

ORIGINAL

Original

Arizona American Water Company
(Name of Company)

SHEET NO. 1c
SHEET NO. _____

Anthem Water District
(Name of Service Area)

General Water Rate G-1 (Continued)

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Anthem Water District's Rules and Regulations.

(Continued)

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2012
Month Day Year Month Day Year
ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd, Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

General Water Rate G-1
(Continued)

- The General Water Rates presented on SHEET NO. 1d of this tariff apply to calendar year 2013 and beyond.

Meter Size	Basic Service Charge	Tier One	Tier Two	Tier Three	Tier Four	Tier Five
		0 - 2,000 Gallons	2,001-5,000 Gallons	5,001 - 9,000 Gallons	9,001 - 21,000 Gallons	Over 21,000 Gallons
		Commodity Rate (per 1,000 gallons)	Commodity Rate (per 1,000 gallons)	Commodity Rate (per 1,000 gallons)	Commodity Rate (per 1,000 gallons)	Commodity Rate (per 1,000 gallons)
Residential						
5/8-inch	\$ 27.08	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
3/4-inch	\$ 27.08	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
1-inch	\$ 67.69	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
1.5-inch	\$ 135.38	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
2-inch	\$ 216.61	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
3-inch	\$ 433.22	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
4-inch	\$ 676.90	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
6-inch	\$ 1,353.80	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438
8-inch	\$ 2,016.09	\$1.6246	\$3.2491	\$5.4152	\$7.5813	\$9.2438

Meter Size	Basic Service Charge	Tier One		Tier Two	
		Commodity Rate (per 1,000 gallons)	Upper Limit (gallons)	Commodity Rate (per 1,000 gallons)	Second Tier Breakover (gallons)
Commercial					
5/8-inch	\$ 27.08	\$5.4152	9,000	\$9.2438	Infinite
3/4-inch	\$ 27.08	\$5.4152	9,000	\$9.2438	Infinite
1-inch	\$ 67.69	\$5.4152	18,000	\$9.2438	Infinite
1.5-inch	\$ 135.38	\$5.4152	34,000	\$9.2438	Infinite
2-inch	\$ 216.61	\$5.4152	53,000	\$9.2438	Infinite
3-inch	\$ 433.22	\$5.4152	107,000	\$9.2438	Infinite
4-inch	\$ 676.90	\$5.4152	168,000	\$9.2438	Infinite
6-inch	\$ 1,353.80	\$5.4152	340,000	\$9.2438	Infinite
8-inch	\$ 2,016.09	\$5.4152	547,000	\$9.2438	Infinite

Terms and Conditions

The General Water Rates presented on SHEET NO. 1d of this tariff apply to calendar year 2013 and beyond.

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's miscellaneous service charges set forth in Rate Schedule MISC-1.

(Continued)

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2013
Month Day Year Month Day Year

ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd, Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Arizona American Water Company
(Name of Company)

First Revised SHEET NO. 3
Cancelling Original SHEET NO. 3

Anthem Water District
(Name of Service Area)

Public Interruptible

Availability

Available for residential and commercial establishments served by this District.

Schedule of Charges

- The Public Interruptible Rates presented on SHEET NO. 3 of this tariff apply to calendar year 2011 only.

Meter Sizes		Tier One		
		Monthly Usage Charge	Commodity Rate (per 1,000 gallons)	Upper Limit
2-inch	Meter	\$ 0.00	\$ 5.2376	Infinite
3-inch	Meter	\$ 0.00	\$ 5.2376	Infinite
6-inch	Meter	\$ 0.00	\$ 5.2376	Infinite
10-inch	Meter	\$ 0.00	\$ 5.2376	Infinite

Terms and Conditions

The Public Interruptible Rates presented on SHEET NO. 3 of this tariff apply to calendar year 2011 only.

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's miscellaneous service charges set forth in Rate Schedule MISC-1.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Anthem Water District's Rules and Regulations.

(Continued)

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2011
Month Day Year Month Day Year
ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd, Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Original

Arizona American Water Company
(Name of Company)

SHEET NO. 3a
SHEET NO. _____

Anthem Water District
(Name of Service Area)

Public Interruptible (Continued)

- The Public Interruptible Rates presented on SHEET NO. 3a of this tariff apply to calendar year 2012 only.

Meter Sizes		Tier One		
		Monthly Usage Charge	Commodity Rate (per 1,000 gallons)	Upper Limit
2-inch	Meter	\$ 0.00	\$ 5.6101	Infinite
3-inch	Meter	\$ 0.00	\$ 5.6101	Infinite
6-inch	Meter	\$ 0.00	\$ 5.6101	Infinite
10-inch	Meter	\$ 0.00	\$ 5.6101	Infinite

Terms and Conditions

The Public Interruptible Rates presented on SHEET NO. 3a of this tariff apply to calendar year 2012 only.

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's miscellaneous service charges set forth in Rate Schedule MISC-1.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Anthem Water District's Rules and Regulations.

(Continued)

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2012
 Month Day Year Month Day Year
ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd, Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Original

Arizona American Water Company
(Name of Company)

SHEET NO. 3b
SHEET NO. _____

Anthem Water District
(Name of Service Area)

Public Interruptible (Continued)

- The Public Interruptible Rates presented on SHEET NO. 3b of this tariff apply to calendar year 2013 and beyond.

Meter Sizes		Tier One		
		Monthly Usage Charge	Commodity Rate (per 1,000 gallons)	Upper Limit
2-inch	Meter	\$ 0.00	\$ 5.9831	Infinite
3-inch	Meter	\$ 0.00	\$ 5.9831	Infinite
6-inch	Meter	\$ 0.00	\$ 5.9831	Infinite
10-inch	Meter	\$ 0.00	\$ 5.9831	Infinite

Terms and Conditions

The Public Interruptible Rates presented on SHEET NO. 3b of this tariff apply to calendar year 2013 and beyond.

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's miscellaneous service charges set forth in Rate Schedule MISC-1.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule, or on the basis of the service provided or the volume of water produced, purchased or sold.

A 1½% late payment penalty will be applied to account balances not paid within twenty-five (25) days after the postmark date of the bill in accordance with Rule 8 (H) of Arizona-American Water's Anthem Water District's Rules and Regulations.

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2013
Month Day Year Month Day Year
ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd, Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Original

Arizona American Water Company
(Name of Company)

SHEET NO. 5a
SHEET NO. _____

Anthem Water District
(Name of Service Area)

Miscellaneous - MISC-1 (continued)

Service and Meter Installation Charges

As provided for in Rule No. 4 (B) of Arizona-American Water's Anthem Water District's Rules and Regulations, the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below, if such has not already been paid as part of a main extension agreement.

1. Service Line Installations:

<u>Service Size</u>	<u>Rate</u>	<u>Meter</u>	<u>Total</u>
5/8"	\$370.00	\$130.00	\$500.00
3/4"	370.00	205.00	575.00
1"	420.00	240.00	660.00
1½"	450.00	450.00	900.00
2" Turbine	580.00	945.00	1,525.00
2" Compound	580.00	1,640.00	2,220.00
3" Turbine	745.00	1,420.00	2,165.00
3" Compound	765.00	2,195.00	2,960.00
4" Turbine	1,090.00	2,270.00	3,360.00
4" Compound	1,120.00	3,145.00	4,265.00
6" Turbine	1,610.00	4,425.00	6,035.00
6" Compound	1,630.00	6,120.00	7,750.00
Over 6"	Cost	Cost	Cost

Deposit and Taxes

Deposit – Per Commission Rule A.A.C. R14-2-403(B)

Deposit Interest - Per Commission Rule A.A.C. R14-2-403(B)

Collection of any Privilege, sales, use and franchise taxes – Per Commission Rule A.A.C. R.14-2-409(D)

Special Conditions

Company shall collect income taxes on the meter and service line charges. Any tax collected will be refunded each year that the meter deposit is refunded.

ISSUED: June 27, 2008 EFFECTIVE: June 4, 2008
Month Day Year Month Day Year
ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
19820 N. 7th St., Suite 201, Phoenix, Arizona 85024

Decision No. 70372

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Arizona American Water Company
(Name of Company)

First Revised SHEET NO. 6
Cancelling Original SHEET NO. 6

Anthem Water District
(Name of Service Area)

Reserved

ISSUED: May 12 2011 EFFECTIVE: January 1, 2011
Month Day Year Month Day Year

ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Arizona American Water Company
(Name of Company)

First Revised SHEET NO. 7
Cancelling Original SHEET NO. 7

Anthem Water District
(Name of Service Area)

Reserved

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2011
Month Day Year Month Day Year

ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

ORIGINAL

Arizona American Water Company
(Name of Company)

First Revised SHEET NO. 7a
Cancelling Original SHEET NO. 7a

Anthem Water District
(Name of Service Area)

Reserved

ISSUED: May 12, 2011 EFFECTIVE: January 1, 2011
Month Day Year Month Day Year

ISSUED BY: Thomas M. Broderick, Director, Rates & Regulation
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, Arizona 85027

Decision No. 72047

APPROVED FOR FILING
DECISION # 72047

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. Television commercials
 - b. Radio commercials
 - c. Websites
 - d. Promotional materials
 - e. Vehicle signs
 - f. Bookmarks
 - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

Arizona American Water Company
(Name of Company)

Original SHEET NO. 8a

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Youth Conservation Education Program Tariff – BMP 2.2

PURPOSE

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
3. The Company shall provide the following teacher resources.
 - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
 - b. Provide free resource materials and information upon request.
 - c. Provide in-classroom presentations upon request.
4. The Company shall make available free take home educational materials for elementary school students.
5. The Company shall keep a record of the following information and make it available upon request.
 - a. A description of the youth conservation education process implemented.
 - b. The number of students reached (or an estimate).
 - c. A description of the written water conservation material provided free to students.
 - d. Costs of the Youth Conservation Education Program implementation.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

Arizona American Water Company
(Name of Company)

Original SHEET NO. 8c

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Residential Audit Program Tariff – BMP 3.1

PURPOSE

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the water conservation material provided in the kit.
 - b. The number of kits provided to customers.
 - c. Implementation costs of the Residential Audit Program.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Residential Interior Retrofit Program Tariff – BMP 3.4

PURPOSE

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program:

1. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
 - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
 - c. Costs of the Residential Interior Retrofit Program.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

Arizona American Water Company
(Name of Company)

Original SHEET NO. 8e

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
 - a. Leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Irrigation system valves or sprinkler heads which may be leaking.
 - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
 - d. Leaking pool or spas and possible leaks around pumps.
 - e. More people in the home than usual taking baths and showers.
 - f. Doing more loads of laundry than usual.
 - g. Doing a landscape project or starting a new lawn.
 - h. Washing vehicles more often than usual.
6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

Arizona American Water Company
(Name of Company)

Original SHEET NO. 8g

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Meter Repair and/or Replacement Tariff – BMP 4.2

PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every fifteen years.
2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
3. Meters larger than 2-inch shall be tested for one of the following reasons:
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has been in service for five years.
4. The test will be accomplished by one of the following:
 - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
 - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
6. All replacement water meters shall register in gallons:
 - a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
 - b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
 - c. All new 6-inch and larger meters that are installed will register in 100 gallon increments.
7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740

ORIGINAL

Arizona American Water Company
(Name of Company)

Original SHEET NO. 8i

(623) 445-2416
(Water Conservation Phone)

Anthem Water District
(Name of Service Area)

Large Landscape Conservation Program Tariff – BMP 6.12

PURPOSE

A program for the Company to promote water conservation measures by providing non-residential customers with support and incentives to improve their landscape water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 6: Rebates/Incentives 6.12: Large Landscape Conservation Program).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. As an incentive to reduce water use for its non-residential customers with landscape watering needs, the Company shall offer to work with the customer or the customer's contracted landscape company to collect and analyze up to 3 years of historical information for their irrigation meters, analyze past consumption patterns and compare usage between years. The Company will analyze past consumption patterns and compare meter size with consumption rates that might suggest meter over-sizing or meter/valve/backflow malfunctions. This analysis shall be presented in both raw data and graphically with recommendations for potential meter resizing when appropriate and identification of high consumption situations and potential malfunctions of landscape watering equipment.
2. No less frequently than every three years, or upon customer request, the Company shall provide its non-residential customers with landscape watering needs, a historical consumption analysis study as described above in item #1 for their respective irrigation meters within the Company's service area.
3. Company service shall be offered using an inverted block rate structure, the interruptible, or effluent tariffs.
4. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options and a month-by-month outdoor water budget.

ISSUED: February 20, 2012
Month Day Year

EFFECTIVE: January 20, 2012
Month Day Year

ISSUED BY: Tom Broderick, Director, Rates
2355 W. Pinnacle Peak Rd., Phoenix, AZ 85027

Decision No. 72740

APPROVED FOR FILING
DECISION # 72740