



Request to Access Information

For more information on completing this form, please see the instructions.

About you

Title (optional)	Last Name	First Name		
Name of Company or Organization (if applicable)				
Mailing Address	Street	City/Town/Village	Province	Postal Code
Telephone Number (daytime) ()	Telephone Number (evening) ()		Fax Number ()	
E-mail Address				

About your request

1. What kind of information do you want to access?
- General information (An initial fee of \$25 is required – see instructions for explanation of fees.)
 - Your own personal information (No initial fee is required for personal information.)

2. Do you want to: receive a copy of the record? OR examine the record?

About the information you want to access

3. What records do you want to access? Please give as much detail as possible. (If you want access to your own personal information, please provide all your previous names. For another person's information, you must: attach proof that you can legally act for that person or provide an Authorization of Representative Form.)

4. What is the time period of the records? Please give specific dates. (See instructions for details.)

Your signature

Signature	Date
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Where to send your request

Send your completed request form, and initial fee if applicable, to the Access to Information Coordinator at
EPCOR Access to Information Program
28th Floor
2000, 10423 101 Street NW
Edmonton, AB T5H 0E8

FOR OFFICE USE ONLY	
Date Received	Request Number
	Comments

Request to Access Information

Instructions

You can access many of EPCOR's records without making an Access to Information request. To determine whether you need to make a request or if you need help completing the form, **contact the Access to Information Coordinator at infoaccess@epcor.com or 780-412-6962 (Toll Free 1-866-316-6962).**

About you

In this part of the form enter:

- your last name, first name and preferred title, if any;
- the name of the company or organization you are representing, if applicable;
- your complete mailing address and daytime and evening telephone numbers so that we can contact you about the request;
- a fax number or e-mail address, if any, where correspondence may be sent.

About your request

1. What kind of information do you want to access?

Check **general** or **personal** information.

General information is information other than personal information (see below). For example, it would include information about a third party.

- There is an initial fee of \$25.00.
 - Please make the cheque payable to EPCOR Water Services Inc.
- The Access to Information Coordinator will provide you with an estimated cost before processing begins.
- If the total cost of processing your request is more than \$150, you are asked to pay a 50% deposit.
- The records are provided when the fee is paid in full.

Personal information is your own personal information or the personal information of an individual you are entitled to represent.

- You must provide proof of your identity before records containing your personal information are released to you.
- If you are requesting records for another person, you must provide proof that you have authority to act for that person (e.g. guardianship or trusteeship order, power of attorney) or provide an Authorization of Representative Form.
- There is no initial fee for accessing your own personal information.
- If the cost of photocopying is more than \$10, you will be notified of the fee.

Continuing request: This is a single request that is processed more than once at predetermined time intervals over a period of up to 2 years.

- Contact the Access to Information Coordinator if you are making a continuing request.
- The initial fee is \$50.00.
- You must pay any additional costs as the information becomes available.

2. **Do you want to receive a copy of the record OR examine the record?** Check the appropriate box indicating whether you want to receive a copy of the record *or* examine the record.

About the information you want to access

1. What records do you want to access?

- Be as specific as possible in describing the records.
- If you need more space, continue your description on a separate sheet of paper and attach it to this request form.

If requesting your own personal information, give:

- your full name;
- any other names that you have previously used; and
- any identifying number that relates to the records, such as your employee number, case number or other identification number.

If requesting another person's information, give:

- the person's full name;
- any other name that person may have used on the records; and
- any identifying numbers for the person, if you know them.

If you are requesting records for another person, you will have to provide proof that you have authority to act for that person.

2. **What is the time period of the records?** Enter the specific dates or date ranges of the records you want to access. (e.g. if you want records for the period January 1, 2005 to August 31, 2007, enter those dates. If you want records from August 2008 to present, enter "August 2008 to present.")

Your signature

Sign and date the form.

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