

Using SwiftComply

New Installations When Customers Receive Notice from EPCOR

After completing a location survey **EPCOR's CCC (Cross Connection Control)** Department will send a notice to the customer to install a backflow preventer for either the Domestic Water, Fire System or Irrigation System.

EPCOR's CCC Department will create a placeholder as an assembly in the location, which the tester will select and overwrite with the new or installed assembly information from the ID plate, as well as the assembly location in the building where it is physically located.

To properly submit a test report for new installations when a customer receive notice from **EPCOR**, proceed with the following steps below:

- Refer to the Notice
- Search for the location
- Determine which assembly you will be installing if more than 1 is required (fire system/domestic/irrigation)
- Overwrite the serial number, type, make, model and size
- Add the location of where this is in the building
- Enter the test results
- Include a picture of the installation as well as a picture of the ID plate for verification by the CCC office as these reports are not auto accepted. They will need to be reviewed, and will be rejected if the required information is not included
- Save and submit

Below is an example of what you might find in a location requiring an installation(s). Please note, information is populated in areas such as make or model that can help determine your selection. If there is a need for clarification, please reach out to EpcorCCC@epcor.com.

Choose Assembly						
New / Replacement Assembly						
Active	Serial #	Type	Make	Model	Size	C
Active	Install Required	DC	Unknown	Fireline	.25	••
Active	Install Required	RP	Meter-65011058	Domestic	.25	••
Active	Install Required	DC	Unknown	Domestic	.25	••
Active	Install Required	DC	Unknown	Irrigation	.25	••

The tester will overwrite the **existing assembly details only with the actual information** from the ID Plate.

Location Name *		
<input type="text" value="Bogus Location"/>		
Location Address *		
<input type="text" value="12345 123 Street NW"/>		
Location Address2		
<input type="text" value="12341 - 12349 123 Street NW"/>		
City *	Province *	Postal Code *
<input type="text" value="Edmonton"/>	<input type="text" value="AB"/>	<input type="text" value="T1T 1T1"/>
Contact Name	Phone Number	Email Address
<input type="text"/>	<input type="text"/>	<input type="text"/>
① Assembly SN *	Assembly Type *	Assembly Install Date
<input type="text" value="Install Required"/>	<input type="text" value="RP"/>	<input type="text" value="YYYY-MM-DD"/>
Assembly Manufacturer *	Assembly Model *	Assembly Size *
<input type="text" value="Meter-65011058"/>	<input type="text" value="Domestic"/>	<input type="text" value=".25"/>
Assembly Physical Location *		
<input type="text" value="12345 123 Street NW Immediately Downstream of the water meter setting and by-pass loop (if present), yet b"/>		

① Assembly SN *	Assembly Type *	Assembly Install Date
<input type="text" value="123123"/>	<input type="text" value="RP"/>	<input type="text" value="YYYY-MM-DD"/>
Assembly Manufacturer *	Assembly Model *	Assembly Size *
<input type="text" value="Watts"/>	<input type="text" value="LF007M1QT"/>	<input type="text" value="2"/>
Assembly Physical Location *		
<input type="text" value="12345 123 Street NW Mechanical Room South - Domestic Water"/>		

EPCOR only accepts test reports for Premises Isolating Assemblies, as defined in the CSA B64.10 (reports for internal protection (zone/fixture) must be submitted to the building owner)

Protection Type *	
<input type="text" value="Premises Isolation"/>	
Service Type	Other Service Type
<input type="text" value="Domestic Water"/>	<input type="text"/>
Test Type	Replaced Serial Number
<input type="text" value="Initial Test"/>	<input type="text"/>

For more information, contact us at:

E-mail: EpcorCCC@epcor.com | Phone: (780) 412-7840