

SAN TAN WATER

Service Line and Meter Installation Charges:

(Refundable Pursuant to A.A.C. R14-2-405)

Current Charges

	Service Line	Meter Install	Total Charges
5/8" x 3/4" Meter	\$565	\$165	\$730
3/4" Meter	\$565	\$185	\$750
1" Meter	\$629	\$220	\$849
1 1/2" Meter	\$699	\$325	\$1,024
2" Turbine Meter	\$1,054	\$385	\$1,439
2" Compound Meter	\$1,054	\$1,050	\$2,104
3" Turbine Meter	\$1,327	\$1,065	\$2,392
3" Compound Meter	\$1,480	\$1,665	\$3,145
4" Turbine Meter	\$1,892	\$1,335	\$3,227
4" Compound Meter	\$2,121	\$2,445	\$4,566
6" Turbine Meter	\$2,807	\$2,665	\$5,472
6" Compound Meter	\$2,959	\$3,700	\$6,659
Over 6" Meter	At Cost	At Cost	At Cost

Off-Site Facility Hook-Up Fee Tariff:

Meter Size	Total Fee
5/8" X 3/4"	\$2900
3/4"	\$2900
1"	\$2900
1 1/2"	\$14,000
2"	\$22,400
3"	\$42,000
4"	\$70,000
6"	\$140,000
8"	\$224,000
10" or greater	\$322,000

SAN TAN WASTEWATER

Service Line and Meter Installation Charges:

Class	Rate	Service Lateral Size	Total Fee
Residential	At Cost	4"	\$3900
Commercial	At Cost	6"	\$8,775
School	At Cost	8" or greater	\$15,600
Multiple Dwelling	At Cost		
Mobile Home Park	At Cost		
Effluent	At Cost		

Off-Site Facility Hook-Up Fee Tariff:

THE VALUE OF WATER

On average, tap water costs just one penny per gallon — making it one of the most affordable essentials in your home. That’s clean, reliable water for cooking, cleaning, drinking and more, all for less than the price of a single gumball.

HELPING YOU SAVE

In Arizona, the average home uses 7,000 gallons of water each month. We know every customer is unique – some people use less, some use more – that’s why we offer programs that can help.



Conservation Specialists

Free resources on epcor.com and our Conservation Specialists can help you find ways to save.



Low Income

Customers with household incomes of 200% or less of the Federal poverty guideline can receive \$10 off their monthly water and wastewater bill.



Deployed Service Members

EPCOR waives the monthly water and wastewater bill for active-duty service members deployed away from their homes and who meet the program’s eligibility requirements. Proof of deployment is required.



Disabled Veterans

Veterans disabled through military service can get \$10 off their monthly water and wastewater bill. Proof such as a Veterans Identification Card is required.

Visit epcor.com, call 1.800.383.0834 or email mywater@epcor.com about these resources and more.



HELPFUL INFORMATION

At EPCOR, delivering safe, clean and reliable water and wastewater service is about investing in the long-term health and resilience of the communities we serve. That’s why we’ve been making critical improvements in the San Tan district — upgrading aging infrastructure, expanding system capacity and ensuring your service remains strong, sustainable and ready to support continued growth for decades to come.

Did You Know?

Since the opening of EPCOR’s Copper Basin Water Reclamation Facility in 2024, we have returned millions of gallons of water to the underground aquifer. We aren’t just treating your water — we’re actively replenishing the aquifer to support long term sustainability and growth.



Starting in August of 2025, the Arizona Corporation Commission approved updated rates for EPCOR customers in San Tan, reflecting the real costs of delivering high-quality service and supporting the investments needed to keep that service strong. These changes also help ensure water is there when you need it — from the tap to the fire hydrant — today and into the future.

*ACC Decision #81415, Docket No. WS-01303A-24-0130. Depending on where you live in San Tan, your service may include water, wastewater or both.

Average bill impact Effective 8/1/2025

	Average Usage in Gallons	Previous Average Bill	New Average Bill	Change to bill
Water				
5/8 inch	6,057	\$ 22.42	\$31.22	\$8.80
3/4 inch	6,057	\$26.93	\$31.22	\$4.29
1 inch	10,876	\$51.35	\$56.03	\$4.68
Wastewater				
5/8 inch	Flat Rate	\$42.59	\$57.91	\$15.32
3/4 inch	Flat Rate	\$46.30	\$62.96	\$16.66
1 inch	Flat Rate	\$58.11	\$79.03	\$20.92

Changes do not include surcharges, taxes, deferred debit, or rate case expense charges. Note: San Tan does not use 5/8-inch meters. Average usage is based on 3/4-inch customers.

Along with the new rates, the Arizona Corporation Commission has approved the continuation of the Sustainable Water Surcharge for purchased water costs, a new Power Cost Adjustor Mechanism for changes to electrical costs, and an updated Rate Case Expense Surcharge for rate case costs.

The Commission also approved* a Deferred Debit charge to begin recovery of costs authorized in the last rate case. Customers will see a monthly charge of \$3.02 on water bills and \$3.32 on wastewater bills.

*Authorized in Decision #77854, December 2020

INVESTING IN YOUR FUTURE

At EPCOR, we’re always planning ahead to support safe, reliable service for the San Tan community. By continually upgrading aging infrastructure, we’re strengthening water treatment capacity, enhancing environmental stewardship, and building greater system resilience. These proactive improvements help ensure San Tan has the dependable water service it needs to continue growing, thriving — and looking forward to what’s next.

Did You Know? Your water comes from the underground aquifer, a finite resource that must be replenished to help ensure we have water for the future. Water reclamation facilities play an important role here – the wastewater that leaves your home is carefully treated and cleaned to very high standards so that it can be safely returned to the natural water cycle.

San Tan Water Rates Effective 8/1/2025

Customer Type	Monthly Minimum Charge	Tiers	Volumetric Rates
Residential 5/8 & 3/4 Inch	\$15.35	First 4,000 Gallons	\$2.4109
		4,001 to 10,000 Gallons	\$3.0261
		Over 10,000 Gallons	\$4.2156
Residential 3/4 Inch	\$15.35	First 4,000 Gallons	\$2.4109
		4,001 to 10,000 Gallons	\$3.0261
		Over 10,000 Gallons	\$4.2156
Residential 1 Inch	\$23.11	First 32,000 Gallons	\$3.0261
		Over 32,000 Gallons	\$4.2156
Residential 1 1/2 Inch	\$61.76	First 85,000 Gallons	\$3.0261
		Over 85,000 Gallons	\$4.2156
Residential 2 Inch	\$92.66	First 150,000 Gallons	\$3.0261
		Over 150,000 Gallons	\$4.2156
Residential 3 Inch	\$185.40	First 300,000 Gallons	\$3.0261
		Over 300,000 Gallons	\$4.2156
Residential 4 Inch	\$309.01	First 545,000 Gallons	\$3.0261
		Over 545,000 Gallons	\$4.2156
Residential 6 Inch	\$618.08	First 1,120,000 Gallons	\$3.0261
		Over 1,120,000 Gallons	\$4.2156
Residential 8 Inch	\$927.16	First 1,400,000 Gallons	\$3.0261
		Over 1,400,000 Gallons	\$4.2156
Residential 10 Inch	\$1,236.23	First 2,000,000 Gallons	\$3.0261
		Over 2,000,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 5/8 & 3/4 inch	\$15.35	First 10,000 Gallons	\$3.0261
		Over 10,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 3/4 Inch	\$15.35	First 10,000 Gallons	\$3.0261
		Over 10,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 1 Inch	\$23.11	First 25,000 Gallons	\$3.0261
		Over 25,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 1 1/2 Inch	\$61.76	First 85,000 Gallons	\$3.0261
		Over 85,000 Gallons	\$4.2156
Commercial/Irrigation/Other/ Public Authority 2 Inch	\$92.66	First 150,000 Gallons	\$3.0261
		Over 150,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 3 Inch	\$185.40	First 300,000 Gallons	\$3.0261
		Over 300,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 4 Inch	\$309.01	First 545,000 Gallons	\$3.0261
		Over 545,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 6 Inch	\$618.08	First 1,120,000 Gallons	\$3.0261
		Over 1,120,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 8 Inch	\$927.16	First 1,400,000 Gallons	\$3.0261
		Over 1,400,000 Gallons	\$4.2156
Commercial/Irrigation/Other Public Authority 10 Inch	\$1,236.23	First 2,000,000 Gallons	\$3.0261
		Over 2,000,000 Gallons	\$4.2156
Construction (All Meter Sizes) Standpipe	\$185.40 \$0.00	All Usage	\$3.0261
		All Usage	\$3.0261

San Tan Wastewater Rates Effective 8/1/2025

Meter Size (All Customer Classes)	Monthly Minimum Charge
5/8 Inch	\$57.91
3/4 Inch	\$62.96
1 Inch	\$79.03
1 1/2 Inch	\$98.24
2 Inch	\$158.38
3 Inch	\$629.52
4 Inch	\$1,208.60
6 Inch	\$1,640.23
8 Inch	\$2,390.93
10 Inch	\$3,437.68
Effluent (per 1,000 Gal.) Volumetric Charge	\$1.0177



QUESTIONS? We’re here for you.

1.800.383.0834
mywater@epcor.com
www.epcor.com

We are experiencing longer-than-usual call hold times. If you don’t have time to hold, try logging in to your account on epcor.com for a variety of self-service options.

San Tan Water – Miscellaneous Fees

Description	Charge	
Establishment	\$35.00	
Reconnection (Delinquent)	\$35.00	
Meter Test (If Correct)	\$35.00	
Deposit Requirement (Residential Meter)	(a)	In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, or use tax, per A.A.C. R14-2-409(D)(5).
Deposit Requirement (Non-Residential Meter)	(a)	
Deposit Interest	(b)	
Reestablishment (Within 12 Months)	(c)	
NSF Check	\$25.00 (d)	
Deferred Payment, Per month	1.5%	
Meter Re-Read (If Correct)	\$25.00	
Charge of Moving Customer Meter (At Customer’s Request)	Cost (e)	
After Hours Service Charge	\$35.00	
Late Payment Penalty, Per Month	1.5%	
(a) Per A.A.C. R14-2-403(B).		
(b) Interest per A.A.C R14-2-403(B).		
(c) Monthly minimum charge times number of months off the system, per A.A.C R14-2-403(D).		
(d) Utility may only charge one NSF fee when customers are billed for water and wastewater on one bill.		
(e) Per A.A.C. R14-2-405(B).		

San Tan Wastewater – Miscellaneous Fees

Description	Charge	
Establishment	\$35.00	
Reconnection (Delinquent)	\$35.00	
Deposit Requirement (Residential Meter)	(a)	In addition to the collection of regular rates, the utility will collect from its customers a proportionate share of any privilege, sales, or use tax, per A.A.C. R14-2-409(D)(5).
Deposit Requirement (Non-Residential Meter)	(a)	
Deposit Interest	(b)	
Reestablishment (Within 12 Months)	(c)	
NSF Check	\$25.00 (d)	
Deferred Payment, Per Month	1.5%	
After Hours Service Charge	\$35.00	
Late Payment Fee, Per Month	1.5% (e)	
(a) Residential: Two times the estimated average monthly bill. Non-residential: Two and one-half times the estimated maximum monthly bill.		
(b) Interest per A.A.C. R14-2-603(B).		
(c) Monthly minimum charge times number of months off the system, per A.A.C. R14-2-603(D).		
(d) Utility may only charge one NSF fee when customers are billed for water and wastewater on one bill.		
(e) Per A.A.C. R14-2-608(F)		

The Company shall install and own the service line up to the customer’s property line. The customer shall install and own the service line on the customer side of the customer property line. The customer shall maintain and operate the service line from the connection to the main line in the street or right-of-way to its interconnection with the customers building or facility.

All advance and/or contributions are to include labor, materials, and all applicable taxes, including all gross-up taxes for income taxes, if applicable.