

CONSTRUCTION NOTICE FOR YOUR AREA

PROJECT OVERVIEW

EPCOR is pleased to be bringing natural gas services to the Municipality of Kincardine and parts of Huron-Kinloss—and more specifically to your neighbourhood later this year!

CURRENT CONSTRUCTION ACTIVITY

EPCOR, along with our construction partner, AECON, are working tirelessly to complete the distribution system and start natural gas service later this year for customers who have signed up with EPCOR.

We have completed the transmission line outside of town that is the backbone of the system. We have also connected our first industrial clients at the Bruce Energy Centre. This means gas is now present in certain parts of the system and will be flowing underground as we complete the distribution system.

Please take caution when digging on your property by contacting Ontario One Call before starting any work. Additionally, if you smell Sulphur or rotten eggs in your area, please contact EPCOR immediately as it may be a sign of a natural gas leak.

Completing the Distribution System

We will be working throughout town to continue installing gas pipelines underground. These will make up the distribution system network.

As part of this work, utility companies may spray paint or place flags on or near your property to identify any underground services. Please leave the marks or flags in place to prevent service disruptions or personal injury when our crews begin to work.

Connecting Homes to the Distribution System

Once we have completed the distribution system, we will be back on your street to connect customers who have signed up for service with EPCOR. At this time, we will be installing the service line that connects the meter at the property to the distribution system so customers can begin using natural gas.

Residents may experience vibrations due to the work we are performing. The levels of noise and vibration used in the construction work on your street and associated with the rest of this project are in accordance with local bylaws and occupational health, safety and environmental standards.

Important note: if you have signed up for natural gas service, do not disconnect your existing heating source until the service line has been installed at your property and the appointment for your meter activation has been booked.

LOOK OUT FOR OUR CREW

EPCOR gas technicians will be wearing full body Tyvek suits when visiting homes to light appliances prior to service beginning. This is part of our enhanced PPE due to COVID-19.

RESTORATION

We will begin restoration of disturbed areas once construction is complete. The sections on both the public and private side that are disturbed as part of our work will be restored with equivalent materials as close to the original as possible.

Restoration will take place until the construction season ends this year. If conditions become unsuitable sooner than expected, we will return the following spring. In addition, we can return one year from restoration to determine if any further restoration is required.



STAYING SAFE DURING CONSTRUCTION

We will continue to work Monday to Saturday from 7:00 a.m. to 5:30 p.m. To help ensure we all continue to stay safe, please:

- Slow down around construction.
- Obey all traffic and lane controls, including flag people.
- Leave utility flags or marks in place to prevent injury or service disruptions.
- Maintain a distance of two metres from our construction crews as per COVID-19 recommendations.
- Keep children and pets a safe distance away from work sites and equipment.

STAYING SAFE AROUND NATURAL GAS

While natural gas has a safety record that's second to none, you must still exercise caution now that gas is in the distribution system underground.

Detecting a Natural Gas Leak

Knowing how to detect a leak can help reduce the risks to both people and property. These are the signs to look out for:

- **Smell it:** In its pure state, natural gas has no smell or taste. As a safety precaution, we have added a scent called methyl mercaptan, which smells like rotten eggs or Sulphur, so that natural gas leaks can be detected.
- **See it:** Visible signs of a leak include patches of dead vegetation, blowing dust from holes in the ground, bubbles in wet or flooded areas or even flames. In some cases, spotting vapours or ground frosting of white dust can suggest a leak.
- **Hear it:** A hissing or roaring noise along the right-of-way of a pipeline could also indicate a natural gas leak.

Call Before You Dig

A network of power, phone, cable—and now natural gas—lines, as well as water and sewer pipes may lie just under the surface of your property. Sinking a shovel into the ground could result in serious injury, widespread service disruptions and costly repairs and under Ontario regulations, you could be held liable for all of it.

Before digging or doing any actions that disturbs the ground, arrange to have utility lines located and marked for free by contacting **Ontario One Call at 1-800-400-2255 or OntarioOneCall.ca.**

ODOUR ALERT

If you smell Sulphur or rotten eggs in the area, please call EPCOR immediately at 1-888-765-2256. While rare, this could be a sign of a natural gas leak.

CONTACT US

If you have questions about this work or about natural gas, please contact us Monday to Friday, 8 a.m. – 4 p.m.:

Phone: 1-888-765-2256

Email: gas@epcor.com

Visit: epcor.com/naturalgasconstruction