

Paradise Valley Water District  
(Name of Service Area)

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Paradise Valley Water District  
(Name of Service Area)

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EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## GENERAL WATER SERVICE

### Availability

Applicable to all water furnished to general metered customers on a metered basis.

### Territory

Portions of the City of Scottsdale and the Town of Paradise Valley and vicinity, Maricopa County.

### Schedule of Charges

Meter Size	Basic Service Charge	Tier One		Tier Two		Tier Three		Tier Four		Tier Five	
		Volumetric Charge (per 1,000 gallons)	First Tier (Gallons)	Volumetric Charge (per 1,000 gallons)	Second Tier (Gallons)	Volumetric Charge (per 1,000 gallons)	Third Tier (Gallons)	Volumetric Charge (per 1,000 gallons)	Fourth Tier (Gallons)	Volumetric Charge (per 1,000 gallons)	Fifth Tier (Gallons)
<b>Residential</b>											
5/8-inch & 3/4-inch	\$ 34.18	\$ 1.4000	First 3,000 gals.	\$ 2.0400	3,001 to 7,000 gals.	\$ 2.3100	7,001 to 16,000 gals.	\$ 2.5200	16,001 to 25,000 gals.	\$ 2.6600	Over 25,000 gals.
1-inch	\$ 68.36	\$ 1.4000	First 3,000 gals.	\$ 2.0400	3,601 to 20,000 gals.	\$ 2.3100	20,001 to 30,000 gals.	\$ 2.5200	30,001 to 50,000 gals.	\$ 2.6600	Over 50,000 gals.
1 1/2-inch	\$ 170.90	\$ 2.0400	First 75,000 gals.	\$ 2.5200	Over 75,000 gals.						
2-inch	\$ 273.44	\$ 2.0400	First 130,000 gals.	\$ 2.5200	Over 130,000 gals.						
3-inch	\$ 546.88	\$ 2.0400	First 275,000 gals.	\$ 2.5200	Over 275,000 gals.						
4-inch	\$ 854.50	\$ 2.0400	First 440,000 gals.	\$ 2.5200	Over 440,000 gals.						
6-inch	\$ 1,709.00	\$ 2.0400	First 875,000 gals.	\$ 2.5200	Over 875,000 gals.						
8-inch	\$ 2,734.40	\$ 2.0400	First 1,400,000 gals.	\$ 2.5200	Over 1,400,000 gals.						
10-inch	\$ 3,930.70	\$ 2.0400	First 2,000,000 gals.	\$ 2.5200	Over 2,000,000 gals.						
12-inch	\$ 7,348.70	\$ 2.0400	First 3,500,000 gals.	\$ 2.5200	Over 3,500,000 gals.						
<b>Commercial</b>											
5/8-inch & 3/4-inch	\$ 34.18	\$ 2.0400	First 7,000 gals.	\$ 2.5200	Over 7,000 gals.						
1-inch	\$ 68.36	\$ 2.0400	First 20,000 gals.	\$ 2.5200	Over 20,000 gals.						
1 1/2-inch	\$ 170.90	\$ 2.0400	First 75,000 gals.	\$ 2.5200	Over 75,000 gals.						
2-inch	\$ 273.44	\$ 2.0400	First 130,000 gals.	\$ 2.5200	Over 130,000 gals.						
3-inch	\$ 546.88	\$ 2.0400	First 275,000 gals.	\$ 2.5200	Over 275,000 gals.						
4-inch	\$ 854.50	\$ 2.0400	First 440,000 gals.	\$ 2.5200	Over 440,000 gals.						
6-inch	\$ 1,709.00	\$ 2.0400	First 875,000 gals.	\$ 2.5200	Over 875,000 gals.						
8-inch	\$ 2,734.40	\$ 2.0400	First 1,400,000 gals.	\$ 2.5200	Over 1,400,000 gals.						
10-inch	\$ 3,930.70	\$ 2.0400	First 2,000,000 gals.	\$ 2.5200	Over 2,000,000 gals.						
12-inch	\$ 7,348.70	\$ 2.0400	First 3,500,000 gals.	\$ 2.5200	Over 3,500,000 gals.						
<b>Industrial</b>											
5/8-inch & 3/4-inch	\$ 34.18	\$ 2.0400	First 7,000 gals.	\$ 2.5200	Over 7,000 gals.						
1-inch	\$ 68.36	\$ 2.0400	First 20,000 gals.	\$ 2.5200	Over 20,000 gals.						
1 1/2-inch	\$ 170.90	\$ 2.0400	First 75,000 gals.	\$ 2.5200	Over 75,000 gals.						
2-inch	\$ 273.44	\$ 2.0400	First 130,000 gals.	\$ 2.5200	Over 130,000 gals.						
3-inch	\$ 546.88	\$ 2.0400	First 275,000 gals.	\$ 2.5200	Over 275,000 gals.						
4-inch	\$ 854.50	\$ 2.0400	First 440,000 gals.	\$ 2.5200	Over 440,000 gals.						
6-inch	\$ 1,709.00	\$ 2.0400	First 875,000 gals.	\$ 2.5200	Over 875,000 gals.						
8-inch	\$ 2,734.40	\$ 2.0400	First 1,400,000 gals.	\$ 2.5200	Over 1,400,000 gals.						
10-inch	\$ 3,930.70	\$ 2.0400	First 2,000,000 gals.	\$ 2.5200	Over 2,000,000 gals.						
12-inch	\$ 7,348.70	\$ 2.0400	First 3,500,000 gals.	\$ 2.5200	Over 3,500,000 gals.						

A Low Income Assistance surcharge will be added to the highest block commodity rate (residential, apartment, industrial and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Assistance Program details are noted on the Low Income Assistance Program Tariff on Sheet Nos. 4.0-4.1 under the Customer Assistance Programs section.

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439 **APPROVED FOR FILING**  
**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## GENERAL WATER SERVICE

Meter Size	Basic Service Charge	Tier One	
		Volumetric Charge (per 1,000 gallons)	First Tier (Gallons)
<b>Turf</b>			
5/8-inch & 3/4-inch	\$ 34.18	\$ 1.5300	All Usage
1-inch	\$ 68.36	\$ 1.5300	All Usage
1 1/2-inch	\$ 170.90	\$ 1.5300	All Usage
2-inch	\$ 273.44	\$ 1.5300	All Usage
3-inch	\$ 546.88	\$ 1.5300	All Usage
4-inch	\$ 854.50	\$ 1.5300	All Usage
6-inch	\$ 1,709.00	\$ 1.5300	All Usage
8-inch	\$ 2,734.40	\$ 1.5300	All Usage
10-inch	\$ 3,930.70	\$ 1.5300	All Usage
12-inch	\$ 7,348.70	\$ 1.5300	All Usage
<b>Other Public Authority</b>			
5/8-inch & 3/4-inch	\$ 34.18	\$ 2.0400	All Usage
1-inch	\$ 68.36	\$ 2.0400	All Usage
1 1/2-inch	\$ 170.90	\$ 2.0400	All Usage
2-inch	\$ 273.44	\$ 2.0400	All Usage
3-inch	\$ 546.88	\$ 2.0400	All Usage
4-inch	\$ 854.50	\$ 2.0400	All Usage
6-inch	\$ 1,709.00	\$ 2.0400	All Usage
8-inch	\$ 2,734.40	\$ 2.0400	All Usage
10-inch	\$ 3,930.70	\$ 2.0400	All Usage
12-inch	\$ 7,348.70	\$ 2.0400	All Usage
<b>Special Rates</b>			
PV Country Club 6-inch	\$ 1,452.65	\$ 1.3000	All Usage

A Low Income Assistance surcharge will be added to the highest block commodity rate (residential, apartment, industrial and commercial customers only), and will change upon the Company's annual reconciliation of number of participants and top tier usage.

Low Income Program Assistance details are noted on the Low Income Assistance Program Tariff on Sheet Nos. 4.0-4.1 under the Customer Assistance Programs section.

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**

APPROVED FOR FILING  
DECISION # 78439

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

**NON-POTABLE WATER**

**RESERVED**

ISSUED: MM DD YYYY      EFFECTIVE: MM DD YYYY  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**



APPROVED FOR FILING  
DECISION # 78439

APPROVED FOR FILING  
DECISION # 78439



## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF**

#### **LOW INCOME ASSISTANCE PROGRAM**

The Low Income Assistance Program ("Program") offered by the Company is designed as a short-term relief program. The Program provides assistance to residential customers in the Paradise Valley Water District. Customers must complete the Low Income Assistance Application and provide necessary documentation to show they meet the qualifying guidelines. Details can be found in the Company's Plan of Administration for the Program.

#### **Availability**

Customer that meet the eligibility requirements shall be enrolled in the Program on a first come, first served basis up to a maximum level of 65 participants for the Paradise Valley Water District. Once the Program has reached full participation, any future applicants will be placed on a wait list.

To qualify, applicants must:

- Be a resident and residential customer in the Paradise Valley Water District.
- Be the primary account holder or a person residing in housing in a homeowner's association, apartment complex or mobile home park.
- Not be claimed as a dependent on another person's tax return
- Not have gross annual household income that exceeds 200% of the Federal Poverty Guidelines for the current year (to be updated annually).

There is an annual recertification requirement whereby the applicant must reapply each year based on the timeline determined by the Company.

#### **Low Income Credit**

Those customers that are the primary account holder will receive a monthly credit of \$10.00 on their bill. For those customers who reside in multi-unit housing, checks will be written on a bi-annual basis for the number of months that the customer is eligible for the credit during that 6-month period.

#### **Low Income Surcharge**

The low income assistance credit will be recovered via a surcharge on the high-usage block to residential and commercial customers in the Paradise Valley Water District.

(Continued on Sheet No. 4.1)

ISSUED: March 26, 2025  
Month Day Year

EFFECTIVE: May 1, 2025  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
5656 W. Talavi Blvd., Glendale, AZ 85306

## **CUSTOMER ASSISTANCE PROGRAMS**

### **LOW INCOME ASSISTANCE PROGRAM TARIFF** (continued)

Rate per 1,000 gallons

Surcharge added to the highest block volumetric rate (\$0.0007) \*\*

\*\* Rate consists of (\$0.0014) credit per 1,000 gallons of usage to refund the over collection of prior years' surcharge and \$0.0007 per 1,000 gallons of usage for the collection of current annual Low Income charges.

#### **Reporting**

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of water low income assistance participants from the previous calendar year;
- Total amount of discounts given;
- Direct and indirect costs associated with the Program;
- Collections made from all water ratepayers used to fund the Program; and
- Provide updated gross annual income guidelines as necessary from the federal government.

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

As part of each annual filing, the Company will perform a reconciliation for the prior year reporting period comparing the amounts recovered from the surcharge to the amounts credited to the Program participants. Any over- or under- collection will be trued up with the subsequent year's Program costs.

Annual revisions to the surcharge will become administratively effective 30 days after the filing date.

#### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: March 26, 2025  
Month Day Year

EFFECTIVE: May 1, 2025  
Month Day Year

ISSUED BY: Sheryl L. Hubbard, Director, Rates  
5656 W. Talavi Blvd., Glendale, AZ 85306

EPCOR Water Arizona Inc.  
(Name of Company)Paradise Valley Water District  
(Name of Service Area)**CUSTOMER ASSISTANCE PROGRAMS****DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF****DEPLOYED SERVICE MEMBER CREDIT PROGRAM**

The Deployed Service Member Credit Program ("Program") is designed as a temporary relief program for service members serving away from their primary residences for an extended period of time. The Program provides relief to service members who are residential customers in the Paradise Valley Water District. Details can be found in the Company's Deployed Service Member Credit Program's Plan of Administration.

**Availability**

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum of 50 service members may be enrolled in the Program for the Paradise Valley Water District at any time but the Company is permitted to seek Arizona Corporation Commission's approval to change participant limits based on level of participation.

To qualify for this Program, a service member must:

- Be on active duty for the Army, Navy, Marines, Air Force, Coast Guard, or National Guard.
- Be deployed, on a deployment that is not a "permanent change of station" and is not on a short-term deployment in which a spouse and/or dependents remain stateside.
- Have the residence in EPCOR's service area as the service member's primary residence, not secondary to another primary residence.
- Not have any family living in the residence in EPCOR's service area during the service member's absence.

Each service member's eligibility must be determined based on written orders from the service member's command. Each service member's continued eligibility must be determined periodically through a recertification process.

**Deployed Service Member Credit**

For those qualified customers, during a service member's enrollment, the Program will provide a monthly bill credit covering the enrolled service member's entire monthly water bill.

**Funding**

EPCOR will defer all costs of the Program for recovery in EPCOR's next Paradise Valley Water District's general rate case.

(Continued on Sheet No. 4.3)

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439**APPROVED FOR FILING**  
**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DEPLOYED SERVICE MEMBER CREDIT PROGRAM TARIFF** (continued)

#### **Reporting**

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the Program

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

#### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF**

#### **DISABLED MILITARY VETERAN CREDIT PROGRAM**

The Disabled Military Veteran Credit Program ("Program") is designed as a relief program for individuals disabled as part of their military service. The Program provides relief to disabled veterans who are residential customers in the Paradise Valley Water District. Details can be found in the Company's Disabled Military Veteran Credit Program's Plan of Administration.

#### **Availability**

Customers must provide necessary documentation to show they meet the qualifying guidelines. A maximum of 32 disabled veterans may be enrolled in the Program for the Paradise Valley Water District at any time. Enrollment in the Program will be determined on a first-come, first-served basis.

To qualify for this Program, a disabled veteran must:

- Present a Benefit Summary Letter from the United States Department of Veterans Affairs demonstrating that the individual had any level of disability as a result of military service, or;
- Present a Veteran Health Identification Card from the United States Department of Veterans Affairs demonstrating that the individual had any level of disability as a result of military service.

#### **Disabled Military Veteran Credit**

For those qualified customers, the Program will provide a monthly bill credit of \$10.00.

#### **Funding**

EPCOR will defer all costs of the Program for recovery in EPCOR's Paradise Valley Water District's next general water rate case.

(Continued on Sheet No. 4.5)

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CUSTOMER ASSISTANCE PROGRAMS**

### **DISABLED MILITARY VETERAN CREDIT PROGRAM TARIFF** (continued)

#### **Reporting**

The Company will file with Docket Control, by March 31 of each year, an annual report detailing the

- Number of Program participants from the previous calendar year;
- Total amount of discounts provided in the previous calendar year;
- Total of all deferred costs over the course of the Program;
- Direct and indirect administration costs associated with the program

The first report will be based on the period January 1, 2021 through December 31, 2021. The reporting period for all subsequent year filings will be on a calendar basis. This report will be filed within 90 days of the end of the initial reporting period, March 31, and then annually thereafter.

#### **Terms and Conditions**

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts, which are assessed directly or indirectly on the basis of revenues derived from service under this Schedule.

For primary account holders, no checks will be issued for excess credits generated by this Program.

ISSUED: March 2, 2022      EFFECTIVE: February 1, 2022  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING  
DECISION # 78439**

Paradise Valley Water District  
(Name of Service Area)

**ADJUSTOR MECHANISMS**

**PURCHASED WATER ADJUSTOR MECHANISM ("PWAM")**

The PWAM allows the Company to pass through purchased water costs incurred by the Company to its customers. Details can be found in the Company's Purchased Water Adjustor Mechanism Plan of Administration.

Applicability

Applicable to all customers served by this service area.

PWAM Surcharge Rate:

Residential Customers: in excess of 45,000 gallons \$0.4521 per 1,000 gallons\*

Non-Residential Customers except Sale for Resale Customers \$0.4521 per 1,000 gallons\*

\* Rate consists of -\$0.0755 per 1,000 gallons of usage to credit the over collection of prior years' surcharge and \$0.5276 per 1,000 gallons of usage for the collection of current annual purchased water charges.

**Terms and Conditions**

The Company will annually file with the Commission by January 31 the proposed annual PWAM surcharge for the current calendar year. The filing shall contain a summary of all purchased water costs, total collections from the surcharge, and the updated surcharge amounts. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in water expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PWAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PWAM surcharge will be effective on March 1 of each year.

The PWAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED: January 31, 2025 EFFECTIVE: March 1, 2025  
Month Day Year Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
5656 W. Talavi Blvd., Glendale, AZ 85306

Paradise Valley Water District  
(Name of Service Area)

**ADJUSTOR MECHANISMS**

**POWER COST ADJUSTOR MECHANISM ("PCAM")**

The PCAM allows the Company to pass through purchased power costs for any gas or electric service provider supplying retail service to the Company to its customers. Details can be found in the Company's Power Cost Adjustor Mechanism Plan of Administration.

Applicability

Applicable to all customers served in this service area except for sales of effluent.

PCAM Surcharge Rate:

All usage per 1,000 gallons per month                      \$0.0694\*

\* Rate consists of \$0.0192 per 1,000 gallons of usage to recover the over/under collection of prior years' surcharge and \$0.0372 per 1,000 gallons of usage for the collection of current annual power charges.

**Terms and Conditions**

The Company will annually file with the Commission by March 31, the proposed annual PCAM surcharge for the current calendar year. The first report will be based on the period January 1, 2022 through December 31, 2022. The filing shall contain a summary of all gas and electrical costs, total collections from the surcharge, and the updated surcharge amounts. All documentation to support the proposed surcharge will be included.

As part of each annual filing, the Company will perform a reconciliation for the prior reporting period comparing the amounts recovered from / refunded to customers to the amount of increase / decrease in power expenses due to changes in rates for that same period resulting in either an under / (over) recovery. This true-up will be included in the annual calculation.

The annual PCAM surcharge will be calculated based on the historic consumption of the applicable customers from the previous twelve months.

The revised PCAM surcharge will be effective on May 1 of each year.

The PCAM surcharge will appear on each applicable customer's bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED: April 1, 2025                      EFFECTIVE: May 1, 2025  
                    Month Day Year                      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
                    5656 W. Talavi Blvd., Glendale, AZ 85306

Decision No. 78439



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **ADJUSTOR MECHANISMS**

### **RATE CASE EXPENSE SURCHARGE**

Decision Number 78439 authorized the Company to recover approved rate case expense over a three year period and collected through a Rate Case Expense Surcharge. This surcharge will terminate once the Rate Case Expense has been collected.

#### **Applicability**

Applicable to all customers served in this service area except for sales of effluent.

#### **Surcharge Rate**

All usage per 1,000 gallons per month                      \$0.0048

### **Terms and Conditions**

The Company will annually file with the Commission, as part of its Annual Report to the Commission's Utility Division, a report indicating the amount of the expense collected through the Rate Case Expense Surcharge and the amount of the Rate Case Expense still outstanding.

This surcharge will appear on each applicable customer bill as a separate line item.

All rates in this Schedule shall be subject to their proportionate part of any taxes or other governmental imposts that are assessed directly or indirectly on the basis of revenues derived from this Schedule.

ISSUED: March 2, 2022                      EFFECTIVE: February 1, 2022  
                    Month Day Year                      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
                    2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

### **MISCELLANEOUS SERVICE CHARGES**

This district is authorized to charge the following Service Charges:

As provided for in EPCOR Water Arizona Inc.'s Paradise Valley Water District's Rules and Regulations, Rule No. 2 (D) the Company will charge the following rates for Water Utility service:

Establishment of Service	\$35.00
Re-establishment of Service	(c)
Reconnection of Service (Delinquent)	\$35.00
Meter Test (If Correct)	\$35.00
Meter Reread (If Correct)	\$25.00
NSF Check (d)	\$25.00
Automated Meter Opt-Outs (e)	
Establishment Fee	\$35.00
Monthly Manual Read Fee	\$25.00
Late Charge, per month	1.5%
Deferred Payment, per month	1.5%
Deposit Requirement (Residential)	(a)
Deposit Requirement (Non-Residential)	(a)
Deposit Interest	(a)
After Hours Service Call Out (b)	\$35.00

(a) Per A.A.C. Rules R14-2-403 (B)

(b) After Hours Service Charge: After regular working hours, Saturdays, Sundays and holidays if at the customer's request or for the customer's convenience.

(c) Monthly minimum times number of months disconnected from the system at the same location where the same customer had ordered a service disconnection within the preceding 12-month period. If the customer is also a wastewater customer, the customer will only be charged for water reconnection.

(d) Only one NSF fee can be charged when customers are billed for water and wastewater services on one bill.

(e) The Automated Meter Opt-Out Establishment Fee will apply to any customer, new or existing, choosing this opt-out service.

In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales or franchise tax, per A.A.C. Rule 14-2-409(D)(5).

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **MISCELLANEOUS SERVICE CHARGES**

### **Service Line and Meter Installation Charges**

As provided for in EPCOR Water Arizona Inc.'s Paradise Valley Water District Rule No. 4 (B), the Company will charge the customer, as a refundable advance in aid of construction, an amount for each meter and service line as specified below:

Service Line and Meter Installation Charges:

<b>Meter Size</b>	<b>Service Line Charge</b>	<b>Meter Installation Charge</b>	<b>Total *</b>
5/8" x 3/4- inch Meter	\$565.00	\$165.00	\$730.00
3/4- inch Meter	\$565.00	\$185.00	\$750.00
1- inch Meter	\$629.00	\$220.00	\$849.00
1-1/2 - inch Meter	\$699.00	\$325.00	\$1,024.00
2- inch Turbine Meter	\$1,054.00	\$385.00	\$1,439.00
2- inch Compound Meter	\$1,054.00	\$1,050.00	\$2,104.00
3- inch Turbine Meter	\$1,327.00	\$1,065.00	\$2,392.00
3- inch Compound Meter	\$1,480.00	\$1,665.00	\$3,145.00
4- inch Turbine Meter	\$1,892.00	\$1,335.00	\$3,227.00
4- inch Compound Meter	\$2,121.00	\$2,445.00	\$4,566.00
6- inch Turbine Meter	\$2,807.00	\$2,665.00	\$5,472.00
6- inch Compound Meter	\$2,959.00	\$3,700.00	\$6,659.00
Over 6" Meter	At Cost	At Cost	At Cost

\*Amount will be adjusted to include the actual cost incurred when boring under or cutting across a road or highway is required.

### **Terms and Conditions**

An applicant for water service shall pay to the Company, as a refundable advance in aid of construction the full cost to provide the new service line and meter.

In addition to the collection of regular rates, the Company will collect from its customers a proportionate share of any privilege, sales or franchise tax. Per A.A.C. Rule 14-2-409.D.5.

All advances and/or contributions are to include labor, materials, overheads, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.

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EPCOR Water Arizona Inc.  
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## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE**

#### **I. Purpose and Applicability**

The purpose of the Common Facilities hook-up fee payable to EPCOR Water Arizona Inc. ("the Company") pursuant to this tariff is to equitably apportion the costs of constructing additional common water facility infrastructure to provide water production, delivery, treatment, storage and pressure among all new service connections. These charges are applicable to all new service connections established after the effective date of this tariff. The charges are one-time charges and are payable as a condition to the Company's establishment of service, as more particularly provided below.

#### **II. Definitions**

Unless the context otherwise requires, the definitions set forth in R-14-2-401 of the Arizona Corporation Commission's ("Commission") rules and regulations governing water utilities shall apply interpreting this tariff schedule.

"Applicant" means any party entering into an agreement with the Company for the installation of water facilities to serve new service connections, and may include developers and/or builders of new residential subdivisions.

"Main Extension Agreement" means any agreement whereby an Applicant, Developer and/or Builder agrees to advance the costs of the installation of water facilities, which may include Common Facilities, to the Company to serve new service connections, or install water facilities to serve new service connections and transfer ownership of such water facilities to the Company, in either case which agreement shall require the approval of the Commission pursuant to A.A.C. R-14-2-406, and shall have the same meaning as "Water Facilities Agreement" or "Line Extension Agreement."

"Common Facilities" means all wells, storage tanks, production, treatment, booster pumps, pressure tanks, transmission mains and related appurtenances, including engineering and design costs, constructed for the benefit of the entire water system and not for the exclusive use of the Applicant's development.

"Service Connection" means and includes all service connections for single-family residential or other uses, regardless of meter size.

(Continued on Sheet No. 7.1)

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EPCOR Water Arizona Inc.  
(Name of Company)

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## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE continued)**

#### **III. Common Facilities Water Hook-up Fee**

For each new service connection, the Company shall collect a Common Facilities hook-up fee derived from the following table:

<b>COMMON FACILITIES HOOK-UP FEE TABLE</b>		
<b>Meter Size</b>	<b>Size Factor</b>	<b>Total Fee</b>
5/8" x 3/4"	1	\$1,680.00
3/4"	1.5	\$2,520.00
1"	2.5	\$4,200.00
1-1/2"	5	\$8,400.00
2"	8	\$13,440.00
3"	16	\$26,880.00
4"	25	\$42,000.00
6" or larger	50	\$84,000.00

#### **IV. Terms and Conditions**

(A) Assessment of One Time Common Facilities Hook-up Fee: The Common Facilities hook-up fee may be assessed only once per parcel, service connection, or lot within a subdivision (similar to meter and service line installation charge).

(B) Use of Common Facilities Hook-up Fee: Common Facilities hook-up fees may only be used to pay for capital items of Common Facilities, or for repayment of loans obtained for installation of Common Facilities. Common Facilities hook-up fees shall not be used for repairs, maintenance, or operational purposes.

(C) Time of Payment:

1) In the event that the Applicant that will be constructing improvements is required to enter into a Main Extension Agreement, payment of the Common Facilities hook-up fees required hereunder shall be made by the Applicant no later than within 15 calendar days after receipt of notification from the Company that the Utilities Division of the Arizona Corporation Commission has approved the Main Extension Agreement in accordance with R-14-2-406(M).

(Continued on Sheet No. 7.2)

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EPCOR Water Arizona Inc.  
(Name of Company)

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## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE** (continued)

2) In the event that the Applicant for service is not required to enter into a Main Extension Agreement, the charges hereunder shall be due and payable at the time the meter and service line installation fee is due and payable.

(D) Common Facilities Construction by Developer: The Company and Applicant may agree to construction of Common Facilities necessary to serve a particular development by Applicant which facilities are then conveyed to the Company. In that event, Company shall credit the total cost of such Common Facilities as an offset to the Common Facilities hook-up fees due under this Tariff. If the total cost of the Common Facilities constructed by Applicant and conveyed to Company is less than the applicable Common Facilities hook-up fee due under this Tariff, Applicant shall pay the remaining amount of the Common Facilities hook-up fees owed hereunder. If the total cost of the Common Facilities contributed by Applicant, Developer or Builder and conveyed to Company is more than the applicable Common Facilities hook-up fees under this Tariff, Applicant shall be refunded the difference upon acceptance of the Common Facilities by the Company. The refund may be paid in installments over a period of time pursuant to an agreement between the Company and the developer on a case by case basis. The Company and Applicant may agree to construction of additional facilities that are not Common Facilities, the cost of which shall not be subject to off-set under this paragraph IV.D, but which will be subject to refund under R14-2-406(D).

(E) Failure to Pay Charges; Delinquent Payments: The Company will not be obligated to provide water service to any Applicant or other applicant for service in the event that such Applicant or other applicant for service has not paid in full all charges hereunder. Under no circumstances will the Company set a meter or otherwise allow service to be established if the entire amount of any payment has not been paid.

(F) Large Subdivision Projects: In the event that the Applicant is engaged in the development of a residential subdivision containing more than 150 lots, and is a party to a Main Extension Agreement with the Company for such development, the Company may, in its discretion, agree to payment of the Common Facilities hook-up fees in installments. Such installments may be based on the residential subdivision development's phasing, and should attempt to equitably apportion the payment of charges hereunder based on the Applicant's construction schedule and water service requirements.

(G) Common Facilities Hook-Up Fees Non-refundable: The amounts collected by the Company pursuant to the Common Facilities hook-up fee tariff shall be non-refundable contributions in aid of construction.

(Continued on Sheet No. 7.3)

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## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE** (continued)

(H) Common Facilities Hook-up Fee in Addition to On-site Facilities: The Common Facilities hook-up fee shall be in addition to any costs associated with the construction of on-site facilities or other additional facilities under Paragraph IV.D, above, under a Main Extension Agreement.

(I) Disposition of Excess Funds: After all necessary and desirable Common Facilities are constructed utilizing funds collected pursuant to the Common Facilities hook-up fees, or if the Common Facilities hookup fee has been terminated by order of the Arizona Corporation Commission, any funds remaining on the balance of hook-up fees collected shall be refunded. The manner of the refund shall be determined by the Commission at the time a refund becomes necessary.

(J) Fire Flow Requirements: In the event the Applicant has fire flow requirements that require additional facilities beyond those facilities whose costs were included in the Common Facilities hook-up fee, and which are contemplated to be constructed using the proceeds of the Common Facilities hook-up fee, the Company may require the Applicant to install such additional facilities as are required to meet those additional fire flow requirements, as a non-refundable contribution, in addition to paying the Common Facilities hook-up fee.

(K) Status Reporting Requirements to the Commission: The Company shall submit a calendar year Common Facilities hook-up fee status report each January 31 to Docket Control for the prior twelve (12) month period, beginning January 31, 2022 until the Common Facilities hook-up fee tariff is no longer in effect. This status report shall contain a list of all customers that have paid the Common Facilities hook-up fee tariff, the amount each has paid, the amount of money spent from the hook-up fee balance, the amount of interest earned (if any) on the balance of hook-up fees collected, and a list of all facilities that have been installed with the tariff funds during the 12-month period.

(Continued on Sheet No. 7.4)

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## **HOOK-UP FEES**

### **COMMON FACILITIES HOOK-UP FEE** (continued)

#### **LARGE WATER-USERS**

Any development with a projected average daily water demand greater than 1,700 gallons per day per acre is considered to be a Large User. Large Users will be required to provide an additional renewable water supply source to Company to meet the demands of the development that are greater than 1,700 gallons per day per acre. Examples of a renewable water supply source include surface water or a groundwater well with long-term storage credits. The renewable water supply source must be approved by Company, and must have the appropriately allocated water rights that will be conveyed to Company. The cost to provide a renewable water supply source to Company will not be credited as an offset to the Common Facilities Hook-Up Fee because such costs will be due to the exclusive need for additional water by the Large User; however, the cost of that portion of a renewable water supply source that is in excess of the Large User's needs will be credited as an offset to the Common Facilities Hook-Up Fee.

Large Users may be required to enter into an agreement with Company that will define terms and conditions, and will include fees that will be charged to Large Users for over usage. Fees will incur if Large Users use water in excess of the supply source provided, which will be reviewed by Company on an annual basis. Continued excessive use could result in Company requiring the Large User to develop and implement a water use reduction plan or, as a last resort, court action.

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EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Paradise Valley Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Local and/or Regional Messaging Program Tariff – BMP 1.1**

#### **PURPOSE**

A program for the Company to actively participate in a water conservation campaign with local or regional advertizing (Modified Non-Per Capita Conservation Program BMP Category 1: Public Awareness/Public Relations 1.1: Local and/or Regional Messaging Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall actively participate in water conservation campaign with local and/or regional advertising.
2. The campaign shall promote ways for customers to save water.
3. The Company shall facilitate the campaign through one or more of the following avenues (not an all inclusive list) :
  - a. Television commercials
  - b. Radio commercials
  - c. Websites
  - d. Promotional materials
  - e. Vehicle signs
  - f. Bookmarks
  - g. Magnets
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the messaging program implemented and program dates.
  - b. The number of customers reached (or an estimate).
  - c. Costs of Program implementation.

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## **BEST MANAGEMENT PRACTICES**

### **Youth Conservation Education Program Tariff – BMP 2.2**

#### **PURPOSE**

A program for the Company to promote water conservation by increasing students' understanding of water resources and the need to conserve (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.2: Youth Conservation Education Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall work with schools in its service area to increase students' understanding of water resources and to promote water conservation.
2. The Company shall provide a combination of instructional assistance, education materials, teacher education, classroom presentations, and field trips to water related facilities.
3. The Company shall provide the following teacher resources.
  - a. Offer Project WET (Water Education for Teachers) workshops to teachers twice yearly. In lieu of Project WET the Company may market its Water Conservation Assembly Program to all schools within its service area. The Water Conservation Assembly Program will focus on teaching students about water resources and water conservation. The assembly itself will be an interactive water conservation discussion.
  - b. Provide free resource materials and information upon request.
  - c. Provide in-classroom presentations upon request.
4. The Company shall make available free take home educational materials for elementary school students.
5. The Company shall keep a record of the following information and make it available upon request.
  - a. A description of the youth conservation education process implemented.
  - b. The number of students reached (or an estimate).
  - c. A description of the written water conservation material provided free to students.
  - d. Costs of the Youth Conservation Education Program implementation.

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## **BEST MANAGEMENT PRACTICES**

### **New Homeowner Landscape Information Tariff – BMP 2.3**

#### **PURPOSE**

A program for the Company to promote the conservation of water by providing a landscape information package for the purpose of educating its new customers about low water use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.3: New Homeowner Landscape Information).

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. Upon establishment of water service the Company shall offer and make available upon request a free "Homeowner Landscape Packet" to each new customer in the Company's service area. The packet will include at a minimum: a cover letter describing the water conservation expectations for all customers in the Company's service area, applicable rate tariffs, a basic interior/exterior water saving pamphlet, xeriscape landscape information, a list of low water use trees, plants, shrubs, etc., watering guidelines, and a rain water harvesting pamphlet.
2. Upon customer request, the Company shall provide:
  - a. On-site consultations on low water use landscaping and efficient watering practices.
  - b. A summary of water saving options.
3. The Company shall keep a record of the number of packets provided to new customers and make it available to the Commission upon request.

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## **BEST MANAGEMENT PRACTICES**

### **Xeriscape Demonstration Garden Tariff – BMP 2.4**

#### **PURPOSE**

A program for the Company to install and maintain a water efficient demonstration garden for the purpose of educating its customer base on low water-use landscaping (Modified Non-Per Capita Conservation Program BMP Category 2: Conservation Education and Training 2.4: Xeriscape Demonstration Garden).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall design, construct and maintain a demonstration garden that shall include a large variety of low water use and native plants, shrubs and shade trees.
2. The demonstration garden shall include a walkway throughout the site and include interpretive signage and literature about low water use plants and water efficient landscape techniques.
3. The demonstration garden shall be open, free of charge, to the public during normal business hours and every Saturday of each month.
4. Maps providing driving directions to the demonstration garden shall be available at the Company office, on the Company web-site, and the Company shall notify each customer through bill inserts or text messages of the demonstration garden.
5. The Company shall work with the schools, including the universities, to continually upgrade the site with additional technologies and techniques.

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## **BEST MANAGEMENT PRACTICES**

### **Residential Audit Program Tariff – BMP 3.1**

#### **PURPOSE**

A program for the Company to promote water conservation by providing customers with information on performing water audits to determine conservation opportunities at their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.1: Residential Audit Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall offer self-audit information.
2. The Company or designated representative shall provide all customers that request them with a self-audit kit.
3. The kit shall include detailed instructions and tools for completing the water audit including information on how to check their water meter. The audit kit shall include but not be limited to information on checking the following components: irrigation system, pool, water features, toilets, faucets and shower.
4. If requested, the Company shall assist the customer in a self-water audit and assist the customer in determining what might be causing high water usage as well as supply customer with information regarding water conservation and landscape watering guidelines. As part of the water audit, and if requested to do so by the customer, the Company shall confirm the accuracy of the customer meter (applicable meter testing fees shall apply).
5. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the water conservation material provided in the kit.
  - b. The number of kits provided to customers.
  - c. Implementation costs of the Residential Audit Program.

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## **BEST MANAGEMENT PRACTICES**

### **Residential Interior Retrofit Program Tariff – BMP 3.4**

#### **PURPOSE**

A program for the Company to promote water conservation by providing residential customers free or low cost plumbing fixtures for their residence (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.4: Residential Interior Retrofit Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company or designated representative shall provide to residential customers that request them that live in homes built prior to the adoption of the 1990 Uniform Plumbing Code free or low cost low water use fixtures such as faucets, faucet aerators, low flow shower heads, toilets and toilet dams. The Company must offer the fixtures/fixture retrofits to all residential customers meeting the above criteria unless the Company can demonstrate that targeting certain portions of its water service area is likely to yield the highest participation and/or potential water savings.
2. The fixtures or retrofit kit shall include detailed instructions for installing the retrofit fixtures.
3. The Company shall select appropriate communications channels to advertize the program.
4. The Company shall keep a record of the following information and make it available to the Commission upon request:
  - a. A description of the Residential Interior Retrofit Program including a description of the fixtures provided to customers and estimated water savings as a result of Program implementation.
  - b. The number of retrofit fixtures requested by customers and the number of fixtures provided.
  - c. Costs of the Residential Interior Retrofit Program.

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## **BEST MANAGEMENT PRACTICES**

### **Customer High Water Use Inquiry Resolution Tariff – BMP 3.6**

#### **PURPOSE**

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to verify consumption and conduct a leak detection inspection and further assist the customer with water conservation measures.
4. The Company shall follow up on every customer inquiry or complaint and keep a record of inquiries and follow-up activities. The Company shall make this information available to the Commission upon request.

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## **BEST MANAGEMENT PRACTICES**

### **Customer High Water Use Notification Tariff – BMP 3.7**

#### **PURPOSE**

A program for the Company to monitor and notify customers when water use seems to be abnormally high and provide information that could benefit those customers and promote water conservation (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services Program 3.7: Customer High Water Use Notification).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall track water usage for each customer and notify the customer if water use seems excessive for that particular billing for that time of the year.
2. The Company shall identify customers with high consumption, verify the high consumption, and investigate each instance to determine the possible cause.
3. The Company shall contact the high water use customers via telephone, email, by mail or in person. The Company shall contact the customer as soon as practical in order to minimize the possible loss of water. The customer will not be required to do anything to receive this notification.
4. In the notification the Company shall explain some of the most common water usage problems and common solutions and points of contact for dealing with the issues.
5. In the notification, the customer will be reminded of possible high water-consumption occurrences, such as:
  - a. Leaks, running toilets, or valves or flappers that need to be replaced.
  - b. Irrigation system valves or sprinkler heads which may be leaking.
  - c. Sprinklers that may be watering the house, sidewalk, or street, etc. increasing irrigation requirements.
  - d. Leaking pool or spas and possible leaks around pumps.
  - e. More people in the home than usual taking baths and showers.
  - f. Doing more loads of laundry than usual.
  - g. Doing a landscape project or starting a new lawn.
  - h. Washing vehicles more often than usual.

(Continued on Sheet No. 8.8)

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Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

**APPROVED FOR FILING**  
**DECISION # 78439**



EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Paradise Valley Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Customer High Water Use Notification Tariff – BMP 3.7 (Continued)**

6. The Company shall offer water conservation information that could benefit the customer, such as, but not limited to, audit programs, publications, and rebate programs.
7. The Company shall assist the customer in determining what might be causing the high water usage as well as offer the customer information regarding water conservation and landscape watering guidelines. The Company shall confirm the accuracy of the customer meter if requested to do so by the customer (applicable meter testing fees shall apply).
8. The type of notification, the timing of the notification (i.e., how long after high water use was discovered by the Company), and the criteria used for determining which customers are notified shall be recorded. The Company shall make this information available to the Commission upon request.

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**APPROVED FOR FILING**  
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EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Paradise Valley Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Meter Repair and/or Replacement Tariff – BMP 4.2**

#### **PURPOSE**

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters and to repair or replace them (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

#### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will replace all 2-inch and smaller in-service water meters at least once every twelve years.
2. The Company will test all meters that have caused a meter reading complaint to be filed with the Arizona Corporation Commission.
3. Meters larger than 2-inch shall be tested for one of the following reasons:
  - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
  - b. A meter has been in service for five years.
4. The test will be accomplished by one of the following:
  - a. Having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair.
  - b. Utilizing equipment to verify that all electronic components are within manufacturer specifications and are operating properly.
5. In addition, meters shall be randomly selected for flow testing utilizing a flow through detector testing meter.
6. All replacement water meters shall register in gallons:
  - a. All new 1-inch and smaller meters that are installed will register usage in 1 gallon increments,
  - b. All new 1-1/2-inch through 4-inch meters that are installed will register in 10 gallon increments, and
  - c. All new 6-inch and larger meters that are installed will register in 100 gallon increments.
7. The Company shall keep records on the number of meters that were replaced and make this information available to the Commission upon request.

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EPCOR Water Arizona Inc.  
(Name of Company)  
(623) 445-2416  
(Water Conservation Phone)

Paradise Valley Water District  
(Name of Service Area)

## **BEST MANAGEMENT PRACTICES**

### **Water System Tampering Tariff – BMP 5.2**

#### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

#### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall make available to all its customers a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

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ISSUED BY: Sheryl L. Hubbard, Director, Rates  
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**DECISION # 78439**



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CURTAILMENT TARIFF**

### **CURTAILMENT PLAN FOR PARADISE VALLEY WATER DISTRICT**

ADEQ Public Water System No: 07-056

EPCOR Water Arizona Inc. ("Company"), is authorized to curtail water service to all customers within its certificated area under the terms and conditions listed in this tariff.

This curtailment plan shall become part of the Arizona Department of Environmental Quality Emergency Operations Plan for the Company.

The Company shall notify its customers of this new tariff as part of its next regularly scheduled billing after the effective date of the tariff or no later than sixty (60) days after the effective date of the tariff.

The Company shall provide a copy of the curtailment tariff to any customer, upon request.

#### **Stage 1 Exists When:**

Company is able to maintain water storage in the system at 100 percent of capacity and there are no known problems with its well production or water storage in the system.

Restrictions: Under Stage 1, Company is deemed to be operating normally and no curtailment is necessary.

Notice Requirements: Under Stage 1, no notice is necessary.

#### **Stage 2 Exists When:**

- a. Company's water storage or well production has been less than 80 percent of capacity for at least 48 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 2, the Company may request the customers to voluntarily employ water conservation measures to reduce water consumption by approximately 50 percent. Outside watering should be limited to essential water, dividing outside watering on some uniform basis (such as even and odd days) and eliminating outside watering on weekends and holidays.

(Continued on Sheet No. 9.1)

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Decision No. 78439

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**DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CURTAILMENT TARIFF**

### **CURTAILMENT PLAN FOR PARADISE VALLEY WATER DISTRICT**

Notice Requirements: Under Stage 2, the Company is required to notify customers by delivering written notice door to door at each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.

#### **Stage 3 Exists When:**

- a. Company's total water storage or well production has been less than 50 percent of capacity for at least 24 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 3, Company shall request the customers to voluntarily employ water conservation measures to reduce daily consumption by approximately 50 percent. All outside watering should be eliminated, except livestock, and indoor water conservation techniques should be employed whenever possible. Standpipe service shall be suspended.

#### Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such Notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 3, Company shall post at least two (2) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Paradise Valley Water District.
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 3. Once Stage 3 has been reached, the Company must begin to augment the supply of water by either hauling or through an emergency interconnect with an approved water supply in an attempt to maintain the curtailment at a level no higher than Stage 3 until a permanent solution has been implemented.

(Continued on Sheet No. 9.2)

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**DECISION # 78439**



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## CURTAILMENT TARIFF

### CURTAILMENT PLAN FOR PARADISE VALLEY WATER DISTRICT

#### Stage 4 Exists When:

- a. Company's total water storage or well production has been less than 25 percent of capacity for at least 12 consecutive hours, and
- b. Company has identified issues such as a steadily declining water table, increased draw down threatening pump operations, or poor water production, creating a reasonable belief the Company will be unable to meet anticipated water demand on a sustained basis.

Restrictions: Under Stage 4, Company shall inform the customers of a mandatory restriction to employ water conservation measures to reduce daily consumption. Failure to comply will result in customer disconnection. The following uses of water shall be prohibited:

- ◆ Irrigation of outdoor lawns, trees, shrubs, or any plant life is prohibited
- ◆ Washing of any vehicle is prohibited
- ◆ The use of water for dust control or any outdoor cleaning uses is prohibited
- ◆ The use of drip or misting systems of any kind is prohibited
- ◆ The filling of any swimming pool, spas, fountains or ornamental pools is prohibited
- ◆ The use of construction water is prohibited
- ◆ Restaurant patrons shall be served water only upon request
- ◆ Any other water intensive activity is prohibited

The Company's operation of its standpipe service is prohibited. The addition of new service lines and meter installations is prohibited.

#### Notice Requirements:

1. Company is required to notify customers by delivering written notice to each service address, or by United States first class mail to the billing address or, at the Company's option, both. Such notice shall notify the customers of the general nature of the problem and the need to conserve water.
2. Beginning with Stage 4, Company shall post at least three (3) signs showing the curtailment stage. Signs shall be posted at the well and/or pump sites located within the Paradise Valley Water District
3. Company shall notify the Consumer Services Section of the Utilities Division of the Corporation Commission at least 12 hours prior to entering Stage 4.

(Continued on Sheet No. 9.3)

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EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## **CURTAILMENT TARIFF**

### **CURTAILMENT PLAN FOR PARADISE VALLEY WATER DISTRICT**

Customers who fail to comply with the above restrictions will be given a written notice to end all outdoor use. Failure to comply within two (2) working days of receipt of the notice will result in temporary loss of service until an agreement can be made to end unauthorized use of outdoor water. To restore service, the customer shall be required to pay all authorized reconnection fees. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

Once Stage 4 has been reached, the Company must augment the supply of water by hauling or through an emergency interconnect from an approved supply or must otherwise provide emergency drinking water for its customers until a permanent solution has been implemented.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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DECISION # 78439



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

## CROSS CONNECTION AND/OR BACKFLOW TARIFF

5. Testing shall be in conformance with the requirements of A.A.C. R18-4-215.F. The Company may require the customer to pay to have the backflow-prevention assembly tested as long as the Company does not require an unreasonable number of tests.

6. The customer shall provide the Company with records of installation and testing. For each backflow-prevention assembly, these records shall include:

- a. assembly identification number and description;
- b. location
- c. date(s) of test(s);
- d. description of repairs and recommendations for repairs made by tester; and
- e. the tester's name and certificate number.

7. In the event the backflow-prevention assembly does not function properly or fails any test, and an obvious hazard as contemplated under A.A.C. R14-2-410.B.1.a. exists, the Company may terminate service immediately and without notice. The backflow-prevention assembly shall be repaired or replaced by the customer and retested.

8. In the event the backflow-prevention assembly does not function properly or fails any test, or in the event that a customer fails to comply with the testing requirement, and A.A.C. R14-2-410.B.1.a. is **not** applicable, the backflow prevention assembly shall be repaired or replaced within fourteen (14) days of the initial discovery of the deficiency in the assembly or its function. Failure to remedy the deficiency or dysfunction of the assembly, or failure to retest, shall be grounds for termination of water service in accordance with A.A.C R14-2-410.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 78439

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**DECISION # 78439**



**WATER SERVICE TERMINATION AGREEMENT**

**WITH THE CITY OF SCOTTSDALE, WASTEWATER PROVIDER**  
**WSTA-1**

EPCOR Water Arizona Inc. ("Company") has been granted a variance from Arizona Corporation Commission Rule A.A.C. R14-2-410.A.2. for the limited purpose of entering into a Water Services Termination Agreement ("Agreement") with the City of Scottsdale ("City") a municipal provider of wastewater service, for common customers purchasing water from the Company and wastewater from the City. The purpose of this Tariff, and the authorized variance from A.A.C. R14-2-410.A.2. is to assist the City in collecting delinquent payments for wastewater utility service to common customers of the Company.

The Company shall comply with the terms and conditions of the Agreement.

The Agreement with the City is attached to and incorporated into this tariff.

ISSUED: July 28, 2023  
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ISSUED BY: Sheryl L. Hubbard, Director, Rates  
2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

Decision No. 79010

**APPROVED FOR FILING**  
**DECISION #: 79010**

EPCOR Water Arizona Inc.  
(Name of Company)Paradise Valley Water District  
(Name of Service Area)**CUSTOMER WATER CONSUMPTION INFORMATION SHARING****WITH THE CITY OF PHOENIX, WASTEWATER PROVIDER**

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with the City of Phoenix ("the City"), a municipal provider of wastewater service for common customers purchasing water from EWAZ and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

The Company shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

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2355 W. Pinnacle Peak Rd., Suite 300, Phoenix, AZ 85027

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DECISION # 78439**

EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

**CUSTOMER WATER CONSUMPTION INFORMATION SHARING**

**WITH CITY OF SCOTTSDALE, WASTEWATER PROVIDER**

EPCOR Water Arizona Inc. ("Company") is authorized to share water consumption information of individual customers with the City of Scottsdale ("the City"), a municipal provider of wastewater service for common customers purchasing water from EWAZ and wastewater from the City. The purpose of this Tariff, and the authorized provision of customer water consumption information, is to assist the City in billing for wastewater utility services. City agrees that it is only authorized to use such water consumption information for purposes of wastewater services billing and is not authorized to disclose such information to any other party except as may be required by law.

The Company entered into an Agreement with the City for providing individual water consumption data, in a form materially similar to the standard form agreement. The agreement was subject to Arizona Corporation Commission ("Commission") review as set forth in Section 6 of the agreement.

The Company shall notify all water utility customers affected by the agreement between the Company and the City pursuant to this Tariff, by means of a billing insert during the first billing cycle immediately after said tariff is approved.

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**DECISION # 78439**



EPCOR Water Arizona Inc.  
(Name of Company)

Paradise Valley Water District  
(Name of Service Area)

**OTHER**

**RESERVED**

ISSUED: MM DD YYYY      EFFECTIVE: MM DD YYYY  
Month Day Year      Month Day Year  
ISSUED BY: Sheryl L. Hubbard, Director, Rates  
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