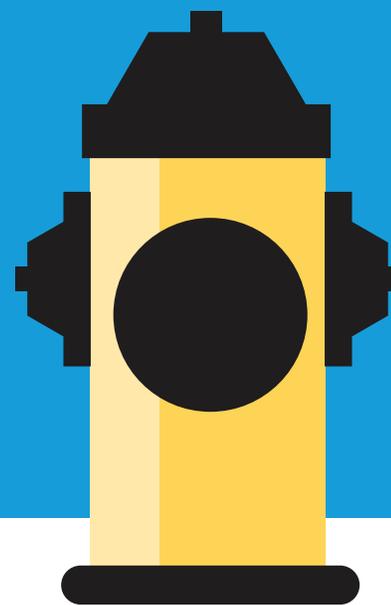


FIRE HYDRANT FLUSHING & MAINTENANCE



FIREFIGHTERS DEPEND ON IT.

The fire district in your community counts on every fire hydrant to work—every time. EPCOR does just that by performing regular inspections, maintenance and regularly flushing the hydrants. Find out how.

WHAT IS HYDRANT FLUSHING?

Hydrant flushing is just what it sounds like—we shoot water through the pipes at high speeds to scour the insides. Flushing helps maintain or improve the quality, flow and pressure of water in our systems—and helps remove sediments from our hydrants and water mains.

WHY DO HYDRANTS NEED FLUSHING?

Water pipes can accumulate mineral and sediment deposits over time. While these deposits are not harmful to customers, the substances can cause aesthetic water quality issues.

DOES FLUSHING AFFECT MY WATER SERVICE?

Your water service continues even as flushing occurs in your area. Depending on how close you live to the flushing activity, you may experience lower water pressure and slight discoloration for a brief time.

WHY FLUSH HYDRANTS DURING DROUGHT?

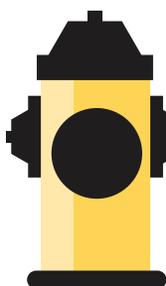
To sustain our high water quality, we must continue flushing activities. However, we do significantly reduce flushing activities during drought—and we are always looking for opportunities to reduce the amount of water used during flushing.

HOW ARE HYDRANTS MAINTAINED?

EPCOR completes regular inspections and maintenance on all of our hydrants ensuring each hydrant is ready to use, if needed. Maintenance includes lubricating all moving parts, painting as needed, testing the street shut-off valve, replacing the gasket on the ports (openings) if needed and greasing the port threads. We also perform maintenance each time a hydrant is used in an emergency situation.

WHAT ABOUT LANDSCAPING AROUND THE HYDRANT?

Fire departments require a 5-foot clearance around each hydrant. If the area around a hydrant requires landscape trimming, EPCOR will notify the property owner. Property owners are ultimately responsible for the landscaping surrounding the fire hydrants that firefighters use to protect our homes and communities.



QUESTIONS? Contact our Customer Care team at [1-800-383-0834](tel:1-800-383-0834) or visit epcor.com.

EPCOR. Safe, reliable, high-quality water. 24 hours a day. 365 days a year.