Using SwiftComply
Overview of How EPCOR Utilizes the SwiftComply Software

EPCOR's SwiftComply database contains thousands of locations within the City of Edmonton including commercial, industrial, and multi-residential buildings. In each location there may be multiple premises isolating backflow preventers for domestic water, fire sprinkler systems and irrigation systems, so the chances are very high that if a customer is asking you to install or test a backflow preventer, it is already in the database and does not need to be recreated as a new location or assembly. The exception to this is in the case of a newly constructed building that has not been added to the database yet.

To locate a building or assembly, the most reliable approach is to request the notice sent by **EPCOR** to the property owner. The notice will contain the exact address, building name and serial number of the assembly that corresponds with the existing entries in **SwiftComply.**

Creating duplicate locations or assemblies increases administrative workload and can result in delays. Duplication of locations and assemblies are typically rejected and returned, requiring the tester to resubmit the information under the correct entry. Existing records in **SwiftComply** often include important historical data such as survey notes, photographs, test results, and notification logs, which must be preserved.

EPCOR uses installation notices to initiate the installation of a backflow preventer and will specify the type to be installed; either a DC or an RP, so please ensure you have a copy of this notice. From an existing location where an install is required you will see a place holder in the assembly tab for what is required. It will be identified as either domestic /fire system or irrigation and will have a serial number of "Install Required". You will be replacing this serial number with the actual serial number, along with the additional assembly information (make/model/size) as well as the actual location of this assembly ex: Mechanical Room South.

Mobile or portable backflow preventers that are used by customers as part of **EPCOR's** hydrant meter permitting program are captured in **SwiftComply** and identified as premises isolation as they are separating a customer's truck or tank from the public distribution system while filling up from a fire hydrant. These test reports can be entered into **SwiftComply** and may be a new assembly as they are exposed to harsher conditions and are out in the elements on a construction site.