

EPCOR ESSENTIALS

AUGUST 2023

What is Backflow Prevention?

EPCOR's Cross Connection Control Program and Environmental Compliance department work together to prevent backflow issues for our customers. Backflow prevention protects our water supply from contamination using the appropriate combination of air gap, pipe and valve devices. Our multifaceted operations ensure the quality, integrity and continuation of this vital service.



Securing Water Reliability

As part of EPCOR's water efficiency goals, we follow a robust drought mitigation plan to secure water service for our customers now and in the future. Our diverse water portfolio allows us to continue conservation advancements while ensuring our water supply comes from a variety of sources.

Smart Irrigation Saves Plants and Money

Save your plants and help your wallet by checking your irrigation system to ensure it's working properly and not wasting water. Follow these conservation tips for your yard and garden:

- **Drought-resistant plants and grasses** will stay beautiful year-round and don't require as much water.
- **Irrigation timers** should be turned off after it rains or when it's windy to avoid overwatering and spillage onto driveways or sidewalks.
- **Water in the early morning or late evening** to avoid evaporation and water for longer, but less often, in order to saturate the ground, which pulls plant root systems away from the hot surface.
- **Consider cleaning outdoors** without the use of your hose.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

Easy. Quick. Convenient.

We want to make it as easy as possible to manage your account with us, and we have some nifty tools to help. With our mobile app, you can access your account and do all the things you'd normally do on your laptop or computer. It's free and a snap to install on your iPhone or Android – just visit the Apple App Store or Google Play.

Customers also love the feature that lets you pick your own billing due date. It's easy! Just log into My Account at epcor.com and select the date that works for you.

Don't have an online account? Go to epcor.com and click on My Account in the upper right corner of your computer screen and go from there.



LET'S CONNECT



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