



EPCOR Harmony Inc.
3230, 350 7th Ave SW
Calgary, AB T2P 3N9

Visit: epcor.com/harmony

Email: harmony@epcor.com

BUILDER APPLICATION FOR WATER, WASTEWATER, STORMWATER SERVICE

Builder information

Applicant name:

On behalf of (builder/developer):

Mailing address:

City:

Province:

Postal code:

Email:

Business phone:

Cell phone:

Emergency contact:

Service location address (location where we will be providing service)

Service address:

Possession date:

Type of premises to be serviced

Residential single-family (house, townhouse, etc.)

Residential multi-family (basement suite, carriage house, etc.)

Retail store / restaurant (provide details)

Other:

Agreement

I/We confirm that the information in this application is correct. EPCOR reserves the right to ask for more information to confirm the level of service needed. I/We understand that payment is due within 21 days of the invoice date unless stated otherwise. Overdue accounts will incur interest at the rate specified in the utility's tariff or 1.5% per month (19.6% annually), whichever is lower. The applicant(s) agree(s) that EPCOR can use personal information for customer service, legal, regulatory, audit, statistical, and record-keeping purposes. EPCOR may also obtain credit and background information from third parties and share this information as needed to evaluate service eligibility.

By signing this application, the applicant agrees to pay for services provided by EPCOR and to comply with all applicable terms, conditions, rates, and charges.

Scope

The terms and conditions in the Tariff for Water Service at Harmony, Alberta by EPCOR, approved by the Alberta Utility Commission, apply to all customers. The current Rates and Rules for Wastewater, Stormwater Management, and Solid Waste Collection Service at Harmony, Alberta by EPCOR also apply.

Customer water service connection requirements

- **Service pipes:** The customer must install water service piping on their property and from the property line to the premises. The piping must be rated for a minimum working pressure of 160 psi and meet Alberta Building and Plumbing Codes. No pipes or fittings should be covered until inspected and approved by the utility.
- **Shut-off valve/stop cock:** the customer must install a shut-off valve inside the premises before the check valve/backflow preventer, pressure reducing/regulating valve, and water meter.
- **Water meter:** The customer must contact the utility to supply and install a new water meter, which will be installed after the check valve/backflow preventer and pressure reducing/regulating valve. The meter must not be tampered with or bypassed. The utility must have access to read, inspect, repair, or replace the meter as needed.
- **Pressure reducing/regulating valve:** The customer must install a pressure reducing/regulating valve inside the building after the shut-off valve and before the water meter.
- **Check valve/backflow preventer:** The customer must install a check valve/backflow preventer after the shut-off valve.

Application Process

1. Complete this application form and submit it to harmony@epcor.com.
2. EPCOR will process the application and provide a reply email service ticket.
3. Report to EPCOR once the plumber turns on the curb stop via service ticket email.
4. Report firm possession to EPCOR via service ticket email.
5. EPCOR installs the water meter, completes the inspection and closes the service ticket.
6. Receive an invoice for the application fee, meter, and installation.

Application Fees

Water and wastewater application fee	\$ 410.48
Water meter and installation	\$ 1258.43
Total fees and supplies	\$ 1669.39

Submit the completed form with payment to EPCOR. For questions, please contact us at 1-855-942-9726. Note: The builder must ensure the property has a water meter at possession. If not, a \$500.00 service fee and additional costs for remediation will apply.

Date:	Name:	Signature:
-------	-------	------------

