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|                                |                              |             |           |   |
|--------------------------------|------------------------------|-------------|-----------|---|
|                                |                              | 2nd Revised | SHEET NO. | 1 |
| Arizona-American Water Company | Cancelling                   | 1st Revised | SHEET NO. | 1 |
| (Name of Company)              | Sun City West Water District |             |           |   |
|                                | (Name of Service Area)       |             |           |   |

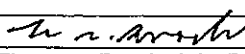
## GENERAL WATER SERVICE

### AVAILABILITY

Available for Residential, Commercial, Irrigation, and Resale & Miscellaneous establishments served by this District.

### SCHEDULE OF CHARGES:

| Meter Size                   | Basic Service Charge | Tier One                           |                      | Tier Two                           |                       | Tier Three                         |                      |
|------------------------------|----------------------|------------------------------------|----------------------|------------------------------------|-----------------------|------------------------------------|----------------------|
|                              |                      | Commodity Rate (per 1,000 gallons) | First Tier (gallons) | Commodity Rate (per 1,000 gallons) | Second Tier (gallons) | Commodity Rate (per 1,000 gallons) | Third Tier (gallons) |
| <b>Residential</b>           |                      |                                    |                      |                                    |                       |                                    |                      |
| 5/8-inch                     | \$ 14.80             | \$2.41                             | 0 - 4,000            | \$2.95                             | 4,001 -15,000         | \$3.56                             | Over 15,000          |
| ¾ inch                       | \$ 14.80             | \$2.41                             | 0 - 4,000            | \$2.95                             | 4,001 - 15,000        | \$3.56                             | Over 15,000          |
| 1-inch                       | \$ 37.50             | \$2.95                             | 0 - 40,000           | \$3.56                             | Over 40,000           | -                                  | -                    |
| 1-½ inch                     | \$ 79.00             | \$2.95                             | 0 - 100,000          | \$3.56                             | Over 100,000          | -                                  | -                    |
| 2-inch                       | \$ 123.40            | \$2.95                             | 0 - 150,000          | \$3.56                             | Over 150,000          | -                                  | -                    |
| 3-inch                       | \$ 236.80            | \$2.95                             | 0 - 275,000          | \$3.56                             | Over 275,000          | -                                  | -                    |
| 4-inch                       | \$ 370.00            | \$2.95                             | 0 - 400,000          | \$3.56                             | Over 400,000          | -                                  | -                    |
| 6-inch                       | \$ 740.00            | \$2.95                             | 0 - 550,000          | \$3.56                             | Over 550,000          | -                                  | -                    |
| 8-inch                       | \$1,184.00           | \$2.95                             | 0 -1,402,000         | \$3.56                             | Over 1,402,000        | -                                  | -                    |
| 10-inch                      | \$1,702.00           | \$2.95                             | 0 -2,100,000         | \$3.56                             | Over 2,100,000        | -                                  | -                    |
| 12-inch                      | \$3,182.00           | \$2.95                             | 0 -4,110,000         | \$3.56                             | Over 4,110,000        | -                                  | -                    |
| <b>Commercial/Industrial</b> |                      |                                    |                      |                                    |                       |                                    |                      |
| 5/8-inch                     | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| ¾-inch                       | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| 1-inch                       | \$ 37.50             | \$2.95                             | 0 - 40,000           | \$3.56                             | Over 40,000           | -                                  | -                    |
| 1-½-inch                     | \$ 79.00             | \$2.95                             | 0 - 100,000          | \$3.56                             | Over 100,000          | -                                  | -                    |
| 2-inch                       | \$ 123.40            | \$2.95                             | 0 - 150,000          | \$3.56                             | Over 150,000          | -                                  | -                    |
| 3-inch                       | \$ 236.80            | \$2.95                             | 0 - 275,000          | \$3.56                             | Over 275,000          | -                                  | -                    |
| 4-inch                       | \$ 370.00            | \$2.95                             | 0 - 400,000          | \$3.56                             | Over 400,000          | -                                  | -                    |
| 6-inch                       | \$ 740.00            | \$2.95                             | 0 - 550,000          | \$3.56                             | Over 550,000          | -                                  | -                    |
| 8-inch                       | \$1,184.00           | \$2.95                             | 0 - 1,402,000        | \$3.56                             | Over 1,402,000        | -                                  | -                    |
| 10-inch                      | \$1,702.00           | \$2.95                             | 0 - 2,100,000        | \$3.56                             | Over 2,100,000        | -                                  | -                    |
| 12-inch                      | \$3,182.00           | \$2.95                             | 0 - 4,110,000        | \$3.56                             | Over 4,110,000        | -                                  | -                    |
| <b>Irrigation</b>            |                      |                                    |                      |                                    |                       |                                    |                      |
| 5/8-inch                     | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| ¾ inch                       | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| 1-inch                       | \$ 37.50             | \$2.95                             | 0 - 40,000           | \$3.56                             | Over 40,000           | -                                  | -                    |
| 1-½ inch                     | \$ 79.00             | \$2.95                             | 0 - 100,000          | \$3.56                             | Over 100,000          | -                                  | -                    |
| 2-inch                       | \$ 123.40            | \$2.95                             | 0 - 150,000          | \$3.56                             | Over 150,000          | -                                  | -                    |
| 3-inch                       | \$ 236.80            | \$2.95                             | 0 - 275,000          | \$3.56                             | Over 275,000          | -                                  | -                    |
| 4-inch                       | \$ 370.00            | \$2.95                             | 0 - 400,000          | \$3.56                             | Over 400,000          | -                                  | -                    |
| 6-inch                       | \$ 740.00            | \$2.95                             | 0 - 550,000          | \$3.56                             | Over 550,000          | -                                  | -                    |
| 8-inch                       | \$1,184.00           | \$2.95                             | 0 - 1,402,000        | \$3.56                             | Over 1,402,000        | -                                  | -                    |
| 10-inch                      | \$1,702.00           | \$2.95                             | 0 - 2,100,000        | \$3.56                             | Over 2,100,000        | -                                  | -                    |
| 12-inch                      | \$ 3,182.00          | \$2.95                             | 0 - 4,110,000        | \$3.56                             | Over 4,110,000        | -                                  | -                    |

|            |   |  |            |                                |
|------------|---|--|------------|--------------------------------|
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| ISSUED BY: | <br>Thomas Broderick, Director,<br>Rates & Regulation<br>2355 W. Pinnacle Peak Rd., Suite 300<br>Phoenix, AZ 85027 |  |            |                                |
|            | Decision No. 71410  |  |            |                                |

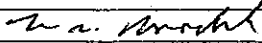
**APPROVED FOR FILING**  
**DECISION # 71410**

|                                |                                     |             |           |    |
|--------------------------------|-------------------------------------|-------------|-----------|----|
|                                |                                     | 3rd Revised | SHEET NO. | 1a |
| Arizona-American Water Company | Cancelling                          | 2nd Revised | SHEET NO  | 1a |
| (Name of Company)              | <u>Sun City West Water District</u> |             |           |    |
|                                | (Name of Service Area)              |             |           |    |

## GENERAL WATER SERVICE (continued)

| Meter Size               | Basic Service Charge | Tier One                           |                      | Tier Two                           |                       | Tier Three                         |                      |
|--------------------------|----------------------|------------------------------------|----------------------|------------------------------------|-----------------------|------------------------------------|----------------------|
|                          |                      | Commodity Rate (per 1,000 gallons) | First Tier (gallons) | Commodity Rate (per 1,000 gallons) | Second Tier (gallons) | Commodity Rate (per 1,000 gallons) | Third Tier (gallons) |
| <b>Resale &amp; Misc</b> |                      |                                    |                      |                                    |                       |                                    |                      |
| 5/8-inch                 | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| ¾ inch                   | \$ 14.80             | \$2.95                             | 0 - 15,000           | \$3.56                             | Over 15,000           | -                                  | -                    |
| 1-inch                   | \$ 37.50             | \$2.95                             | 0 - 40,000           | \$3.56                             | Over 40,000           | -                                  | -                    |
| 1-½ -inch                | \$ 79.00             | \$2.95                             | 0 - 100,000          | \$3.56                             | Over 100,000          | -                                  | -                    |
| 2-inch                   | \$ 123.40            | \$2.95                             | 0 - 150,000          | \$3.56                             | Over 150,000          | -                                  | -                    |
| 3-inch                   | \$ 236.80            | \$2.95                             | 0 - 275,000          | \$3.56                             | Over 275,000          | -                                  | -                    |
| 4-inch                   | \$ 370.00            | \$2.95                             | 0 - 400,000          | \$3.56                             | Over 400,000          | -                                  | -                    |
| 6-inch                   | \$ 740.00            | \$2.95                             | 0 - 550,000          | \$3.56                             | Over 550,000          | -                                  | -                    |
| 8-inch                   | \$1,184.00           | \$2.95                             | 0 - 1,402,000        | \$3.56                             | Over 1,402,000        | -                                  | -                    |
| 10-inch                  | \$1,702.00           | \$2.95                             | 0 - 2,100,000        | \$3.56                             | Over 2,100,000        | -                                  | -                    |
| 12-inch                  | \$3,182.00           | \$2.95                             | 0 - 4,110,000        | \$3.56                             | Over 4,110,000        | -                                  | -                    |

(continued on next page)

|            |   |                    |            |                                |
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| ISSUED BY: | <br>Thomas Broderick, Director,<br>Rates & Regulation<br>2355 W. Pinnacle Peak Rd., Suite 300<br>Phoenix, AZ 85027 |                    |            |                                |
|            |   | Decision No. 71410 |            |                                |

**APPROVED FOR FILING  
DECISION # 71410**

|                                |                              |             |           |    |
|--------------------------------|------------------------------|-------------|-----------|----|
|                                |                              | 1st Revised | SHEET NO. | 1b |
| Arizona-American Water Company | Cancelling                   | Original    | SHEET NO. | 1b |
| (Name of Company)              | Sun City West Water District |             |           |    |
|                                | (Name of Service Area)       |             |           |    |

**GENERAL WATER SERVICE**  
(continued)

Below are the Step 2 Arsenic Cost Recovery Charges for the O&M deferral until January 12, 2010:

| Meter Size   | Monthly Usage Charge | Tier One                           |                       | Tier Two                           |                                 | Tier Three                         |                      |
|--|----------------------|------------------------------------|-----------------------|------------------------------------|---------------------------------|------------------------------------|----------------------|
|  |                      | Commodity Rate (per 1,000 gallons) | Upper Limit (gallons) | Commodity Rate (per 1,000 gallons) | Second Tier Breakover (gallons) | Commodity Rate (per 1,000 gallons) | Third Tier Breakover |
| <b>Residential, Commercial, Irrigation, Resale &amp; Misc:</b> |                      |                                    |                       |                                    |                                 |                                    |                      |
| 5/8-inch   | \$ 0.32              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 3/4 inch   | \$ 0.32              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 1-inch   | \$ 0.81              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 1-1/2 - inch   | \$ 1.74              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 2-inch   | \$ 2.55              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 3-inch   | \$4.40               | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 4-inch   | \$6.54               | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 6-inch   | \$8.97               | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |
| 8-inch   | \$20.27              | \$0.0391                           | Infinite              | -                                  | -                               | -                                  | -                    |

**TERMS AND CONDITIONS:**

The Step 2 Arsenic Cost Recovery surcharge (SHEET 1b) is an O&M deferral that expires January 12, 2010.

Water service provided under this rate schedule is subject to this District's Rules and Regulations and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges.

In addition to the collection of its regular rates and charges, the Company shall collect from its customers their proportionate share of any privilege, sales or use tax or other imposition or fee levied upon the utility service furnished by the Company.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Sun City West Water District Rules and Regulations.

|         |                |   |            |                |
|---------|----------------|---|------------|----------------|
| ISSUED: | Nov. 30, 2009  |   | EFFECTIVE: | Dec. 1, 2009   |
|         | Month Day Year |   |            | Month Day Year |
|         | ISSUED BY:     | <u>Thomas Broderick, Director,</u><br><u>Rates &amp; Regulation</u><br><u>2355 W. Pinnacle Peak Rd., Suite 300,</u><br><u>Phoenix, AZ 85027</u> |            |                |
|         |                | Decision No. 71410  |            |                |

**APPROVED FOR FILING**

**DECISION # 71410**

Arizona-American Water Company  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**CONSTRUCTION WATER SERVICE**

**Availability**

Available to all builders of residential dwelling units.

**Schedule of Charges**

|                               | Monthly Usage Charge | Tier One                           |             |
|-------------------------------|----------------------|------------------------------------|-------------|
|                               |                      | Commodity Rate (per 1,000 gallons) | Upper Limit |
| Construction/Untreated CAP    | -                    | \$0.5488                           | Infinite    |
| Effluent Sales, Per Acre Foot | -                    | \$164.6475                         | Infinite    |

**Terms and Conditions**

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of its regular rates and charges, the Company shall collect from its customers their proportionate share of any privilege, sales or use tax or other imposition or fee levied upon the utility service furnished by the Company.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Sun City West Water District Rules and Regulations.

|            |   |            |                     |
|------------|---|------------|---------------------|
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|            | Decision No. 71410  |            |                     |

**APPROVED FOR FILING**  
**DECISION # 71410**

Arizona-American Water Company  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**GENERAL FIRE SPRINKLER RATE**

Availability

Available for all establishments served by this District.

General Fire Sprinkler Rate

| Meter Sizes |       | Monthly Service Charge | Tier One                           |             |
|-------------|-------|------------------------|------------------------------------|-------------|
|             |       |                        | Commodity Rate (per 1,000 gallons) | Upper Limit |
| 4-inch      | Meter | \$56.26                |                                    | Infinite    |
| 6-inch      | Meter | \$84.40                |                                    | Infinite    |
| 8-inch      | Meter | \$112.53               |                                    | Infinite    |

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule Service Charges.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of its regular rates and charges, the Company shall collect from its customers their proportionate share of any privilege, sales or use tax or other imposition or fee levied upon the utility service furnished by the Company.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8(H) of Arizona-American Water's Sun City West Water District Rules and Regulations.

|            |   |                    |            |                                |
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|            |   | Decision No. 71410 |            |                                |

**APPROVED FOR FILING**  
**DECISION # 71410**

|                                |                              |                     |           |   |
|--------------------------------|------------------------------|---------------------|-----------|---|
|                                |                              | 1st Revised         | SHEET NO. | 4 |
| Arizona-American Water Company |                              | Cancelling Original | SHEET NO. | 4 |
| (Name of Company)              | Sun City West Water District |                     |           |   |
|                                | (Name of Service Area)       |                     |           |   |

**SERVICE CHARGES**

The District is authorized to charge the following service charges:

**Service Establishment, Reestablishment and/or Reconnection Charge**

As provided for in Arizona-American Water's Sun City West Water District Rule No. 2 (D), the Company will charge the following rates for the establishment or re-establishment and/or reconnection of water utility service:

**A. Establishment or Re-establishment of Water Utility Service:**

- |                                 |         |
|---------------------------------|---------|
| 1. During normal business hours | \$30.00 |
| 2. During non-business hours    | \$40.00 |

**B. Reconnection of Water Utility Service:**

- |                                 |         |
|---------------------------------|---------|
| 1. During normal business hours | \$30.00 |
| 2. During non-business hours    | \$40.00 |

C. Water Meter Test (If Correct) \$10.00

D. Meter Re-read (If Correct) \$5.00

E. NSF Check \$25.00

F. Late Fee Charge, per Month 1.50%

G. Deposit Requirements (Residential) \*\*

H. Deposit Requirements (Non-Residential) \*\*

I. Deposit Interest \*\*\*

\*\* Residential – Two times the average bill. Non-residential – two and one-half times the estimated maximum bill.

\*\*\* Per Commission Rule A.A.C. R14-2-403(B)

|            |   |            |                     |
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|            | Decision No. 71410  |            |                     |

**APPROVED FOR FILING**  
**DECISION # 71410**

|                                |                              |             |           |    |
|--------------------------------|------------------------------|-------------|-----------|----|
|                                |                              | 1st Revised | SHEET NO. | 4a |
| Arizona-American Water Company | Cancelling                   | Original    | SHEET NO. | 4a |
| (Name of Company)              | Sun City West Water District |             |           |    |
|                                | (Name of Service Area)       |             |           |    |

## SERVICE CHARGES

(continued)

### Service Line and Meter Installation Charges

As provided for in Arizona-American Water's Sun City West Water District Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below:

#### 1. Service Line and Meter Installation Charges:

| Meter Size       | Service Line Installation Charges | Meter Installation Charges | Total   |
|------------------|-----------------------------------|----------------------------|---------|
| 5/8 X 3/4-inch   | \$ 370                            | \$ 130                     | \$ 500  |
| 3/4 -inch        | \$ 370                            | \$ 205                     | \$ 575  |
| 1-inch           | \$ 420                            | \$ 240                     | \$ 660  |
| 1 1/2 -inch      | \$ 450                            | \$ 450                     | \$ 900  |
| 2-inch Turbine   | \$ 580                            | \$ 945                     | \$1,525 |
| 2-inch Compound  | \$ 580                            | \$1,640                    | \$2,220 |
| 3-inch Turbine   | \$ 745                            | \$1,420                    | \$2,165 |
| 3-inch Compound  | \$ 765                            | \$2,195                    | \$2,660 |
| 4-inch Turbine   | \$1,090                           | \$2,270                    | \$3,360 |
| 4-inch Compound  | \$1,120                           | \$3,145                    | \$4,265 |
| 6-inch Turbine   | \$1,610                           | \$4,425                    | \$6,035 |
| 6-inch Compound  | \$1,630                           | \$6,120                    | \$7,750 |
| 8-inch or Larger | At Cost                           | At Cost                    | At Cost |

### Terms and Conditions

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, and franchise tax. Per Commission Rule 14-2-409D(5).

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

|            |   |            |                |
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|            | Decision No. 71410  |            |                |

APPROVED FOR FILING

DECISION # 71410



Arizona-American Water Company  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**EFFLUENT CREDIT SALES**

**Availability**

Available to entities who have entered into a purchase contract with Sun City West Utilities Company.

**Rates**

**Rate 1**

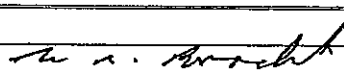
In accordance with the Effluent Delivery Agreement dated September 3, 1998 between the Recreation Centers of Sun City West, Inc., Sun City West Utilities Company and Del Webb Home Construction, Inc., the Recreation Centers of Sun City West may purchase up to 1,005 acre-feet of effluent credits for use in irrigating the Deer Valley Golf Course and the Desert Trails Golf Course at the pro-rata power cost of transporting effluent from the Sun City West Utilities Company wastewater treatment plant to the underground storage and recovery facility.

**Rate 2**

All other effluent credits will be available at the contract rate of \$164.6475 per acre-foot.

**Terms & Conditions**

In addition to the collection of its regular rates and charges, the Company shall collect from its customers their proportionate share of any privilege, sales or use tax or other imposition or fee levied upon the utility service furnished by the Company.

|         |                      |   |            |                     |
|---------|----------------------|---|------------|---------------------|
| ISSUED: | <u>Nov. 30, 2009</u> |  | EFFECTIVE: | <u>Dec. 1, 2009</u> |
|         | Month Day Year       |   |            | Month Day Year      |
|         |                      | <u>Thomas Broderick, Director,</u>  |            |                     |
|         |                      | <u>Rates &amp; Regulation</u>   |            |                     |
|         |                      | <u>2355 W. Pinnacle Peak Rd., Suite 300,</u>  |            |                     |
|         |                      | <u>Phoenix, AZ 85027</u>  |            |                     |
|         |                      |   |            |                     |
|         |                      | Decision No. 71410  |            |                     |

**APPROVED FOR FILING**  
**DECISION # 71410**

Arizona-American Water Company  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**CENTRAL ARIZONA PROJECT-RAW (UNTREATED) WATER SERVICE**

**Availability**

Available to golf courses and other irrigation or turf facilities within the CC&N boundaries of the Company.

**Rates**

|                 |                            |
|-----------------|----------------------------|
|                 | <u>Rate</u>                |
| All Consumption | Per 1,000 gallons \$0.5488 |

**Special Conditions**

Availability is subject to the Customer entering into a Line Extension Agreement with the Company to construct the necessary facilities for delivery of C.A.P. water.

The rate shall be adjusted each year by an amount equal to the percentage increase in charges assessed to the Company by the Central Arizona Water Conservation District for delivery of C.A.P. water. Such charges shall include "water service capital charges", "fixed O.M. & R. charges", "energy charges" and any incidental fees assessed for the ability to take raw water from the point of delivery. All such charges shall be as assessed on a per acre foot basis.

The Company is not responsible for the quality of water provided under this tariff. This is raw untreated water and the Company is not responsible for complying with any health or environmental conditions for its use.

**Terms and Conditions**

Water service provided under this rate schedule is subject to the Company's Rules and Regulations applicable to Water Service and may be subject to the Company's Service Charges set forth in Rate Schedule Service Charges.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, use, and franchise tax. Per Commission Rule 14-2-409D(5).

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Sun City West Water District Rules and Regulations.

|            |   |            |                |
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|            | Decision No. 71410  |            |                |

**APPROVED FOR FILING**  
**DECISION # 71410**

## GROUNDWATER WITHDRAWAL FEES

### Availability

Applicable to all customers receiving metered water service from this District.

### Rates

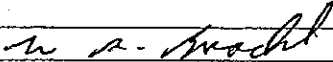
|                 |                   | Rate   |
|-----------------|-------------------|--------|
| All Consumption | Per 1,000 gallons | \$0.01 |

### Special Conditions

This charge will be assessed as a separate line item on the customer's monthly bill.

This rate is subject to annual revisions as required due to changes in rates charged by the Arizona Department of Water Resources (ADWR); adjustments required due to small under or over collection of fees; and changes in the amount of groundwater this District uses to meet its customers' water demands.

This rate is based on published ADWR Groundwater Withdrawal Fees and includes an allowance of ten percent (10%) for lost and unaccounted for water.

|         |                      |   |            |                     |
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|         |                      | <u>Thomas Broderick, Director,</u><br><u>Rates &amp; Regulation</u>                 |            |                     |
|         |                      | <u>2355 W. Pinnacle Peak Rd., Suite 300,</u><br><u>Phoenix, AZ 85027</u>            |            |                     |
|         |                      |   |            |                     |
|         |                      | Decision No. 71410  |            |                     |

**APPROVED FOR FILING**  
**DECISION # 71410**

### Groundwater Savings Fee GSF - 1

**Applicability**

Applicable to all customers of this District receiving service under General Water Rate G-1 or Construction Water Service CW-1.

**Residential Users**

|                              |                         |
|------------------------------|-------------------------|
| Flat Rate per unit per month | <u>Rate</u><br>\$1.67 * |
|------------------------------|-------------------------|

\* Rate consists of \$0.02 per unit to collect the under collection of prior years' surcharge and \$1.65 per unit for the collection of current annual CAP charges.

**Other Users**

|                                       |                            |
|---------------------------------------|----------------------------|
| All Usage per 1,000 gallons per month | <u>Rate</u><br>\$0.1925 ** |
|---------------------------------------|----------------------------|

\*\*Rate consists of \$0.0023 per 1,000 gallons of usage to collect the under collection of prior years' surcharge and \$0.1902 per 1,000 gallons of usage for the current annual CAP Charges.

**Terms and Conditions**

**Annual Adjustment of Annual Costs Portion of Groundwater Savings Fee**

At the close of each calendar year, the Company will compute the surcharge revenues for ongoing CAP water costs billed and received during the previous twelve months and compare such total with the actual CAP water payments applicable to the same period. Any surplus or deficit relating to differences between estimated and actual customers, sales, or CAP payments will be included in the computation of the new Annual Costs portion of the Groundwater Savings Fee for the coming year, beginning with customer billings each March 1<sup>st</sup>. The new rates will be developed as follows:

Surcharge revenues during the preceding calendar year.  
- Actual CAP payments (including MWD credits) applicable to preceding year  
= (+) surplus or (-) deficit  
+ Estimated CAP payments for coming year (M&I + delivery – MWD credits)  
= Total target amount to recover during the coming March – February

The above computed target amount will be allocated between residential and commercial customers on the basis of usage projected for the future March - February period. Residential customers will be billed a fixed monthly surcharge based on projected customer bill numbers, with commercial customers billed on a per 1,000 gallon usage basis, based on consumption forecasted for the same March – February billing period.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED: January 22, 2016      EFFECTIVE: March 1, 2016  
Month Day Year                                  Month Day Year  
ISSUED BY: Sheryl Hubbard, Director, Rates & Regulation  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027  
Decision No. Administratively Approved

62293 :# NOISED  
APPROVED FOR FILING

**ORIGINAL**

Arizona-American Water Company  
(Name of Company)

CANCELING

7th Revised

6th Revised

SHEET NO.

8a

SHEET NO.

8a

Sun City West Water District  
(Name of Service Area)

RESERVED

ISSUED January 27 2012 EFFECTIVE March 1 2012  
Month Day Year Month Day Year

ISSUED BY Thomas M. Broderick, Director, Rates & Regulation

2355 W. Pinnacle Peak Road, Suite 300, Phoenix, Arizona 85027

Decision No. xxxxx

APPROVED FOR FILING

DECISION #: 72046

|                                |                              |          |           |   |
|--------------------------------|------------------------------|----------|-----------|---|
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| Arizona-American Water Company |                              |          | SHEET NO. | 9 |
| (Name of Company)              | Sun City West Water District |          |           |   |
|                                | (Name of Service Area)       |          |           |   |

**CURTAILMENT PLAN FOR SUN CITY WEST WATER DISTRICT**

(Template 063004)

ADEQ Public Water System No: 04-07-099

Arizona American Water Company ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

**Stage 1 Exists When:**

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

**Stage 2 Exists When:**

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(continued on next page)

|            |                |   |            |                |
|------------|----------------|---|------------|----------------|
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| ISSUED BY: |                | <i>Thomas Broderick</i>                                   |            |                |
|            |                | Thomas Broderick, Director,<br>Rates & Regulation         |            |                |
|            |                | 2355 W. Pinnacle Peak Rd., Suite 300 Phoenix,<br>AZ 85027 |            |                |
|            |                | Decision No. 69983 (Administratively Approved)            |            |                |

|                                |                              |          |           |    |
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| Arizona-American Water Company |                              |          | SHEET NO. | 9a |
| (Name of Company)              | Sun City West Water District |          |           |    |
|                                | (Name of Service Area)       |          |           |    |

**CURTAILMENT TARIFF**

**Notice Requirements:** Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

**Stage 3 Exists When:**

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

**Restrictions:** Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

**Notice Requirements:**

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least four (4) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Sun City West Water District.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

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|            |                | 2355 W. Pinnacle Peak Rd., Suite 300 Phoenix,<br>AZ 85027 |            |                |
|            |                |   |            |                |
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|--------------------------------|------------------------------|----------|-----------|----|
|                                |                              | Original | SHEET NO. | 9b |
| Arizona-American Water Company |                              |          | SHEET NO  | 9b |
| (Name of Company)              | Sun City West Water District |          |           |    |
|                                | (Name of Service Area)       |          |           |    |

### CURTAILMENT TARIFF

**Stage 4 Exists When:**

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

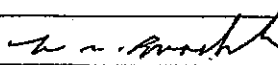
- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 4, Company shall post at least six (6) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Sun City West Water District
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

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|            |                |   |            |                |
|------------|----------------|---|------------|----------------|
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|            |                | 2355 W. Pinnacle Peak Rd., Suite 300 Phoenix,<br>AZ 85027                           |            |                |
|            |                | Decision No. 69983 (Administratively Approved)                                      |            |                |



|                                |                              |          |           |    |
|--------------------------------|------------------------------|----------|-----------|----|
|                                |                              | Original | SHEET NO. | 9c |
| Arizona-American Water Company |                              |          | SHEET NO. | 9c |
| (Name of Company)              | Sun City West Water District |          |           |    |
|                                | (Name of Service Area)       |          |           |    |

### CURTAILMENT TARIFF

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

|            |                |   |            |                |
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| ISSUED BY: |                | <i>Thomas Broderick</i>                                   |            |                |
|            |                | Thomas Broderick, Director,<br>Rates & Regulation         |            |                |
|            |                | 2355 W. Pinnacle Peak Rd., Suite 300 Phoenix,<br>AZ 85027 |            |                |
|            |                | Decision No. 69983 (Administratively Approved)            |            |                |



Arizona- American Water Company  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Sun City West Water District  
(Name of Service Area)

**Local and/or Regional Messaging Program Tariff – BMP 1.1**

**PURPOSE**

A program for the Company to actively participate in a water conservation campaign with local or regional advertizing (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

**REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources’ Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
- 2. The campaign shall promote ways for customers to save water.
- 3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
  - a. Television commercials
  - b. Radio commercials
  - c. Websites
  - d. Promotional materials
  - e. Vehicle signs
  - f. Bookmarks
  - g. Magnets
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the messaging program implemented and program dates.
  - b. The number of customers reached (or an estimate).
  - c. Costs of Program implementation.

ISSUED: February 20, 2012 EFFECTIVE: January 20, 2012  
 Month Day Year Month Day Year

ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Arizona- American Water Company  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Sun City West Water District  
(Name of Service Area)

## **New Homeowner Landscape Information Tariff – BMP 2.3**

### **PURPOSE**

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

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Month Day Year      Month Day Year  
ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Arizona- American Water Company

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Sun City West Water District

(Name of Service Area)

**Xeriscape Demonstration Garden Tariff – BMP 2.4**

PURPOSE

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
- 2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
- 3. The demonstration garden shall be open, free of charge, to the public during normal business hours and every Saturday of each month.
- 4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and the Company shall notify each customer through bill inserts or text messages of the demonstration garden.

The Company shall work with the schools, including the universities, to continually upgrade the site with additional technologies and techniques.

ISSUED: February 20, 2012

Month Day Year

EFFECTIVE: January 20, 2012

Month Day Year

ISSUED BY: Tom Broderick, Director, Rates

2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Arizona- American Water Company  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Original SHEET NO. 10c

Sun City West Water District  
(Name of Service Area)

## **Residential Audit Program Tariff – BMP 3.1**

### **PURPOSE**

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

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Month Day Year                      Month Day Year  
ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72741

Arizona- American Water Company  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Sun City West Water District  
(Name of Service Area)

## **Residential Interior Retrofit Program Tariff – BMP 3.4**

### **PURPOSE**

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

2. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
  - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
  - c. Costs of the Residential Interior Retrofit Program.

ISSUED: February 20, 2012      EFFECTIVE: January 20, 2012  
          Month    Day Year                            Month    Day Year  
ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72741

Arizona- American Water Company

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Sun City West Water District

(Name of Service Area)

## Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

### PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

### REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer’s residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

ISSUED: February 20, 2012      EFFECTIVE: January 20, 2012  
                    Month Day Year                      Month Day Year

ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72741



Arizona- American Water Company  
 (Name of Company)  
(623) 445-2416  
 (Water Conservation Phone)

Sun City West Water District  
 (Name of Service Area)

## Customer High Water Use Notification Tariff – BMP 3.7

**PURPOSE**

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

**REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources’ Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
  - a. Leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Irrigation system valves or sprinkler heads which may be leaking.
  - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
  - d. Leaking pool or spas and possible leaks around pumps.
  - e. More people in the home than usual taking baths and showers.
  - f. Doing more loads of laundry than usual.
  - g. Doing a landscape project or starting a new lawn.
  - h. Washing vehicles more often than usual.

(Continued on Sheet No. 10g)

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Month Day Year                      Month Day Year  
 ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Arizona- American Water Company

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Sun City West Water District

(Name of Service Area)

**Customer High Water Use Notification Tariff – BMP 3.7**

(Continued)

6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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Decision No. 72741

Arizona- American Water Company

(Name of Company)

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Sun City West Water District

(Name of Service Area)

**Leak Detection Program Tariff – BMP 4.1****PURPOSE**

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

**REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

On a systematic basis, the Company shall perform leak detection inspections of its distribution system to identify and fix leaks.

This program shall be implemented through a strategy of targeting certain portions of the water service area which will yield the highest potential for water savings first.

1. The Company shall implement a comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever practical steps are necessary to ensure that its water system is operating at optimal efficiency.
2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall visually inspect its above ground water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.
3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:
  - a. areas with a history of excessive leak and break rates;
  - b. areas where leaks and breaks can result in the heaviest property damage;
  - c. areas where system pressure is high;
  - d. areas exposed to stray current and traffic vibration;
  - e. areas near stream crossings; and,
  - f. areas where loads on pipe may exceed design loads.
4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.

(Continued on Sheet No. 10i)

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Decision No. 72741

Arizona- American Water Company  
(Name of Company)  
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(Water Conservation Phone)

Sun City West Water District  
(Name of Service Area)

**Leak Detection Program Tariff – BMP 4.1**  
**(Continued)**

5. The Company shall maintain a complete set of updated distribution system maps.
6. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.
  - a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12 month review period.
  - b. Track and estimate any unmetered authorized uses.
  - c. Calculate the total amount of leakage using the following formula:  
  

$$\text{Unaccounted for water (\%)} = [(\text{Production and/or purchased water minus metered use \& estimated authorized un-metered use}) / (\text{Production and/or purchased water})] \times 100\%$$
  - d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
  - e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
  - f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
7. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request

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Arizona- American Water Company  
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(623) 445-2416  
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Sun City West Water District  
 (Name of Service Area)

## **Meter Repair and/or Replacement Tariff – BMP 4.2**

### **PURPOSE**

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every fifteen years.
2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
3. Meters larger than 2-inch shall be tested for one of the following reasons:
  - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff;
  - b. A meter has been in service for five years.
4. The test will be accomplished by one of the following:
  - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
  - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
6. All replacement water meters shall register in gallons:
  - a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
  - b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
  - c. All new 6-inch and larger meters that are installed will register in 100 gallon increments.
7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

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 ISSUED BY: Tom Broderick, Director, Rates  
                   2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Arizona- American Water Company

(Name of Company)

(623) 445-2416

(Water Conservation Phone)

Sun City West Water District

(Name of Service Area)

## **WATER SYSTEM TAMPERING TARIFF – BMP 5.2**

### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code (“AAC”) R14-2-410 and the Arizona Department of Water Resources’ Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company’s water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company’s authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company’s services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company’s action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission’s Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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ISSUED BY: Tom Broderick, Director, Rates  
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72741

EPCOR Water Arizona Inc.  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**ORIGINAL**

**WATER SERVICES TERMINATION AGREEMENT**  
**WITH THE CITY OF SURPRISE**  
**WSTA-1**

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2 for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Surprise ("City"), a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2, is to assist the City in collecting delinquent payments for wastewater utility service provided to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff.

ISSUED: May 26, 2016  
Month Day Year

EFFECTIVE: July 1, 2016  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak Road, Phoenix, AZ 85027

Decision No. 75441

APPROVED FOR FILING

DECISION #: 75514

EPCOR Water Arizona Inc.  
(Name of Company)

Sun City West Water District  
(Name of Service Area)

**ORIGINAL**

**CUSTOMER WATER CONSUMPTION INFORMATION SHARING**  
**WITH CITY OF SURPRISE, WASTEWATER PROVIDER**

EPCOR Water Arizona Inc. ("EWAZ" or "Company") is authorized to share water consumption information of individual customers with the City of Surprise ("the City"), a municipal provider of wastewater service for common customers purchasing water from EWAZ and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

EWAZ entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

EWAZ shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED: May 26, 2016  
Month Day Year

EFFECTIVE: July 1, 2016  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Regulatory & Rates  
2355 W. Pinnacle Peak Road, Phoenix, AZ 85027

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Decision No. 75441

DECISION #: 75514