EPCOR ESSENTIALS

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Annual Safety Information

With the right measures and precautions, natural gas has a superior safety record, but small leaks can still occur. Here's your annual reminder on ways to detect leaks:



SMELL

 Natural gas is odorless, but utilities add a strong odor for safety. If you smell something like rotten eggs or sulfur, you might have a leak.

SEE



Natural gas is also clear and colorless, but leaks can leave visible signs.
You might have a leak if you see patches of dead vegetation, air coming from holes in the ground or bubbles coming from standing water.

HEAR

• A hissing or roaring noise along the location of an underground pipeline can indicate a natural gas leak.

It's always better to be safe even if you're not sure what you're seeing or smelling. If you think you might have a leak based on these tips, please give us a call at 1-800-383-0834.

How to Read Your Meter

Your gas meter can help you understand your gas usage patterns and increase energy efficiency in your home or business. There are two types of meters displays – digital and analog. Digital displays are straightforward, and the numbers shown count the units of gas that are being used. Analog meters typically have four dials, and you can record each number that the dial has just passed.



For a video tutorial, visit epcor.com/learn/meters/



Using a gas grill lets you control the heat better so you can level up your BBQ technique

and turn out the summer's best burger. Plus, July is National Grilling Month, making it the perfect opportunity to throw your favorite foods on the grill for delicious meals. Cooking on a natural gas grill comes with its own special nuances, so follow these pro grilling guidelines when cooking with natural gas:

- Clean your grill grates before each use.
- Always ignite the burners with the grill lid open.
- Preheat your grill for 10-15 minutes before cooking.
- Don't spray flare-ups, flames or small grease fires with water.
- If a flare-up occurs and does not diminish quickly, take everything off the grill, turn off the burners and leave the lid open until the flame burns out.
- Use a thermometer to ensure you're cooking food to the right temperature.
- Close the gas valve after you've turned the burners off.
- Keep grill components covered when not in use

FAST FACT: AFFORDABILITY

Did you know the U.S. Department of Energy estimates that natural gas will remain between one-third and half the price of other fuels at least through 2050? And right now, **natural gas is 3.4 times more affordable** than electricity. That means investing in natural gas to fuel your home or business is a savvy, cost-effective choice.





We're here for you.

Customer Service - Billing and Service Questions 1-800-383-0834

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