

EPCOR ESSENTIALS

MARCH 2023

Groundwater Awareness Week

March 6-12 is National Groundwater Awareness Week.

Groundwater — water that is pumped into wells from underground aquifers — is a big part of our water supply system. At EPCOR, our water quality meets or exceeds regulatory standards. Plus, through water reclamation initiatives, we recharge 4.4 million gallons daily into aquifers. Learn more about our commitment to sound environmental stewardship at www.epcor.com.

Clean Water Matters

World Water Day is March 22, when people around the world recognize the importance of clean, plentiful water for everyone. With drought and shortages top of mind, EPCOR has brought our expertise in water conservation, long-term planning and innovative thinking about water supply to the table — and we're optimistic. Our customers can be confident that we're prepared with enough water to meet demand now and far into the future. That's worth celebrating on World Water Day and every day.



Your Account at Your Fingertips

We offer customer account features to help you get more from your account and water service. You can find tips for saving water and money on your bill, sign up to pay your bill, get outage alerts by text or email and a whole lot more. It's easy to access these tools through your online account and EPCOR's mobile app.

Spring Irrigation Tips

Help your plants and your wallet by checking your irrigation system as the seasons change. Many families use most of their water outdoors, so check that your irrigation infrastructure works correctly and uses water effectively. As the weather begins to warm, look for leaks, avoid over-watering, and ensure your system accurately transports water where it needs to go — not on driveways or sidewalks. Additionally, consider planting drought-tolerant foliage this spring that doesn't require as much water to thrive, and adjust your irrigation timers throughout the season as needed.



FLUSH YOUR WATER HEATER

Your water heater is a workhorse that needs annual maintenance. Did you know...

- Most manufacturers recommend flushing your heater at least once a year to clear out sediment that can build up and make it run less efficiently.
- Flushing makes your heater last longer to protect your investment.

Look for DIY steps from a reputable plumber or home maintenance site online, or call a plumber to do it for you.



QUESTIONS?

We're Here for You.

Emergencies

1-800-383-0834

Customer Service – Billing and Service Questions

1-800-383-0834

Email:

mywater@epcor.com

LET'S CONNECT



EPCOR