

# A NEW NEIGHBOR, LOOKING FORWARD TO SERVING YOU.

**North Mohave Valley Corporation has been proud to be your water provider, and we are pleased to introduce EPCOR Water to you.**

In April 2013, EPCOR Water Arizona Inc. and the North Mohave Valley Corporation announced an agreement for EPCOR Water to acquire the drinking water system currently owned and operated by North Mohave Valley Corporation. The acquisition is subject to regulatory approval by the Arizona Corporation Commission.

With over 100 years of experience, EPCOR Water is a trusted provider of water and wastewater services to more than one million customers and is a recognized leader in environmental commitment, water quality and service. Today, EPCOR Water provides water and wastewater service to approximately 193,000 customer connections across Arizona and New Mexico, including more than 17,000 customer connections in the Bullhead City area.

We look forward to getting to know you and the opportunity to be your water provider.

## **WE'RE HERE TO HELP!**

Our goal is to make the transition from North Mohave Valley Corporation to EPCOR Water as seamless as possible – we are committed to keeping you informed throughout the process. Look for future communications from EPCOR Water to come in your mail.

Later this fall, you will receive more information about your new account number, how to read your EPCOR Water bill, bill payment options and schedules and when your water service will transfer to EPCOR Water. The acquisition is not intended to result in any changes to the rates and tariffs.

Until the transfer of water service is approved by the Arizona Corporation Commission, you can continue to call North Mohave Valley Corporation at 928-763-5655.

After your water service transfers to EPCOR Water, you will be able to contact EPCOR Water's Customer Care team who will be available 24/7 at 1-800-383-0834 or [mywater@epcor.com](mailto:mywater@epcor.com) or you can visit us in person at 860 Gemstone Avenue in our Bullhead City location.

## **Questions?**

Please call **1-800-383-0834** or visit [epcor.com](http://epcor.com).

To learn more about EPCOR Water's acquisition of the North Mohave Valley Corporation drinking water system and your community's water, please visit [epcor.com](http://epcor.com). We're looking forward to serving you.