

APPROVED FOR FILING

DECISION #: 78439

Sonoran Water District (Name of Service Area)

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EPCOR Water Arizona Inc. (Name of Company)



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DECISION #: 78439

Sonoran Water District (Name of Service Area)

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ORIGINAL

PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc.

(Name of Company)

SHEET NO. 1.0

Sonoran Water District

(Name of Service Area)

GENERAL WATER SERVICE

Availability

Available for all metered residential, commercial, multi-unit, industrial, public authority and other customers served by the Company.

Schedule of Charges

	T			Т	ier One	1	-	Tier Two		Tie	Three
Meter Size		sic Service Charge	Ch	olumetric arge (per 00 gallons)	First Tier (Gallons)	Ch	olumetric harge (per 00 gallons)	Second Tier (Gallons)	Cha	umetric irge (per) gallons)	Third Tier (Gallons
Residential											
5/8-inch & 3/4-inch	\$	23.23	\$	2.9300	First 3,000 gals.	\$	4,4000	3,001 to 7,000 gals.	S	5.2700	Over 7,000 gals.
1-inch	\$	46.46	\$	2.9300	First 3,000 gals.	\$	4.4000	3,001 to 20,000 gals.	S	5.2700	Over 20,000 gals.
1 1/2-inch	\$	116.15	\$	4.4000	First 75,000 gals.	\$	5.2700	Over 75,000 gals.			
2-inch	\$	185.84	\$	4.4000	First 130,000 gals.	\$	5.2700	Over 130,000 gals.			
3-inch	\$	371.68	\$	4.4000	First 275,000 gals.	\$	5.2700	Over 275,000 gals.			2
4-inch	\$	557.52	\$	4.4000	First 440,000 gals.	\$	5.2700	Over 440,000 gals.			
6-inch	\$	1,161.50	\$	4.4000	First 875,000 gals.	\$	5.2700	Over 875,000 gals.			
8-inch	\$	1,858.40	\$	4,4000	First 1,400,000 gals.	\$	5.2700	Over 1,400,000 gals.			
10-inch	S	2,671.45	\$	4.4000	First 2,000,000 gals.	\$	5.2700	Over 2,000,000 gals.			
12-inch	\$	4,994.45	\$	4,4000	First 3,500,000 gals.	\$	5.2700	Over 3,500,000 gals.			
Commercial / Industrial					1						
5/8-inch & 3/4-inch	S	23.23	\$	4,4000	First 7,000 gals.	\$	5.2700	Over 7,000 gals.	-		
1-inch	S	46.46	\$	4.4000	First 20,000 gals.	\$	5.2700	Over 20,000 gals.			
1 1/2-inch	\$	116.15		4.4000	First 75,000 gals.	\$	5.2700	Over 75,000 gals.			
2-inch	\$	185.84	\$	4,4000	First 130,000 gals.	\$	5.2700	Over 130,000 gals.			
3-inch	\$	371.68	\$	4.4000	First 275,000 gals.	\$	5.2700	Over 275,000 gals.			
4-inch	\$	557.52	\$	4,4000	First 440,000 gals.	\$	5.2700	Over 440,000 gals.	1		
6-inch	\$	1,161.50	\$	4,4000	First 875,000 gals.	\$	5.2700	Over 875,000 gals	-		
8-inch	S	1,858.40	\$	4.4000	First 1,400,000 gals.	\$	5.2700	Over 1,400,000 gals.	<u> </u>		
10-inch	S	2,671.45	\$	4.4000	First 2,000,000 gals.	\$	5.2700	Over 2,000,000 gals.			
12-inch	S	4,994,45	\$	4.4000	First 3,500,000 gals.	\$	5.2700	Over 3,500,000 gals.	1		
RV Parks and Resorts	-		-			-			-		
1-inch	\$	18.58	\$	4.4000	First 20,000 gals.	\$	5.2700	Over 20,000 gals.	<u> </u>		
2-inch	\$	18.58	\$	4.4000	First 130,000 gals	S	5.2700	Over 130,000 gals.			
4-inch	\$	18.58	\$	4.4000	First 440,000 gals.	\$	5.2700	Over 440,000 gals.			
6-inch	\$	18.58	\$	4.4000	First 875,000 gals.	\$	5.2700	Over 875,000 gals.	-		
o mon	-	10.00	-		ier One	w.		Tier Two	-	Tio	Three
	Ba	sic Service		olumetric			olumetric			umetric	
Meter Size	1.00	Charge		arge (per)0 gallons)	First Tier (Gallons)	1.3563	narge (per 00 gallons)	Second Tier (Gallons)	Charge (per 1,000 gallons)		Third Tier (Gallons
Irrigation (Frozen - no additional cus	stome	rs)									
2-inch	\$	185.84	\$	4,4000	All Usage						
Special Rates	-					-					
Perryville State Prison and Luke Air	-										
Force Base	\$	1,161.50	\$	4 4000	All Usage						
Arizona Water Contract	s		\$		All Usage	-					

A Low Income Assistance surcharge will be added to the highest block commodity rate (residential, apartment, individual and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Assistance Program details are noted on the Low Income Assistance Program Tariff on Sheet Nos. 4.0-4.1 under the Customer Assistance Programs section.

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 Decision No. 78439 DECISION #: 78439

PHASE 3: Effective February 1, 2024 and Beyond



EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 1.1

Sonoran Water District (Name of Service Area)

GENERAL WATER SERVICE

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others, except for water sold to Arizona Water under the Arizona Water Contract.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per Arizona Administrative Code ("A.A.C.") Rules 14-2-409.D.5.

A 11/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C.

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 Decision No. 78439 DECISION #: 78439

ORIGINAL

PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 1.2

Sonoran Water District (Name of Service Area)

GENERAL WATER SERVICE

PUBLIC INTERRUPTIBLE WATER SERVICE

Availability

Available for OPA and commercial establishments served by this District.

Available to the City of Surprise as an emergency or temporary supply as may be required by the Municipality to augment its primary sources of supply.

Schedule of Charges

				T	ier One	
Meter Size	ALCONTRACTOR AND A	Service arge	Volumetric Charge (per 1,000 gallons)		First Tier (Gallons)	
PUBLIC INTERRUPTIBLE - Commercial						
All Sizes	\$	-	\$	4.4000	All Usage	
PUBLIC INTERRUPTIBLE -OPA						
All Sizes	\$	-	\$	2.2900	All Usage	

Terms and Conditions

Water supplied in accordance with Terms and Conditions outlined in the Mutual Assistance Agreement Between the City of Surprise and EPCOR Water Arizona Inc. Water Service and may be subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C.





PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 1.3

Sonoran Water District (Name of Service Area)

GENERAL WATER SERVICE

Wheeled Water Rate WW-1 & Wholesale

Availability

Available to the City of Phoenix for water wheeled by the Company.

Schedule of Charges

Service	Volumetric Charge (per 1,000 gallons)		
Wheeling Wholesale (Phoenix) OWU	\$ 0.5800		
Anthem Wholesale SFR Base Cost (Phx)	\$2.2900		
Anthem Wholesale (Phoenix) OWU	\$ 2.2900		

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariff on file with the Arizona Corporation Commission.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C.

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 Decision No. 78439 DECISION #: 78439

ORIGINAL

PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 1.4

Sonoran Water District (Name of Service Area)

GENERAL WATER SERVICE

IRRIGATION SERVICE

Availability

Available for all metered irrigation customers served by this service area.

Schedule of Charges:

				1	Tier One	
Meter Size	ALC: ALC: NO.	Basic Service Charge		olumetric arge (per)0 gallons)	First Tier (Gallons	
IRRIGATION						
3/4 inch	\$	23.23	\$	4.4000	All Usage	
1-inch	\$	46.46	\$	4.4000	All Usage	
1 1/2-inch	\$	116.15	\$	4.4000	All Usage	
2-inch	\$	185.84	\$	4.4000	All Usage	
3-inch	\$	371.68	\$	4.4000	All Usage	
4-inch	\$	557.52	\$	4.4000	All Usage	
6-inch	\$	1,161.50	\$	4.4000	All Usage	
8-inch	\$	1,858.40	\$	4.4000	All Usage	
10-inch	\$	2,671.45	\$	4.4000	All Usage	
12-inch	\$	4,994.45	\$	4.4000	All Usage	

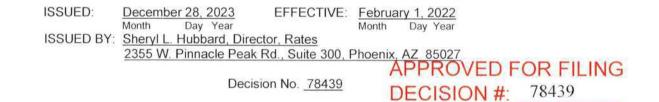
Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 11/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C.



ORIGINAL

PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 2.0

Sonoran Water District (Name of Service Area)

NON-POTABLE WATER

NON-POTABLE IRRIGATION WATER SERVICE

Availability

Available to large turf and landscape irrigators for use on golf courses, lakes, school grounds, park lands, right of ways, and similar large open spaces. Available to industry for non-potable industrial process water. Also available to land developers and their contractors and sub-contractors for use on large construction projects which require significant amounts of dirt moving, grading, trenching or other water intensive construction activities.

Rate

All Consumption

	Volumetric Charge (per 1,000 gallons)
Untreated Groundwater (i.e., Corte Bella Golf)	\$ 0.9200
Raw Surface water (i.e., DMB White Tank)	\$ 1.0900

Special Conditions

The water provided under this tariff is only untreated groundwater or raw surface water and is not suitable for human consumption or bodily contact. Water provided under this tariff should be used only for irrigation or non-potable industrial process water. Water will be made available for construction uses only to the extent it is not needed to serve other classes of customers.

Treated effluent is not available under this tariff. (See wastewater tariffs where applicable.)

Each customer shall be required to enter into a Non-potable Irrigation Water Service Agreement with the Company prior to establishment of service in accordance with Rule No. 12 of EPCOR Water Arizona Inc.'s Consolidated Rules and Regulations.

Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules R14-2-310.C.

ISSUED:	December	28, 2023	EFFECTIVE:	Februa	ry 1, 2022		
	Month	Day Year		Month	Day Year		
ISSUED BY:	Sheryl L. H	lubbard, Direct	tor, Rates				
	2355 W. P	innacle Peak I	Rd., Suite 300, P	hoenix, /	AZ 85027		
				A	PPROVE	D FOR	FILING
		Dooini	on No. 79420				

DECISION #: 78439



PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 3.0

Sonoran Water District (Name of Service Area)

FIRE PROTECTION

PRIVATE FIRE PROTECTION

Availability

Available for all establishments served by the Company.

Schedule of Charges

		Basic Service Charge			Tier One					
Meter Size	2017 (2016) (2017)				First Tier (Gallons)					
PRIVATE FIRE										
3/4 inch	\$	12.00	\$	<u>11</u>	All Usage					
1-inch	\$	12.00	\$	-	All Usage					
1 1/2-inch	\$	12.00	\$		All Usage					
2-inch	\$	12.00	\$	-	All Usage					
3-inch	\$	12.00	\$	2	All Usage					
4-inch	\$	15.00	\$	*	All Usage					
6-inch	\$	25.00	\$	=	All Usage					
8-inch	\$	35.00	\$		All Usage					
10-inch	\$	55.00	\$	<u>م</u>	All Usage					
12-inch	\$	75.00	\$	4	All Usage					

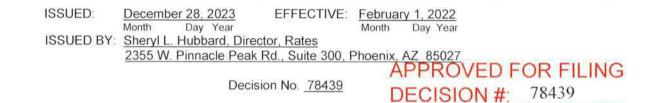
Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariff on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 1-1/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C.



ORIGINAL

PHASE 3: Effective February 1, 2024 and Beyond

EPCOR Water Arizona Inc. (Name of Company) SHEET NO. 3.1

Sonoran Water District (Name of Service Area)

FIRE PROTECTION

FIRE HYDRANT

Availability

Available for all metered fire hydrant service customers served by this service area.

Schedule of Charges:

			1	Tier One
Meter Size	Basic Service Charge	Volumetric Charge (per 1,000 gallons)		First Tier (Gallons)
HYDRANT				
3/4 inch	\$ 20.00	\$	4.4000	All Usage
1-inch	\$ 40.00	\$	4.4000	All Usage
1 1/2-inch	\$ 100.00	\$	4.4000	All Usage
2-inch	\$ 160.00	\$	4.4000	All Usage
3-inch	\$ 320.00	\$	4.4000	All Usage
4-inch	\$ 500.00	\$	4.4000	All Usage
6-inch	\$ 1,000.00	\$	4.4000	All Usage
8-inch	\$ 1,600.00	\$	4.4000	All Usage
10-inch	\$ 2,300.00	\$	4.4000	All Usage
12-inch	\$ 4,300.00	\$	4.4000	All Usage

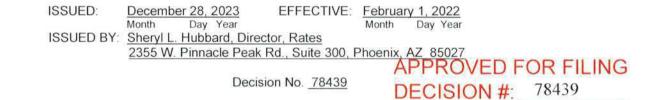
Terms and Conditions

Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in tariffs in subsections; Customer Assistance Programs, Adjustor Mechanisms and Miscellaneous Service Charges included in the Company's tariffs on file with the Arizona Corporation Commission.

Water service under this Schedule is for the exclusive use of the Customer and water shall not be resold or provided to others.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

A 11/2% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with A.A.C. Rules 14-2-310.C



CUSTOMER ASSISTANCE PROGRAMS

LOW INCOME ASSISTANCE PROGRAM TARIFF

LOW INCOME ASSISTANCE PROGRAM

The Low Income Assistance Program ("Program") offered by the Company is designed as a short-term relief program. The Program provides assistance to residential customers in the Sonoran Water District. Customers must complete the Low Income Assistance Application and provide necessary documentation to show they meet the qualifying guidelines. Details can be found in the Company's Plan of Administration for the Program.

Availability

Customer that meet the eligibility requirements shall be enrolled in the Program on a first come, first served basis up to a maximum level of 2,076 participants for the Sonoran Water District. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify, applicants must:

- Be a resident and residential customer in the Sonoran Water District.
- Be the primary account holder or a person residing in housing in a homeowner's association, apartment complex or mobile home park.
- Not be claimed as a dependent on another person's tax return
- Not have gross annual household income that exceeds 200% of the Federal Poverty Guidelines for the current year (to be updated annually).

There is an annual recertification requirement whereby the applicant must reapply each year based on the timeline determined by the Company.

Low Income Credit

Those customers that are the primary account holder will receive a monthly credit of \$10.00 on their bill. For those customers who reside in multi-unit housing, checks will be written on a bi-annual basis for the number of months that the customer is eligible for the credit during that 6-month period.

Low Income Surcharge

The low income assistance credit will be recovered via a surcharge on the high-usage block to residential and commercial customers in the Sonoran Water District.

(Continued on Sheet No.4.1)

ISSUED: <u>March 26, 2025</u> EFFECTIVE: <u>May 1, 2025</u> Month Day Year Month Day Year ISSUED BY: <u>Sheryl L. Hubbard, Director, Rates</u> <u>5656 W. Talavi Blvd., Glendale, AZ 85306</u>

Decision No. Administratively Approved 78439

CUSTOMER ASSISTANCE PROGRAMS

LOW INCOME ASSISTANCE PROGRAM TARIFF (continued)

Rate per 1,000 gallons

Surcharge added to the highest block volumetric rate

\$0.0213 **

** Rate consists of \$0.0108 charge per 1,000 gallons of usage to collect the under collection of prior years' surcharge and \$0.0105 per 1,000 gallons of usage for the collection of current annual Low Income charges.

Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of water low income assistance participants from the previous calendar year; .
- Total amount of discounts given;
- Direct and indirect costs associated with the Program; .
- Collections made from all water ratepayers used to fund the Program; and
- Provide updated gross annual income guidelines as necessary from the federal government.

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

As part of each annual filing, the Company will perform a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's Program costs.

Annual revisions to the surcharge will become administratively effective 30 days after the filing date.

Terms and Conditions

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: March 26, 2025 EFFECTIVE: May 1, 2025 Day Year Month Day Year Month ISSUED BY: Sheryl L. Hubbard, Director, Rates 5656 W. Talavi Blvd., Glendale, AZ 85306

Decision No. Administratively Approved 78439

Sonoran Water District (Name of Service Area) RIGINAL

SHEET NO. 4.2

CUSTOMER ASSISTANCE PROGRAMS

DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF

DEPLOYED SERVICE MEMBER CREDIT PROGRAM

The Deployed Service Member Credit Program ("Program") is designed as a temporary relief program for service members serving away from their primary residences for an extended period of time. The Program provides relief to service members who are residential customers in the Sonoran Water District. Details can be found in the Company's Deployed Service Member Credit Program's Plan of Administration.

Availability

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum of 300 service members may be enrolled in the Program for the Sonoran Water District at any time but the Company is permitted to seek Arizona Corporation Commission's approval to change participant limits based on level of participation.

To qualify for this Program, a service member must:

- Be on active duty for the Army, Navy, Marines, Air Force, Coast Guard, or National Guard.
- Be deployed, on a deployment that is not a "permanent change of station" and is not on a short-term deployment in which a spouse and/or dependents remain stateside.
- Have the residence in EPCOR's service area as the service member's primary residence, not secondary to another primary residence.
- Not have any family living in the residence in EPCOR's service area during the service member's absence.

Each service member's eligibility must be determined based on written orders from the service member's command. Each service member's continued eligibility must be determined periodically through a recertification process.

Deployed Service Member Credit

For those qualified customers, during a service member's enrollment, the Program will provide a monthly bill credit covering the enrolled service member's entire monthly water bill.

Funding

EPCOR will defer all costs of the Program for recovery in EPCOR's next Sonoran Water District's general rate case.

(Continued on Sheet No. 4.3)

DECISION #: 78439

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

Sonoran Water District

(Name of Service Area)

RIGINAI

SHEET NO. 4.3

CUSTOMER ASSISTANCE PROGRAMS

DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF (continued)

Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the Program

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

Terms and Conditions

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

ISSUED:	December 28, 2023	EFFECTIVE:	February 1, 2	2022	
	Month Day Year		Month Day	Year	
ISSUED BY:	Sheryl L. Hubbard, Dired	ctor, Rates	12		
	2355 W. Pinnacle Peak	Rd., Suite 300, F	hoenix, AZ 8	5027	
	Decision No.		APPI	ROVED F	OR FILING
			DEC	ISION #:	78439

Sonoran Water District (Name of Service Area) RIGINAL

SHEET NO. 4.4

CUSTOMER ASSISTANCE PROGRAMS

DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF

DISABLED MILITARY VETERAN CREDIT PROGRAM

The Disabled Military Veteran Credit Program ("Program") is designed as a relief program for individuals disabled as part of their military service. The Program provides relief to disabled veterans who are residential customers in the Sonoran Water District. Details can be found in the Company's Disabled Military Veteran Credit Program's Plan of Administration.

Availability

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum of 1,037 disabled veterans may be enrolled in the Program for the Sonoran Water District at any time. Enrollment in the Program will be determined on a first-come, first-served basis.

To qualify for this Program, a disabled veteran must:

- Present a Benefit Summary Letter from the United States Department of Veterans Affairs demonstrating that the individual had any level of disability as a result of military service, or;
- Present a Veteran Health Identification Card from the United States Department of Veterans Affairs
 demonstrating that the individual had any level of disability as a result of military service.

Disabled Military Veteran Credit

For those qualified customers, the Program will provide a monthly bill credit of \$10.00.

Funding

EPCOR will defer all costs of the Program for recovery in EPCOR's Sonoran Water District's next general water rate case.

(Continued on Sheet No.4.5)

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439

Sonoran Water District (Name of Service Area)

RIGINAL

SHEET NO. 4.5

CUSTOMER ASSISTANCE PROGRAMS

DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF (continued)

Reporting

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the Program

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

Terms and Conditions

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: December 28, 2023 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 Decision No. 78439 DECISION #: 78439

ADJUSTOR MECHANISMS

PURCHASED WATER ADJUSTOR MECHANISM ("PWAM")

The PWAM allows the Company to pass through purchased water costs incurred by the Company to its customers. Details can be found in the Company's Purchased Water Adjustor Mechanism Plan of Administration.

<u>Applicability</u> Applicable to all customers excluding effluent customers served by this service area.

PWAM Surcharge Rate:

All usage

\$0.2179 per 1,000 gallons per month

Terms and Conditions

The Company will annually file with the Commission by January 31st the proposed annual PWAM surcharge for the current calendar year. The filing shall contain a summary of all purchased water costs, total collections from the surcharge, and the updated surcharge amounts. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in water expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PWAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PWAM surcharge will be effective on March 1 of each year.

The PWAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED: January 31, 2025 Month Day Year EFFECTIVE: March 1, 2025 Month Day Year Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 5656 W. Talavi Boulevard, Glendale, AZ 85306

Decision No. Administratively Approved 78439

ADJUSTOR MECHANISMS

POWER COST ADJUSTOR MECHANISM ("PCAM")

The PCAM allows the Company to pass through purchased power costs for any gas or electric service provider supplying retail service to the Company to its customers. Details can be found in the Company's Power Cost Adjustor Mechanism Plan of Administration.

Applicability Applicable to all customers served in this service area except for sales of effluent.

PCAM Surcharge Rate:

All usage per 1,000 gallons per month \$0.0489 *

* Rate consists of \$0.0045 per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$0.0444 per 1,000 gallons of usage for the collection of current annual power charges.

Terms and Conditions

The Company will annually file with the Commission by March 31, the proposed annual PCAM surcharge for the current calendar year. The first report will be based on the period January 1, 2022 through December 31, 2022. The filing shall contain a summary of all gas and electrical costs, total collections from the surcharge, and the updated surcharge amount. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in power expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PCAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PCAM surcharge will be effective on May 1 of each year.

The PCAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

EFFECTIVE: May 1, 2025 ISSUED: April 1, 2025 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 5656 W. Talavi Blvd., Glendale, AZ 85306

Decision No. Administratively Approved 78439

Month Day Year

ORIGINAL SHEET NO. 5.2

Sonoran Water District (Name of Service Area)

ADJUSTOR MECHANISMS

RATE CASE EXPENSE SURCHARGE

Decision Number 78439 authorized the Company to recover approved rate case expense over a three year period and collected through a Rate Case Expense Surcharge. This surcharge will terminate once the Rate Case Expense has been collected.

<u>Applicability</u> Applicable to all customers served in this service area except sales of effluent.

<u>Surcharge Rate</u> All usage per 1,000 gallons per month

\$0.0139

Terms and Conditions

The Company will annually file with the Commission, as part of its Annual Report to the Commission's Utility Division, a report indicating the amount of the expense collected through the Rate Case Expense Surcharge and the amount of the Rate Case Expense still outstanding.

This surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300.	Phoenix, AZ 85027
		APPROVED FOR FILING
	Decision No. 78439	DECISION # : 78439
		DECICION #.

EPCOR Water Arizona Inc. (Name of Company)

Sonoran Water District (Name of Service Area)

MISCELLANEOUS SERVICE CHARGES

This District is authorized to charge the following Service Charges:

As provided for in EPCOR Water Arizona Inc.'s Sonoran Water District Rules and Regulations, Rule No. 2 (D) the Company will charge the following rates for Water Utility service:

Establishment of Service	\$35.00
Re-Establishment of Services	(c)
Reconnection of Service (Delinquent)	\$35.00
Meter Test (if Correct)	\$35.00
Meter Reread (If Correct)	\$25.00
NSF Check (d)	\$25.00
Automated Meter Opt-Outs (e) Establishment Fee Monthly Manual Read Fee	\$35.00 \$25.00
Late Charge, per month	1.5%
Deferred Payment, per month	1.5%
Deposit Requirements (Residential)	(a)
Deposit Requirements (Non-Residential)	(a)
Deposit Interest	(a)
After Hours Service Call Out (b)	\$35.00

(a) Per A.A.C. Rules R14-2-403(B)

(b) After Hours Service Charge: After regular working hours, Saturdays, Sundays, and holidays if at the customer's request or for the customer's convenience.

(c) Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period. If the customer is also a wastewater customer, the customer will only be charged for water reconnection.

(d) Only one NSF fee can be charged when customers are billed for water and wastewater services on one bill.

Day Year

(e) The Automated Meter Opt-Out Establishment Fee would apply to any customer, new or existing, that seeks to add this opt-out service to their account. Only one establishment fee will apply to new customers choosing this opt-out service.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409(D)(5).

ISSUED: December 28, 2023 Month ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

EFFECTIVE: February 1, 2022 Month Day Year

APPROVED FOR FILING

DECISION #: 78439

Decision No. 78439

SHEET NO. 6.0



RIGINAL

ORIGINAL SHEET NO. 6.1

Sonoran Water District (Name of Service Area)

MISCELLANEOUS SERVICE CHARGES

Service Line and Meter Installation Charges

As provided for in EPCOR Water Arizona Inc.'s Consolidated Water District Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below:

Service Line and Meter Installation Charges:

Meter Size	Service Line Charge	Meter Installation Charge	Total *
5/8" x 3/4- inch Meter	\$565.00	\$165.00	\$730.00
3/4- inch Meter	\$565.00	\$185.00	\$750.00
1- inch Meter	\$629.00	\$220.00	\$849.00
1-1/2 - inch Meter	\$699.00	\$325.00	\$1,024.00
2- inch Turbine Meter	\$1,054.00	\$385.00	\$1,439.00
2- inch Compound Meter	\$1,054.00	\$1,050.00	\$2,104.00
3- inch Turbine Meter	\$1,327.00	\$1,065.00	\$2,392.00
3- inch Compound Meter	\$1,480.00	\$1,665.00	\$3,145.00
4- inch Turbine Meter	\$1,892.00	\$1,335.00	\$3,227.00
4- inch Compound Meter	\$2,121.00	\$2,445.00	\$4,566.00
6- inch Turbine Meter	\$2,807.00	\$2,665.00	\$5,472.00
6- inch Compound Meter	\$2,959.00	\$3,700.00	\$6,659.00
Over 6" Meter	At Cost	At Cost	At Cost

*Amount will be adjusted to include the actual cost incurred when boring under or cutting across a road or highway is required.

Terms and Conditions

An applicant for water service shall pay to the Company, as a refundable advance in aid of construction the full cost to provide the new service line and meter.

In addition to the collection of regular rates, the Company will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rules 14-2-409.D.5.

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300), Phoenix, AZ 85027
		APPROVED FOR FILING
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DECISION #: 78439

Sonoran Water District (Name of Service Area)

RIGINAL

SHEET NO. 7.0

HOOK-UP FEES

COMMON FACILITIES HOOK-UP FEE

I. Purpose and Applicability

The purpose of the Common Facilities hook-up fee payable to EPCOR Water Arizona Inc. ("the Company") pursuant to this tariff is to equitably apportion the costs of constructing additional common water facility infrastructure to provide water production, delivery, treatment, storage and pressure among all new service connections. These charges are applicable to all new service connections established after the effective date of this tariff. The charges are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below.

II. Definitions

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's ("Commission") rules and regulations governing water utilities shall apply interpreting this tariff schedule.

"Applicant" means any party entering into an agreement with the Company for the installation of water facilities to serve new service connections, and may include developers and/or builders of new residential subdivisions.

"Main Extension Agreement" means any agreement whereby an Applicant, Developer and/or Builder agrees to advance the costs of the installation of water facilities, which may include Common Facilities, to the Company to serve new service connections, or install water facilities to serve new service connections and transfer ownership of such water facilities to the Company, in either case which agreement shall require the approval of the Commission pursuant to A.A.C. R-14-2-406, and shall have the same meaning as "Water Facilities Agreement" or "Line Extension Agreement."

"Common Facilities" means all wells, storage tanks, production, treatment, booster pumps, pressure tanks, transmission mains and related appurtenances, including engineering and design costs, constructed for the benefit of the entire water system and not for the exclusive use of the Applicant's development.

"Service Connection" means and includes all service connections for single-family residential or other uses, regardless of meter size.

(Continued on Sheet No. 7.1)

ISSUED: December 28, 2023 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439

Sonoran Water District (Name of Service Area)

RIGINAL

SHEET NO. 7.1

78439

DECISION #:

HOOK-UP FEES

COMMON FACILITIES HOOK-UP FEE (continued)

III. Common Facilities Water Hook-up Fee

For each new service connection, the Company shall collect a Common Facilities hook-up fee derived from the following table:

	COMMON FACILITIES HOOK	-UP FEE TABLE
Meter Size	Size Factor	Total Fee
5/8" x 3/4"	1	\$1,680.00
3/4"	1.5	\$2,520.00
1"	2.5	\$4,200.00
1-1/2"	5	\$8,400.00
2"	8	\$13,440.00
3"	16	\$26,880.00
4"	25	\$42,000.00
6" or larger	50	\$84,000.00

IV. Terms and Conditions

(A) <u>Assessment of One Time Common Facilities Hook-up Fee</u>: The Common Facilities hook-up fee may be assessed only once per parcel, service connection, or lot within a subdivision (similar to meter and service line installation charge).

(B) <u>Use of Common Facilities Hook-up Fee</u>: Common Facilities hook-up fees may only be used to pay for capital items of Common Facilities, or for repayment of loans obtained for installation of Common Facilities. Common Facilities hook-up fees shall not be used for repairs, maintenance, or operational purposes.

(C) <u>Time of Payment:</u>

1) In the event that the Applicant that will be constructing improvements is required to enter into a Main Extension Agreement, payment of the Common Facilities hook-up fees required hereunder shall be made by the Applicant no later than within 15 calendar days after receipt of notification from the Company that the Utilities Division of the Arizona Corporation Commission has approved the Main Extension Agreement in accordance with R-14-2-406(M).

(Continued on Sheet No. 7.2)

ISSUED:	December 28, 2023	EFFECTIVE:	Febru	ary 1.	2022	
	Month Day Year		Month		Year	
ISSUED BY:	Sheryl L. Hubbard, Director, Rates			17		
	2355 W. Pinnacle Peak Rd., Suite 300	, Phoenix, AZ 8	5027			
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EPCOR Water Arizona Inc. (Name of Company)

Sonoran Water District (Name of Service Area)

RIGINAL

SHEET NO. 7.2

HOOK-UP FEES

COMMON FACILITIES HOOK-UP FEE (continued)

2) In the event that the Applicant for service is not required to enter into a Main Extension Agreement, the charges hereunder shall be due and payable at the time the meter and service line installation fee is due and payable.

(D) <u>Common Facilities Construction by Developer</u>: The Company and Applicant may agree to construction of Common Facilities necessary to serve a particular development by Applicant which facilities are then conveyed to the Company. In that event, Company shall credit the total cost of such Common Facilities as an offset to the Common Facilities hook-up fees due under this Tariff. If the total cost of the Common Facilities constructed by Applicant and conveyed to Company is less than the applicable Common Facilities hook-up fee due under this Tariff, Applicant shall pay the remaining amount of the Common Facilities hook-up fees owed hereunder. If the total cost of the Common Facilities hook-up fees under this Tariff, Applicant shall be refunded the difference upon acceptance of the Common Facilities by the Company. The refund may be paid in installments over a period of time pursuant to an agreement between the Company and the developer on a case by case basis. The Company and Applicant may agree to construction of additional facilities that are not Common Facilities, the cost of which shall not be subject to off-set under this paragraph IV.D, but which will be subject to refund under R14-2-406(D).

(E) <u>Failure to Pay Charges; Delinquent Payments</u>: The Company will not be obligated to provide water service to any Applicant or other applicant for service in the event that such Applicant or other applicant for service has not paid in full all charges hereunder. Under no circumstances will the Company set a meter or otherwise allow service to be established if the entire amount of any payment has not been paid.

(F) <u>Large Subdivision Projects</u>: In the event that the Applicant is engaged in the development of a residential subdivision containing more than 150 lots, and is a party to a Main Extension Agreement with the Company for such development, the Company may, in its discretion, agree to payment of the Common Facilities hook-up fees in installments. Such installments may be based on the residential subdivision development's phasing, and should attempt to equitably apportion the payment of charges hereunder based on the Applicant's construction schedule and water service requirements.

(G) <u>Common Facilities Hook-Up Fees Non-refundable</u>: The amounts collected by the Company pursuant to the Common Facilities hook-up fee tariff shall be non-refundable contributions in aid of construction.

(Continued on Sheet No. 7.3)

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439

Sonoran Water District (Name of Service Area)

RIGINAL

SHEET NO. 7.3

HOOK-UP FEES

COMMON FACILITIES HOOK-UP FEE (continued)

(H) <u>Common Facilities Hook-up Fee in Addition to On-site Facilities</u>: The Common Facilities hook-up fee shall be in addition to any costs associated with the construction of on-site facilities or other additional facilities under Paragraph IV.D, above, under a Main Extension Agreement.

(I) <u>Disposition of Excess Funds</u>: After all necessary and desirable Common Facilities are constructed utilizing funds collected pursuant to the Common Facilities hook-up fees, or if the Common Facilities hookup fee has been terminated by order of the Arizona Corporation Commission, any funds remaining on the balance of hook-up fees collected shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.

(J) <u>Fire Flow Requirements</u>: In the event the Applicant has fire flow requirements that require additional facilities beyond those facilities whose costs were included in the Common Facilities hook-up fee, and which are contemplated to be constructed using the proceeds of the Common Facilities hook-up fee, the Company may require the Applicant to install such additional facilities as are required to meet those additional fire flow requirements, as a non-refundable contribution, in addition to paying the Common Facilities hook-up fee.

(K) <u>Status Reporting Requirements to the Commission</u>: The Company shall submit a calendar year Common Facilities hook-up fee status report each January 31 to Docket Control for the prior twelve (12) month period, beginning January 31, 2022, until the Common Facilities hook-up fee tariff is no longer in effect. This status report shall contain a list of all customers that have paid the Common Facilities hook-up fee tariff, the amount each has paid, the amount of money spent from the hook-up fee balance, the amount of interest earned (if any) on the balance of hook-up fees collected, and a list of all facilities that have been installed with the tariff funds during the 12-month period.

(Continued on Sheet No. 7.4)

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439

Sonoran Water District (Name of Service Area)

ORIGINAL

SHEET NO. 7.4

HOOK-UP FEES

COMMON FACILITIES HOOK-UP FEE (continued)

LARGE WATER-USERS

Any development with a projected average daily water demand greater than 1,700 gallons per day per acre is considered to be a Large User. Large Users will be required to provide an additional renewable water supply source to the Company to meet the demands of the development that are greater than 1,700 gallons per day per acre. Examples of a renewable water supply source include surface water or a groundwater well with long-term storage credits. The renewable water supply source must be approved by the Company, and must have the appropriately allocated water rights that will be conveyed to the Company. The cost to provide a renewable water supply source to the Company will not be credited as an offset to the Common Facilities Hook-Up Fee because such costs will be due to the exclusive need for additional water by the Large User; however, the cost of that portion of a renewable water supply source that is in excess of the Large User's needs will be credited as an offset to the Common Facilities Hook-Up Fee.

Large Users may be required to enter into an agreement with the Company that will define terms and conditions, and will include fees that will be charged to Large Users for over usage. Fees will incur if Large Users use water in excess of the supply source provided, which will be reviewed by the Company on an annual basis. Continued excessive use could result in the Company requiring the Large User to develop and implement a water use reduction plan or, as a last resort, court action.

ISSUED: December 28, 2023 Month Day Year EFFECTIVE: February 1, 2022 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439



Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Local and/or Regional Messaging Program Tariff – BMP 1.1

PURPOSE

A program for the Company to actively participate in a water conservation campaign with local or regional advertising (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
- 2. The campaign shall promote ways for customers to save water.
- 3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list):
 - a. **Television commercials**
 - Radio commercials b.
 - Websites C.
 - d. Promotional materials
 - Vehicle signs e
 - Bookmarks f.
 - Magnets g.
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the messaging program implemented and program dates.
 - b. The number of customers reached (or an estimate).
 - c. Costs of Program implementation.

ISSUED:	December 28, 2022	EFECTIVE: Estaves 1 2022
1330ED.	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300,	Phoenix, AZ 85027
		APPROVED FOR FILING
	Decision No. 78439	

DECISION #: 78439



Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Adult Education and Training Programs Tariff – BMP 2.1 (Applicable only in the Tubac water area)

PURPOSE

A program for the Company to implement adult education and training programs which promote water conservation and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.1: Adult Education and Training Programs).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company or designated representative shall implement an adult (18 years old or older) education and training program. The Program shall target homeowners, landscape professionals and non-residential users in the Company's service area.
- 2. The Company shall provide at least 4 of the following resources:
 - a. Schedule workshops free of charge for homeowners (held at least twice annually).
 - b. Free pamphlets covering water conservation, reclaimed water, leak detection, irrigation, landscape design and low water use plants. This literature shall be available at Company offices during regular business hours, at model home sites, libraries, chambers of commerce, at the Company provided workshops, and at community events.
 - Self-Audit Kits and Guides for homeowners. C.
 - d. Speaker's Bureau.
 - e. Training programs for professional landscapers and non-residential users.
- 3. The Company shall keep a record of the following information and make it available to the Commission upon request.
 - A description of the adult conservation education and process implemented. a
 - b. The number of adults reached (or an estimate).
 - A description of the written water conservation material provided. C.
 - Costs of Program implementation. d.

Day Year

ISSUED: December 28, 2023 Month ISSUED BY: Sheryl L. Hubbard, Director, Rates EFFECTIVE: February 1, 2022 Month Day Year

DECISION #: 78439

2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING Decision No. 78439



Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Youth Conservation Education Program Tariff – BMP 2.2

PURPOSE

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- The Company or designated representative shall work with schools in its service area to increase 1. students' understanding of water resources and to promote water conservation.
- 2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
- 3. The Company shall provide the following teacher resources.
 - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
 - b. Provide free resource materials and information upon request.
 - c. Provide in-classroom presentations upon request.
- The Company shall make available free take home educational materials for elementary school students.
- 5. The Company shall keep a record of the following information and make it available upon request.
 - a. A description of the youth conservation education process implemented.
 - b. The number of students reached (or an estimate).
 - c. A description of the written water conservation material provided free to students.
 - d. Costs of the Youth Conservation Education Program implementation.

Day Year

ISSUED: December 28, 2023 Month ISSUED BY: Sheryl L. Hubbard, Director, Rates EFFECTIVE: February 1, 2022 Month Day Year

DECISION #: 78439

2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING Decision No. 78439



Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

New Homeowner Landscape Information Tariff – BMP 2.3

PURPOSE

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

REQUIREMENTS:

- Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
- Upon customer request, the Company shall provide:

 a. On-site consultations on low water use landscaping and efficient watering practices.
 b. A summary of water saving options.
- 3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Xeriscape Demonstration Garden Tariff – BMP 2.4 (Applicable only in the Agua Fria water area)

PURPOSE

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

REQUIREMENTS

- 1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
- 2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
- 3. The demonstration garden shall be open, free of charge, to the public during normal business hours and every Saturday of each month.
- 4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and the Company shall notify each customer through bill inserts or text messages of the demonstration garden.
- 5. The Company shall work with the schools, including the universities, to continually upgrade the site with additional technologies and techniques.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Residential Audit Program Tariff – BMP 3.1

PURPOSE

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

REQUIREMENTS

- 1. The Company shall offer self-audit information.
- 2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
- 3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
- 4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
- 5. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the water conservation material provided in the kit.
 - b. The number of kits provided to customers.
 - c. Implementation costs of the Residential Audit Program.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Residential Interior Retrofit Program Tariff – BMP 3.4

PURPOSE

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

REQUIREMENTS

- The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
- 2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
- 3. The Company shall select appropriate communications channels to advertise the program.
- 4. The Company shall keep a record of the following information and make it available to the Commission upon request:
 - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
 - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
 - c. Costs of the Residential Interior Retrofit Program.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

- 1. The Company shall handle high water use inquiries as calls are received.
- Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
- 3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
- 4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Customer High Water Use Notification Tariff – BMP 3.7

PURPOSE

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
- 2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
- 3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
- 4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
- 5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
 - a. Leaks, running toilets, or valves or flappers that need to be replaced.
 - b. Irrigation system valves or sprinkler heads which may be leaking.
 - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
 - d. Leaking pool or spas and possible leaks around pumps.
 - e. More people in the home than usual taking baths and showers.
 - f. Doing more loads of laundry than usual.
 - g. Doing a landscape project or starting a new lawn.
 - h. Washing vehicles more often than usual.

(Continued on Sheet No. 8.9)

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Customer High Water Use Notification Tariff – BMP 3.7 (Continued)

- 6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
- 7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
- 8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Leak Detection Program Tariff – BMP 4.1

(Applicable only in the Chaparral, Havasu, Tubac and Willow Valley water areas)

PURPOSE

A program for the Company to systematically evaluate its water distribution system to identify and repair leaks (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.1 Leak Detection Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

On a systematic basis, the Company shall perform leak detection inspections of its distribution system to identify and fix leaks.

This program shall be implemented through a strategy of targeting certain portions of the water service area which will yield the highest potential for water savings first.

1. The Company shall implement comprehensive leak detection and repair program to attain and maintain a goal of less than 10 percent unaccounted for water loss in its system(s). The program must include auditing procedures, in-field leak detection and repair efforts. The Company shall take whatever practical steps are necessary to ensure that its water system is operating at optimal efficiency.

2. On a systematic basis, at least every two years (annually for smaller systems), the Company shall visually inspect its above ground water distribution system (to include hydrants, valves, tanks, pumps, etc. in the distribution system) to identify and repair leaks. Detection shall be followed by repair or in some cases replacement. Repair vs. replacement will depend upon site-specific leakage rates and costs.

3. Leak Detection efforts should focus on the portion of the distribution system with the greatest expected problems, including:

- a. areas with a history of excessive leak and break rates;
- b. areas where leaks and breaks can result in the heaviest property damage;
- c. areas where system pressure is high;
- d. areas exposed to stray current and traffic vibration;

(Continued on Sheet No. 8.11)

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Leak Detection Program Tariff – BMP 4.1 (Continued) (Applicable only in the Chaparral, Havasu, Tubac and Willow Valley water areas)

- e. areas near stream crossings; and,
- f. areas where loads on pipe may exceed design loads.
- 4. The Company shall keep accurate and detailed records concerning its leak detection and repair/rehabilitation program and the associated costs. Records of repairs shall include: possible causes of leak; estimated amount of water lost; and date of repair. These records shall be made available to the Commission upon request.
- 5. The Company shall maintain a complete set of updated distribution system maps.

6. The Company shall conduct a water audit annually which includes the following steps to determine how efficient each water system is operating and where the losses might be.

- a. Use coordinated monthly source and service meter readings to calculate how much water enters and leaves the system during the 12-month review period.
- b. Track and estimate any unmetered authorized uses.
- c. Calculate the total amount of leakage using the following formula:

Unaccounted for water (%) = [(Production and/or purchased water minus metered use & estimated authorized un-metered use) / (Production and/or purchased water)] $\times 100\%$

- d. Authorized un-metered uses may include firefighting, main flushing, process water for water treatment plants, etc. Water losses include all water that is not identified as authorized metered water use or authorized un-metered use.
- e. Determine possible reasons for leakage, including physical leaks and unauthorized uses.
- f. Analyze results to determine the improvements needed, such as, better accounting practices, leak survey or replacing old distribution pipes.
- 7. The Company shall keep accurate and detailed records concerning its annual water audit results. These records shall be made available to the Commission upon request.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Meter Repair and/or Replacement Tariff – BMP 4.2

PURPOSE

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every twelve years.
- 2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
- 3. Meters larger than 2-inch shall be tested for one of the following reasons:
 - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
 - b. A meter has been in service for five years.
- 4. The test will be accomplished by one of the following:
 - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
 - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
- 5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
- All replacement water meters shall register in gallons:
 a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
 b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
 - c. All new 6-inch and larger meters that are installed will register in 10 gallon increments, ar
- 7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Water System Tampering Tariff – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
- 2. Compliance with the provisions of this tariff will be a condition of service.
- 3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
- 4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
- 5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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Sonoran Water District

(Name of Service Area)

BEST MANAGEMENT PRACTICES

Large Landscape Conservation Program Tariff – BMP 6.12 (Applicable only in the Anthem water area)

PURPOSE

A program for the Company to promote water conservation measures by providing non-residential customers with support and incentives to improve their landscape water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 6: Rebates/Incentives 6.12: Large Landscape Conservation Program).

REQUIREMENTS:

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

- 1. As an incentive to reduce water use for its non-residential customers with landscape watering needs, the Company shall offer to work with the customer or the customer's contracted landscape company to collect and analyze up to 3 years of historical information for their irrigation meters, analyze past consumption patterns and compare usage between years. The Company will analyze past consumption patterns and compare meter size with consumption rates that might suggest meter over-sizing or meter/valve/backflow malfunctions. This analysis shall be presented in both raw data and graphically with recommendations for potential meter resizing when appropriate and identification of high consumption situations and potential malfunctions of landscape watering equipment.
- 2. No less frequently than every three years, or upon customer request, the Company shall provide its non-residential customers with landscape watering needs, a historical consumption analysis study as described above in item #1 for their respective irrigation meters within the Company's service area.
- 3. Company service shall be offered using an inverted block rate structure, the interruptible, or effluent tariffs.
- 4. Upon customer request, the Company shall provide:
 - a. On-site consultations on low water use landscaping and efficient watering practices.
 - b. A summary of water saving options and a month-by-month outdoor water budget.

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RIGINA

SHEET NO. 9.0

CURTAILMENT TARIFF

CURTAILMENT PLAN FOR SONORAN WATER DISTRICT

ADEQ Public Water System No: 07-695, 07-531, 07-504, 07-017, 08-015, 12-001, 08-129, 08-040

<u>EPCOR Water Arizona Inc.</u> ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

Stage 1 Exists When:

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

<u>Restrictions</u>: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

Stage 2 Exists When:

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions</u>: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(Continued on Sheet No. 9.1)

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DECISION #: 78439

EPCOR Water Arizona Inc. (Name of Company)



CURTAILMENT TARIFF

CURTAILMENT PLAN FOR SONORAN WATER DISTRICT

<u>Notice Requirements</u>: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

Stage 3 Exists When:

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions:</u> Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 3, Company shall post at least five (5) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Sonoran Water District.
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3.

Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

(Continued on Sheet No. 9.2)

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SHEET NO. 9.2

CURTAILMENT TARIFF

CURTAILMENT PLAN FOR SONORAN WATER DISTRICT

Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

<u>Restrictions:</u> Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- Washing of any vehicle is prohibited
- The use of water for dust control or any outdoor cleaning uses is prohibited
- The use of drip or misting systems of any kind is prohibited
- The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- The use of construction water is prohibited
- Restaurant patrons shall be served water only upon request
- Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

Notice Requirements:

- 1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
- 2. Beginning with Stage 4, Company shall post at least eight (8) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Sonoran Water District
- 3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

(Continued on Sheet No. 9.3)

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CURTAILMENT TARIFF

CURTAILMENT PLAN FOR SONORAN WATER DISTRICT

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

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RIGINAL

SHEET NO. 10.0

CROSS CONNECTION AND/OR BACKFLOW TARIFF

PURPOSE:

The purpose of this tariff is to protect <u>EPCOR Water Arizona Inc.'s Sonoran Water District's</u> ("Company") water from the possibility of contamination caused by the backflow of contaminants that may be present on the customer's premises by requiring the installation and periodic testing of backflow prevention assemblies pursuant to the provisions of the Arizona Administrative Code ("A.A.C.") R14-2-405.B.6 and A.A.C. R18-4-215.

REQUIREMENTS:

In compliance with the Rules of the Arizona Corporation Commission ("Commission") and the Arizona Department of Environmental Quality ("ADEQ"), specifically A.A.C. R14-2-405.B.6 and A.A.C. R18-4-215 relating to backflow prevention:

1. The Company may require a customer to pay for and to have installed a backflow-prevention assembly if A.A.C. R18-4-215.B or C applies.

2. A backflow-prevention assembly required to be installed by the customer under Paragraph 1 of this tariff shall comply with the requirements set forth in A.A.C. R18-4-215.D and E.

3. Subject to the provisions of A.A.C. R14-2-407 and 410, and in accordance with Paragraphs 1 and 7 of this tariff, the Company may terminate service or may deny service to a customer who fails to install a backflow-prevention assembly as required by this tariff.

4. The Company shall give any existing customer who is required to install a backflow-prevention assembly written notice of said requirement. If A.A.C. R14-2-410.B.1.a. is **not** applicable, the customer shall be given thirty (30) days from the time such written notice is received in which to comply with this notice. If the customer can show good cause as to why he cannot install the backflow-prevention assembly within thirty (30) days, the Company or Commission Staff may suspend this requirement for a reasonable period of time.

(Continued on Sheet No. 10.1)

ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300,	Phoenix, AZ 85027
		APPROVED FOR FILING

DECISION #: 78439

EPCOR Water Arizona Inc. (Name of Company)

Sonoran Water District (Name of Service Area) SHEET NO. 10.1

CROSS CONNECTION AND/OR BACKFLOW TARIFF

5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.

6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:

- a. assembly identification number and description;
- b. location
- c. date(s) of test(s);
- d. description of repairs and recommendations for repairs made by tester; and
- e. the tester's name and certificate number.

7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.

8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C R14-2-410.

ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300,	Phoenix, AZ 85027
		APPROVED FOR FILING
	Decision No. 78439	DECICION // 70420
		DECISION #: 78439

ORIGINAL SHEET NO. 11.0

Sonoran Water District (Name of Service Area)

WATER SERVICES TERMINATION AGREEMENT

CITY OF SURPRISE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2 for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Surprise ("City"), a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2, is to assist the City in collecting delinquent payments for wastewater utility service provided to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is incorporated into this tariff and available upon request.

ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300, P	hoenix, AZ 85027
		APPROVED FOR FILING
	Decision No. 78439	DECISION #: 78439



ORIGINAL

SHEET NO. 11.1

WATER SERVICE TERMINATION AGREEMENT

WITH LAKE HAVASU CITY, WASTEWATER PROVIDER

EPCOR Water Arizona, Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2 for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with Lake Havasu City ("City"), a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2, is to assist the City in collecting delinquent payments for wastewater utility service provided to common customers of the Company.

As per the Agreement, the Company is authorized to charge Lake Havasu City the following fees:

Fee Schedule:

Disconnect Fee (Turn-off and Turn-on service	included)	\$80.00	
Disconnect Cancellation (When City cancels a terminat (12 pm) on the date service is	ion request after noon	\$20.00	
using average revenue from 5	District rates effective February 1, 2022 5/8" to 1" metered residential customers t state and federal tax rate of 24.87%)	\$45.72	
	pply with the terms and condition City is incorporated into this tari		quest.
ISSUED: ISSUED BY:	December 28, 2023 Month Day Year Sheryl L. Hubbard, Director, Ra 2355 W. Pinnacle Peak Rd., St	ites	February 1, 2022 Month Day Year 5027 OVED FOR FILING

Decision No. 78439

DECISION #: 78439



WATER SERVICE TERMINATION AGREEMENT

WITH THE CITY OF SCOTTSDALE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2. for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Scottsdale ("City") a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2. is to assist the City in collecting delinquent payments for wastewater utility service to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff.

ISSUED:	December 28, 2023	EFFECTIVE:	Septemb	per 1, 2023
	Month Day Year		Month	Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates			Personal and the constrained and a
	2355 W. Pinnacle Peak Rd., Suite 300, P	hoenix, AZ 8	5027	
		APP	ROVE	D FOR FILING

DECISION #: 78439

ORIGINAL SHEET NO. 11.3

Sonoran Water District (Name of Service Area)

WATER SERVICE TERMINATION AGREEMENT

WITH THE CITY OF BUCKEYE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2. for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Buckeye ("City") a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2. is to assist the City in collecting delinquent payments for wastewater utility service to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff

ISSUED:	December 28, 2023	EFFECTIVE:	Septem	ber 1, 2023	
	Month Day Year		Month	Day Year	
ISSUED BY:	Sheryl L. Hubbard, Director, Rates				
	2355 W. Pinnacle Peak Rd., Suite 3	00, Phoenix, AZ 8	35027		
		APPI	ROVE	D FOR	FILING

DECISION #:

78439

RIGINA

SHEET NO. 12.0

CUSTOMER WATER CONSUMPTION INFORMATION SHARING

WITH THE CITY OF SURPRISE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with the City of Surprise ("the City"), a municipal provider of wastewater service for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

The Company shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

	ISSUED:	December 28, 2023	EFFECTIVE: February 1, 2022
		Month Day Year	Month Day Year
	ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
		2355 W. Pinnacle Peak Rd., Suite 300,	Phoenix, AZ 85027
			APPROVED FOR FILING
	Decision No. 78439	DECISION #: 78439	

RIGINAL

SHEET NO. 12.1

CUSTOMER WATER CONSUMPTION INFORMATION SHARING

WITH LAKE HAVASU CITY, WASTEWATER PROVIDER

EPCOR Water Arizona, Inc. ("Company") is authorized to share water consumption information of individual customers with Lake Havasu City ("the City"), a municipal provider of wastewater service for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

The Company shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED:	December 28, 2023 EFFECTIVE: February 1, 2022
	Month Day Year Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates
	2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027
	APPROVED FOR FILING

DECISION #:

78439

RIGINAI

SHEET NO. 12.2

CUSTOMER WATER CONSUMPTION INFORMATION SHARING

WITH THE CITY OF SCOTTSDALE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with the City of Scottsdale ("City"), a municipal provider of wastewater service for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. The City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in section 4 of the agreement.

The Company shall notify all water utility customers affected by an agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED:	December 28, 2023	EFFECTIVE: September 1, 2023
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
	2355 W. Pinnacle Peak Rd., Suite 300,	Phoenix, AZ 85027
		APPROVED FOR FILING
Decision No. 79010	DECISION #: 78439	

RIGINAI

SHEET NO. 12.3

CUSTOMER WATER CONSUMPTION INFORMATION SHARING

WITH THE CITY OF BUCKEYE, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with the City of Buckeye ("the City"), a municipal provider of wastewater service for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. The City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an agreement with the City for providing water consumption data, in a form materially similar to the standard form agreement. The agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

The Company shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED:	December 28, 2023	EFFECTIVE: September 1, 2023
	Month Day Year	Month Day Year
ISSUED BY:	Sheryl L. Hubbard, Director, Rates	
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	Decision No. 79028	DECISION #: 78439

RIGINAI

SHEET NO. 12.4

CUSTOMER WATER CONSUMPTION INFORMATION SHARING

FOUNTAIN HILLS SANITARY DISTRICT, WASTEWATER PROVIDER

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with Fountain Hills Sanitary District ("Sanitary District"), a municipal provider of wastewater service for common customers purchasing water from the Company and wastewater from the Sanitary District. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the Sanitary District in billing for wastewater utility services. The Sanitary District agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an Agreement with the Sanitary District for providing individual water consumption data, in a form materially similar to the standard form agreement. The Agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 4 of the agreement.

The Company shall notify all water utility customers affected by an agreement between the Company and the Sanitary District pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

ISSUED: December 28, 2023 Month Day Year ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

DECISION #: 78439



OTHER

WATER HAULING

Availability

Applicable to water haulers providing potable water service to residents in New River or Desert Hills, both unincorporated areas in Maricopa County, where a water hauling station is available for customers to haul water to the point of use.

Schedule of Charges

All Water Hauled \$10.05 Per 1,000 gallons

Terms and Conditions for Water Haulers

- 1) Establish an account with EPCOR and pay for water at the tariff rate;
- 2) Provide a certificate of insurance in the minimum amount of \$2 million naming EPCOR as an additional insured;
- 3) Sign an affidavit that it is in compliance with all applicable Arizona laws and that it is using NSF/ANSIapproved equipment for hauling potable water;
- 4) Indemnify EPCOR from all liability arising in any wat from the delivery of use of the water purchased from EPCOR:
- 5) Sign an affidavit that no water purchased from EPCOR will be delivered or sold to any person who will use the water outside New River or Desert Hills;
- 6) Provide a log of all points of delivery for the purchased water prior to the water hauler's equipment leaving EPCOR's premises;
- 7) Water service provided under this rate schedule is subject to this District's Rules and Regulations applicable to Water Service and may be subject to this District's Service Charges set forth in Rate Schedule MISC-1 and adjustor mechanisms included in the Company's tariffs on file with the Arizona Corporation Commission;
- 8) In addition to the collection of regular rates, the Company will collect from its customers a proportionate share of any privilege, sales or franchise tax. Per A.A.C. Rules 14-2-409(D)(5); and
- 9) A 1½% late payment penalty will be applied to account balances not paid within fifteen (15) days after the postmark date of the bill in accordance with Rule 8 (H) of EPCOR's Sonoran Water District's Rules and Regulations.

Day Year

ISSUED: December 28, 2023 Month ISSUED BY: Sheryl L. Hubbard, Director, Rates 2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027 APPROVED FOR FILING

EFFECTIVE: May 1, 2020 Month Day Year

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