

EPCOR AUTOMATIC POWER INSTALL APPLICATION

Did you know you can manage your account online? Visit www.epcor.com!

Automatic Power Install Application Guide

Automatic Power Install reduces the risk of the power being disconnected when no one is in account at one of your properties. Once you sign up, EPCOR will issue an account number for each complex and automatically put the account into service under the designated property management company name. You no longer need to fill out a written application each time one of your properties is vacated or have to worry about the power being disconnected.

When applying for the Automatic Power Install Program, please consider the following terms and conditions:

1. Automatic Power Install is **only** available for power accounts and may be subject to a \$300 deposit per service. It does not apply for Water, Land Drainage or Waste Disposal Services
2. As a property management company or property owner, you qualify for Automatic Power Install.
3. When a tenant cancels power service with EPCOR, the designated property management company or property owner is automatically installed. It is the responsibility of the management company or property owner to advise EPCOR to transfer the power account if the former tenant does not contact EPCOR to cancel service.
4. The designated management company or property owner will continue to bill for power service until EPCOR is contacted by the new tenant
5. If a tenant is disconnected for non-payment, the EPCOR Automatic Install will not apply. EPCOR requires **48 hours*** notice to re-install the power. If same day service is required, a service fee will be assessed. (**48 hours does not include weekends or holidays.*)
6. If the property is sold, you must notify EPCOR in writing to cancel the automatic power install program and include the list of addresses that must be cancelled from the Automatic Power Install Program.

To take advantage of the Automatic Power Install program, please complete the attached form and return to:

EPCOR Customer Services
2000-10423 101 ST NW
Edmonton AB T5H 0E8
Toll free within Alberta:
Phone: 310-4300
Email: custserv@epcor.com

Please remember to include a complete listing of service addresses, including individual suites where applicable. All future changes must be supplied to EPCOR in writing.

All customers are free to purchase natural gas from the default supply provider or from a retailer of their choice and to purchase electricity services from the regulated rate provider or from a retailer of their choice. The delivery of natural gas and electricity to you is not affected by your choice. If you change who you purchase natural gas services or electricity services from, you will continue receiving natural gas and electricity from the distribution company in your service area. For a current list of retailers you may choose from, visit ucahelps.alberta.ca or call 310-4822 (toll free in Alberta).



EPCOR AUTOMATIC POWER INSTALL APPLICATION

Did you know you can manage your account online? Visit www.epcor.com!

I/We hereby request that EPCOR automatically place the following attached listing of service addresses into the name of _____ (hereinafter called the **property manager**),
Please provide the *Full legal name of company & /or personal name* of the property owner should EPCOR receive disconnection requests on the account presently in service at these addresses.

Please specify **all** applicable suite numbers (*Additional suites can be listed on the next page*)

	Address	Suite	Mailing Address for Bills
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

Customer Acceptance:

I/We hereby agree to pay the applicable service charges and power services for the above addresses from the date that EPCOR automatically transfers the account into the name of the property manager until an application is made for a new account and such account is placed into service.

I/We hereby will not hold EPCOR responsible for failure of EPCOR to automatically transfer the above account into the name of the property manager should the utility service account for any of the attached listings be disconnected for any reason. I/We acknowledge and consent to EPCOR collecting, using and disclosing this information, when required, to establish my account and to provide ongoing service and support. This information is protected under the Personal Information Act. For further information on the EPCOR's Privacy Policy please visit epcor.com.

Name (print): _____ Signature: _____
Title: _____ Date: _____
Phone number: _____

Questions? Contact EPCOR Customer Service at 310-4300 (a toll free call) or email custserv@epcor.com



EPCOR AUTOMATIC POWER INSTALL APPLICATION

Did you know you can manage your account online? Visit www.epcor.com!

	Address	Suite	Mailing Address for Bills
11			
12			
13			
14			
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			
25			

Property Manager (as listed on page one)

I/We hereby agree to pay the applicable service charges and power services for the above addresses from the date that EPCOR automatically transfers the account into the name of the property manager until an application is made for a new account and such account is placed into service. I/We hereby will not hold EPCOR responsible for failure of EPCOR to automatically transfer the above account into the name of the property manager should the utility service account for any of the attached listings be disconnected for any reason.

I/we acknowledge and consent to EPCOR collecting, using and disclosing this information, when required, to establish my account and to provide ongoing service and support. This information is protected under the Personal Information Act. For further information on the EPCOR Privacy Policy please visit epcor.com.

Name (print): _____

Title: _____

Phone number: _____

Signature: _____

Date: _____

Questions? Contact EPCOR Customer Service at 310-4300 (a toll free call) or email custserv@epcor.com

