

EPCOR ESSENTIALS

JUNE 2024

AN IMPORTANT NOTICE FOR OUR CUSTOMERS

Your 2023 Water Quality Report is Available

We're committed to providing you with clean, quality water. This process starts with our experts regularly analyzing samples to ensure the water we deliver meets or exceeds all drinking water requirements. We provide an annual water quality report customized to your district to help you learn more about your community's water. The report demonstrates our compliance with all state and U.S. Environmental Protection Agency (EPA) drinking water regulations. In it you'll find information on:

- ▶ **Where your water comes from**
- ▶ **Protecting your water**
- ▶ **What's in your water**

Find your report by visiting www.epcor.com/waterquality and selecting your district. If you're a landlord, business, school, or hospital, please share this report with water users in your community. To request a printed copy, please e-mail mywater@epcor.com.



National Safety Month

June is National Safety Month, an important reminder to prioritize safety, especially as we approach the 4th of July holiday. Keep these water-wise tips in mind:

- Stay hydrated! Don't forget to drink plenty of H₂O when the weather is hot. You'll likely become dehydrated more quickly when spending time in the sun.
- Practice fire safety by having a bucket of water handy if using firecrackers or fireworks.
- Keep kids safe in family or neighborhood pools by designating one adult as the lifeguard. Ensure children know how to swim and have access to proper flotation devices for their skill level.

Remember, even the most skilled swimming youngsters can become tired over time.



Summer Safety Tips

Enjoying water recreationally is one way to have fun while beating the summer heat. Be sure to take sensible precautions when you're around water and educate your friends and family about these water-smart tips:

- Stay hydrated. You may not realize how much water you need to drink while playing at the beach or in the pool.
- Avoid sunburns and serious heat-related illnesses by using sunscreen and covering up.
- Never swim alone, and make sure you can see lifeguards.
- Wear a life vest.
- Never leave children alone near water. Drowning is a leading cause of death for young children.
- Consider swimming lessons for the whole family.



HOW MUCH WATER TO DRINK IN HOT WEATHER

Did you know you need to consume 8 oz of water every 15-20 minutes when you're outside enjoying the summer sunshine? That's 24-32 oz per hour! Grab your favorite reusable water bottle and stay hydrated.

Who to Call for Water Quality Issues

Did you know that both your plumbing and water heater can impact your water quality? If you have issues or concerns about your water quality, consider these quick tips:

- Call a licensed plumber if your issues are isolated to one faucet or toilet.
- Call your water heater manufacturer if you are only having issues with hot water.
- Call your EPCOR Customer Care team at 1-800-383-0834 if all faucets and all temperatures are having problems.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

Testing Your Water Quality

EPCOR's water quality professionals continually test the water we distribute for 100+ regulated substances and contaminants. Year after year, the water in all our divisions meets or exceeds stringent state and federal standards.



READ YOUR WATER QUALITY REPORT ONLINE NOW
www.epcor.com/waterquality

For more information, visit epcor.com.

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