



# EPCOR SOUTHERN BRUCE NATURAL GAS PROJECT

Summer 2019 Customer Newsletter

## CONSTRUCTION IS COMMENCING THIS SUMMER

We're excited to announce that we are moving forward with bringing natural gas to the Southern Bruce region.

After several years working closely with local communities, we have received Ontario Energy Board (OEB) approval of our Leave to Construct application. This approval means we have the go-ahead to construct and operate the natural gas distribution system in your area.

Between now and 2021, we will be working to construct the distribution system and connect customers in Chesley, Paisley, Inverhuron, Tiverton, Kincardine, Lurgan Beach, Point Clark, Ripley, Lucknow and the Bruce Energy Centre.

We will be constructing and operating the natural gas distribution system under the name EPCOR Natural Gas Limited Partnership.

## TIMELINE FOR CONNECTION

Under our current timeline, we expect to begin connecting our first customers by the end of this year. In 2020 and 2021 we will bring more communities onto the natural gas distribution system. We anticipate bringing the full system in-service by the end of 2021. Construction will be completed in phases. At each step, we will notify local stakeholders of construction activities and strive to minimize any potential impacts.

## REGULATORY UPDATE

While the OEB has approved our Leave to Construct application, we are still awaiting a decision on our rates application, which was filed separately. For more information on this, visit [oeb.ca/participate](http://oeb.ca/participate) and search for file number EB-2018-0264.

## GET READY FOR NATURAL GAS

Natural gas will bring many benefits to Southern Bruce residents, businesses and farms – and one of those is lower fuel costs.

If you are within one of the communities in our franchise area, there are steps you can take now to get ready for natural gas service.

**Be the first to know** when we're ready to connect customers in your area.

- Sign up now at [epcor.com](http://epcor.com) for regular updates, information about what you'll need to receive gas service and more.
- Then, when we are close to being ready to connect you, we'll reach out to guide you through the connection process.

**Find out your potential savings** by using our rate calculator at [epcor.com/SavingsCalculator](http://epcor.com/SavingsCalculator).

- For residential customers, we anticipate an annual energy savings of about \$750 to \$1,800 per household — making the payback period for your investment relatively short.

## ABOUT EPCOR

With more than 125 years of utility experience, we're proud to serve customers in Ontario communities. Through our subsidiaries, we provide electricity, natural gas, and water services to approximately two million people — and growing — in Canada and the U.S.

In Ontario, we distribute:

- Natural gas to customers throughout the Elgin, Middlesex, Oxford and Norfolk counties
- Electricity in three communities in Simcoe County (Collingwood, Stayner and Creemore) plus a portion of the town of Blue Mountains (formerly Thornbury)

With 3,400 employees, we are proud to be recognized among Canada's Top Employers for Young People and the Best 50 Corporate Citizens in Canada.

Lake Huron



### CONTACT US

Interested in learning more about getting natural gas service?  
Visit [epcor.com/SavingsCalculator](https://epcor.com/SavingsCalculator) for a savings calculator and registration form.

Contact our customer care team at **1-888-765-2256** or [gas@epcor.com](mailto:gas@epcor.com).

For project updates, visit [epcor.com/southernbruce](https://epcor.com/southernbruce).