee Charges

Each new service connection shall pay the Arsenic Impact Hook-up Fee derived from the following table:

<u>ARSENIC IMPACT FEE TABLE</u>		
<u>Meter Size</u>	<u>Meter Factor</u>	<u>Fee</u>
5/8" x 3/4"	1	\$870
3/4"	1.5	\$1,305
1"	2.5	\$2,175
1-1/2"	5	\$4,350
2"	8	\$6,960
3"	16	\$13,920
4"	25	\$21,750
6"	50	\$43,500
8" or larger	80	\$69,600

IV. Terms and Conditions

- (A) Assessment of One Time AIHUF Charge: The AIHUF may be assessed only once per service connection, or lot within a platted subdivision (similar to service line and meter installation charges). However, this provision does not exempt from the AIHUF, any newly created parcel(s) which are the result of further subdivision of a lot or land parcel and which do not have a service connection.
- (B) Use of AIHUF: AIHUF may only be used to pay for capital items of arsenic treatment facilities (including engineering and design costs for such facilities), or for repayment of loans obtained for installation of arsenic treatment facilities. AIHUF shall not be used for expenses, maintenance, or operational purposes.

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Month Day Year

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ISSUED BY: Thomas M. Broderick, Manager, Rates
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

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EPCOR Water Arizona, Inc.
(Name of Company)

Original SHEET NO. 5b
SHEET NO. 5b

Havasu Water District
(Name of Service Area)

ARSENIC IMPACT HOOK-UP FEE

(continued)

- (C) Time of Payment:
- (1) In the event that the Applicant is required to enter into a main extension agreement, whereby the Applicant agrees to advance the costs of installing mains, valves, fittings, hydrants and other on-site improvements in order to extend service in accordance with R-14-2-406(B), payment of the charges required hereunder shall be made by the Applicant within 15 calendar days after receipt of notification from the Company that the Utilities Division of the Commission has approved the main extension agreement in accordance with R-14-2-406(M).
- (2) In the event the Applicant is not required to enter into a main extension agreement, the charges hereunder shall be due and payable at the time the service line and meter installation charge is due and payable.
- (D) Failure to Pay Charges, Delinquent Payments: Under no circumstances will the Company set a meter or otherwise allow service to be established if the Applicant has not paid in full all charges as provided by this AIHUF tariff.
- (E) AIHUF Non-refundable: The amounts collected by the Company pursuant to the AIHUF shall be non-refundable advances in aid of construction.
- (F) Use of Charges Received: All funds collected by the company pursuant to the hookup fee shall be treated as an offset to the costs of arsenic treatment facilities (including engineering and design costs for such facilities) in the ACRM step one and step two increases and in rate base in any future ratemaking proceeding. The company shall maintain on its books an accounting of the arsenic treatment facilities hookup fees collected pursuant to this tariff and an accounting of the arsenic treatment facilities constructed subsequent to adoption of this tariff.
- (G) AIHUF in Addition to Other Charges: The AIHUF shall be in addition to any costs associated with a main extension agreement for on-site facilities, and are in addition to the amounts to be advanced pursuant to charges authorized under other sections of this tariff.
- (H) Disposition of Excess Funds: After all necessary funds are collected to pay for all Arizona Department of Environmental Quality required arsenic treatment facilities or the AIHUF has been terminated by order of the Commission, any funds not necessary to pay for arsenic treatment facilities remaining in the trust shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.

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19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

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EPCOR Water Arizona, Inc.
(Name of Company)

Havasu Water District
(Name of Service Area)

CURTAILMENT TARIFF

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

ISSUED: Oct. 24, 2007 EFFECTIVE: Oct. 24, 2007
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ISSUED BY: Thomas Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 69983 (Administratively Approved)

APPROVED FOR FILING
DECISION # 73145

EPCOR Water Arizona, Inc.
(Name of Company)
(623) 445-2416
(Water Conservation Phone)

Havasu Water District
(Name of Service Area)

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Youth Conservation Education Program Tariff – BMP 2.2

PURPOSE

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
3. The Company shall provide the following teacher resources.
 - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
 - b. Provide free resource materials and information upon request.
 - c. Provide in-classroom presentations upon request.
4. The Company shall make available free take home educational materials for elementary school students.
5. The Company shall keep a record of the following information and make it available upon request.
 - a. A description of the youth conservation education process implemented.
 - b. The number of students reached (or an estimate).
 - c. A description of the written water conservation material provided free to students.
 - d. Costs of the Youth Conservation Education Program implementation.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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ORIGINAL

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Residential Audit Program Tariff – BMP 3.1

PURPOSE

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the water conservation material provided in the kit.
 - b. The number of kits provided to customers.
 - c. Implementation costs of the Residential Audit Program.

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EPCOR Water Arizona, Inc.
(Name of Company)

(623) 445-2416
(Water Conservation Phone)

Havasu Water District
(Name of Service Area)

Residential Interior Retrofit Program Tariff – BMP 3.4

PURPOSE

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
 - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
 - c. Costs of the Residential Interior Retrofit Program.

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
 - a. Leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Irrigation system valves or sprinkler heads which may be leaking.
 - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
 - d. Leaking pool or spas and possible leaks around pumps.
 - e. More people in the home than usual taking baths and showers.
 - f. Doing more loads of laundry than usual.
 - g. Doing a landscape project or starting a new lawn.
 - h. Washing vehicles more often than usual.

(Continued on Sheet No. 7g)

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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ORIGINAL

Original SHEET NO. 7g

EPCOR Water Arizona, Inc.
(Name of Company)
(623) 445-2416
(Water Conservation Phone)

Havasu Water District
(Name of Service Area)

Customer High Water Use Notification Tariff – BMP 3.7 (Continued)

6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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EPCOR Water Arizona, Inc.
(Name of Company)
(623) 445-2416
(Water Conservation Phone)

Havasu Water District
(Name of Service Area)

Leak Detection Program Tariff – BMP 4.1

PURPOSE

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

On a systematic basis, the Company shall perform leak detection inspections of its distribution system to identify and fix leaks.

This program shall be implemented through a strategy of targeting certain portions of the water service area which will yield the highest potential for water savings first.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever practical steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall visually inspect its above ground water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
 - a. areas with a history of excessive leak and break rates;
 - b. areas where leaks and breaks can result in the heaviest property damage;
 - c. areas where system pressure is high;
 - d. areas exposed to stray current and traffic vibration;
 - e. areas near stream crossings; and,
 - f. areas where loads on pipe may exceed design loads.
4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.

(Continued on Sheet No. 7i)

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Leak Detection Program Tariff – BMP 4.1

(continued)

5. The Company shall maintain a complete set of updated distribution system maps.
6. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
 - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
 - b. Track and estimate any unmetered authorized uses.
 - c. Calculate the total amount of leakage using the following formula:

$$\text{Unaccounted for water (\%)} = \frac{[(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100\%}{}$$
 - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
 - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
 - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
7. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

Meter Repair and/or Replacement Tariff – BMP 4.2

PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every fifteen years.
2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
3. Meters larger than 2-inch shall be tested for one of the following reasons:
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has been in service for five years.
4. The test will be accomplished by one of the following:
 - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
 - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
6. All replacement water meters shall register in gallons:
 - a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
 - b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
 - c. All new 6-inch and larger meters that are installed will register in 100 gallon increments.
7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

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EPCOR Water Arizona, Inc.

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Havasu Water District

(Name of Service Area)

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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EPCOR Water Arizona, Inc.
(Name of Company)

Original SHEET NO. 8
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Havasu Water District
(Name of Service Area)

TARIFF

CUSTOMER WATER CONSUMPTION INFORMATION SHARING WITH MUNICIPAL WASTEWATER PROVIDERS

EPCOR Water Arizona, Inc. ("Company") is authorized to share water consumption information of individual customers to municipal providers of wastewater service for common customers purchasing water from the Company and wastewater from the municipal provider. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist municipal providers in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company shall enter into an agreement with a municipal provider before providing individual water consumption data, in a form materially similar to the standard form agreement attached hereto. Any such agreement shall be subject to Arizona Corporation Commission ("Commission") review as set forth in Section 4 of the standard form agreement.

The Company shall notify all water utility customers affected by an agreement between the company and a municipal provider of wastewater services, signed pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said agreement is signed.

ISSUED: October 15, 2003 EFFECTIVE: October 6, 2003
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