

EPCOR ESSENTIALS

MARCH 2024

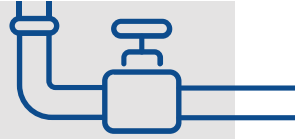
Spring Natural Gas Appliance Maintenance

Natural gas has a safety record that's higher than both coal and oil, and well-maintained equipment can operate safely for many years. Consider building annual safety "checkups" into your spring-cleaning routine—including your natural gas-powered water heater.

- Check the batteries in your carbon monoxide (CO) detector alarms every year. If you don't have alarms yet, install one on every floor.
- Have fuel-burning equipment, such as natural gas fireplaces, inspected by a qualified heating contractor.
- Take a look at outdoor exhaust outlets for all appliances and your furnace, and clear out leaves, dryer lint and any other obstructions.
- Remember never to use outdoor natural gas appliances indoors.
- If you have a chimney that uses natural gas, check it regularly to make sure it's clear and the clean-out pit at the base is empty.
- If your CO detector alarm ever sounds, have all people and pets leave the building, then call 911 for assistance.

For a complete list of natural gas safety recommendations, visit epcor.com/outages-safety.

Your Safety is Our Priority



We take our commitment to providing safe and reliable natural gas to our customers seriously. That's why we have robust safety measure in place, such as:

- Routinely patrolling, testing, repairing and replacing our pipelines to ensure the highest level of safety and reliability.
- Meeting or exceeding all federal and state requirements and standards for safe pipeline operation and maintenance.
- Regularly communicating and training with emergency responders to remain prepared for any natural gas emergency.

Thank you for doing your part in keeping our communities safe.

Flush Your Water Heater

Your water heater is one of the most-used appliances in your home and requires annual maintenance. In fact, most manufacturers recommend flushing your water heater at least once a year to clear out sediment that can build up and make it run less efficiently. We advise you to consult a reputable plumber to help flush your water heater to protect your investment and function properly for longer.



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Natural Gas Utility Workers' Day

Celebrate Natural Gas Utility Workers' Day with us on March 18. Safety is a vital aspect of natural gas distribution, and our crews ensure your natural gas delivery is as safe as possible. We depend on our professionals to provide excellent service and deliver reliable, affordable and safe energy to our customers every day. Join us in recognizing our dedicated employees on this special day!

National Renewable Energy Day

This month we also recognize National Renewable Energy Day on March 21. The growing renewable natural gas (RNG) sector offers promising ways to capture emission from existing waste streams found in landfills, wastewater treatment plants and animal manure, then produce a low-emission energy source. While RNG produces low emissions, it's still a dense form of energy, stores easily and can be transported the same way as natural gas. EPCOR is committed to implementing renewable natural gas and green energy solutions that help our communities and the planet.



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