# **UPDATES FROM EPCOR** SEPTEMBER 2022

# SEPTEMBER IRRIGATION TIPS

September might be easing into fall, but it can still get pretty warm at this time of year. For drought-smart lawn and garden watering, remember to irrigate in the early morning or late evening to reduce water waste from evaporation. Now is also a great time to consider putting in a rainwater harvesting system at your home or business. Visit epcor.com to learn about our New Mexico rain barrel rebate program.

## EVERY DROP COUNTS

Water conservation is a way of life in New Mexico, and we appreciate the steps our customers take to conserve water in big and small ways. Did you know that even a small leak at your tap or tub can add up to big water loss every month? EPCOR's Conservation Specialists can help you find leaks and offer practical tips for repairing them.

Α little leak can waste a lot.

A continuous drip this size ...

 $^{1}/_{16}^{"}$  = 0  $\bigcirc$ <sup>1</sup>/8" <sup>3</sup>/16"

would waste this much water:

- 24,700 gallons/month
  - 98,700 gallons/month
  - 222,000 gallons/month
- 393,000 gallons/month



# **EPCOR CONSERVATION SPECIALISTS**

<sup>1</sup>/4"

Did you know that EPCOR has team members who are specially trained to help you conserve water and save money?

Your water bill is based on the amount of water you use each month. Our knowledgeable Conservation Specialists are available by phone to walk you through points on your bill and customize strategies for reducing your water use. To get started, call 1-800-383-0834.

## HYDRATION STATION

Summer vacation is over, but with daytime temperatures still hitting the warm zone and many kids practicing sports after school, remember to pay attention to hydration. Encourage your kids to get in the habit of drinking a glass of water with every meal (lead by example!) and let them choose reusable water bottles they'll actually enjoy using. If your kids take their own lunches to school, consider packing water-heavy snacks like watermelon and cherry tomatoes.



## MANAGING YOUR BILL JUST GOT EASIER

When payday doesn't line up with your monthly bill deadlines, it can create worries about getting things paid on time. That's why we added a feature to our customer service portal that lets you choose when your EPCOR bill is due. You can also pay by mobile phone using our app what could be easier?

> These options are simple to set up - just visit your account portal at epcor.com or the EPCOR mobile app to get started. Still have questions? Give us a call at 1-800-383-0834 and we'll be happy to help.



#### LET'S CONNECT









**Emergencies** 1-800-383-0834

**Customer Service – Billing** and Service Questions 1-800-383-0834

> Email: mywater@epcor.com