

# EPCOR ESSENTIALS

APRIL 2023

## UPDATE: San Tan Wastewater Treatment

We take odor issues seriously and we're working hard to mitigate recent odor issues at the legacy Section 11 Wastewater Treatment Facility. Conditions are improving as we repair damaged aerators caused by flushing wet wipes, rags and other inorganic materials the system cannot handle. Thank you for your patience as we continue to deal with inherited infrastructure issues and work to complete the new Copper Basin facility — set to be operating by the end of 2023. We look forward to delivering this new, state-of-the-art facility that will provide a permanent solution for the temporary odor issues impacting our Section 11-area customers.



## Water Awareness Month

Are you taking advantage of how you can save water each month? As we recognize Water Awareness Month, we want to help our customers make the most of tools and resources to reduce water consumption and monthly water bills.

**Conservation Kits:** Request a free kit by emailing [conservation@epcor.com](mailto:conservation@epcor.com)

**Conservation and Leak-Finding Tips and Tricks:** [epcor.com](http://epcor.com) and your online customer portal at [myaccount.epcor.com](http://myaccount.epcor.com)

**Conservation Specialists:** Call 1-800-383-0834 for tips on how to save water and money

**Rainwater Harvesting:** Redirect or collect rainwater to improve landscape irrigation

**Native Outdoor Landscaping:** Implement native, low water-use plants or xeriscape in your yard

We also offer educational programming and drought-tolerant demonstration gardens in some areas. Learn more about how you can save water at home at [epcor.com](http://epcor.com).



## EARTH DAY 2023

Saturday, April 22 is Earth Day and the focus is again on Investing in Our Planet. With the goal of improving our environment and securing a better future, get involved in making changes. Learn what you can do at [earthday.org](http://earthday.org).



### GO PAPERLESS

Sign up for paperless billing in your online account portal and get your bill emailed to you each month, saving paper and time. Visit [myaccount.epcor.com](http://myaccount.epcor.com) to get started.

## Sustainability and Stewardship

EPCOR is known for expertise in long-term planning, water conservation, water reclamation and a multi-faceted approach to water supply. Every day we work on sustainable water-use solutions and lend our knowledge to leaders making decisions on managing the water supply and mitigating drought.

We prioritize recycling, recharging and reusing water as part of our long-term planning. Learn more about our sustainability efforts at [epcor.com/esg](http://epcor.com/esg).



### QUESTIONS?

We're Here for You.

**Emergencies**  
1-800-383-0834

**Customer Service – Billing and Service Questions**  
1-800-383-0834

**Email:**  
[mywater@epcor.com](mailto:mywater@epcor.com)



## National Safe Digging Month

If you're planning yard projects this spring, please remember to get help identifying underground utility lines before you start digging. Call 8-1-1 to get yours located and marked for free.

LET'S CONNECT



**EPCOR**