

# AUTOMATIC POWER INSTALL APPLICATION

## AUTOMATIC POWER INSTALL APPLICATION GUIDE

An Automatic Power Install reduces the risk of power being disconnected when an account isn't in service at one of your rental properties by automatically transferring electricity services to you or your management company. With an Automatic Power Install Application in place, should a tenant discontinue service, EPCOR will issue you or your management company an account number and automatically place each property into service. The property will remain in service to this account until a new tenant contacts EPCOR to start services.

The following terms and conditions apply to the Automatic Power Install program:

1. Automatic Power Install is **only** available for power accounts and may be subject to a deposit per service.
2. As a property management company or property owner, you qualify for Automatic Power Install.
3. When a tenant cancels power service with EPCOR, the designated property management company or property owner is automatically enrolled. It is the responsibility of the property management company or property owner to advise EPCOR to transfer the power account if the former tenant does not contact EPCOR to cancel service.
4. The designated property management company or property owner will remain in billing for power service until a new tenant makes arrangements for service.
5. If a tenant is disconnected for non-payment, the EPCOR Automatic Power Install will not apply. EPCOR requires 48 hours\* notice to reinstall the power. If same day service is required, a service fee will be assessed. (\*48 hours does not include weekends or holidays)
6. To terminate or amend the terms of the Automatic Power Install program, the Account Contact must notify EPCOR in writing at [custserv@epcor.com](mailto:custserv@epcor.com).

To take advantage of the Automatic Power Install program, please complete the attached form and return to:

### CONTACT EPCOR

**Mail to:** EPCOR Customer Service  
2000 – 10423 101 ST NW  
Edmonton, AB T5H 0E8  
**Email:** [custserv@epcor.com](mailto:custserv@epcor.com)

Please remember to include a complete listing of service addresses, including individual suites where applicable. All future changes must be supplied to EPCOR in writing.

**Customers are free to purchase natural gas services or electricity services from a retailer of their choice. For a list of retailers, visit [ucahelps.alberta.ca](http://ucahelps.alberta.ca) or call 310-4822 (toll free in Alberta).**

# AUTOMATIC POWER INSTALL APPLICATION FORM

EPCOR Account Name:\* \_\_\_\_\_  
(Provide full personal name or full legal name of company)

EPCOR Account Number (If applicable): \_\_\_\_\_

Account Contact Name: \* \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \* \_\_\_\_\_

Alternate Contact Name: \_\_\_\_\_ Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Full Mailing Address: \_\_\_\_\_  
(If different from Service Address)

\*Denotes a Mandatory Field

I/We hereby request that EPCOR automatically place the following attached listing of service addresses into the account name listed above (hereinafter called the property manager), should EPCOR receive disconnection requests from the account holder presently in service at these addresses.

	<b>Suite</b>	<b>Service Address and City</b>	<b>Site Contact (Name, Contact Phone Number, and email address)</b>	<b>Alternate Site Contact (Name, Contact Phone Number, and email address)</b>
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				

## CUSTOMER ACCEPTANCE

I/We hereby agree to pay the applicable service charges and power services for the above addresses from the date that EPCOR automatically transfers the account into the name of the property manager until the date an application is made for a new account and such account is placed into service.

I/We hereby will not hold EPCOR responsible for the failure of EPCOR to automatically transfer the above account into the name of the property manager should the utility service account for any of the attached listings be disconnected for any reason. I/We acknowledge and consent to EPCOR collecting, using and disclosing this information, when required, to establish my account and to provide ongoing service and support. I/We acknowledge that EPCOR's Regulated Rate Tariff Terms and Conditions (T&C's) remain applicable and that the Automatic Power Install program does not amend, modify or alter the T&C's in any way whatsoever. This information is protected under the Personal Information Protection Act. For further information on EPCOR's Privacy Policy please visit [epcor.com](http://epcor.com).

Authorized Signature: \* \_\_\_\_\_ Date: \* \_\_\_\_\_

Printed Name: \* \_\_\_\_\_