



# STORMWATER UTILITY CREDIT

## NON-RESIDENTIAL CUSTOMERS

### INFORMATION

#### What is Stormwater Utility?

The Stormwater Utility is a monthly stormwater utility fee which is for the collection, quality enhancement and disposal of stormwater that runs off our streets and properties into the sewer system. It includes construction and maintenance of storm sewers, as well as other stormwater management and quality enhancement facilities.

It's calculated based on the **Area** of property multiplied by the **Development Intensity** multiplied by the **Run-off Coefficient** based on land zoning multiplied by the **Rate** approved by the City Council.

#### What is the Stormwater Utility Credit program?

The Stormwater Utility Credit program is an opportunity for qualifying customers to receive a credit on their monthly stormwater utility bill. To be eligible, a Customer must demonstrate that they contribute significantly less stormwater discharge to EPCOR's stormwater systems during rainfalls compared to standard contribution for similarly zoned properties.

#### What are the eligibility requirements?

The Stormwater Utility Credit is open to any non-residential customer that can demonstrate they contribute significantly less stormwater than other properties within their land zone class. Typically these properties include:

- Larger non-residential properties that are largely undeveloped; and
- Commercial and industrial properties with on-lot stormwater management (e.g. parking lot storage)

Customers who become eligible for a Stormwater Utility Credit must accept the Stormwater Utility Credit Terms and Conditions.

#### What is the process?

Customers must apply to EPCOR for a credit. If the application is approved, the Customer must accept the Stormwater Utility Credit Terms and Conditions, at which point a credit, in the form of a reduced "development intensity factor", will be applied to each subsequent monthly bill.

Approved credits need to be renewed on a five (5) year basis, or sooner if there are changes to the stormwater discharge characteristics of their property which may affect their credit agreement.

The Customer must advise any time there is a change in stormwater discharge characteristics that may affect the amount of the credit. EPCOR may then require the plan or engineering report to be updated and resubmitted.

#### What are the application requirements?

All applications must include a completed application form.

Customers applying for a standard reduction must also submit a Stormwater Management System Plan that is already approved by EPCOR's Infill Water and Sewer Services.

Customers applying for credit other than the standard reduction must also include the following for the application to be processed:

1. A non-refundable application fee; and
2. An engineering report.
  - All engineering reports must be signed and sealed by an independent Professional Engineer registered to practice in Alberta, and are subject to approval by EPCOR. The engineer must not be employed by, or affiliated with, the Customer.
  - The engineering report must identify the percent reduction being requested by the Customer, and a justification of this amount.