

French Creek Newsletter

WINTER 2026

Winter Billing

Due to the potential for inclement weather conditions, your January 2026 meter reading may be estimated. Adjustments will be made on your next bill, if necessary.

Booster Pump Station

We're excited to share progress on improvements to your water system! Two new Pressure Reducing Valve (PRV) stations are scheduled for completion by April 2026. Once these are in place, the new Church Road Booster Pump Station will go into full operation.

What does this mean for you?

Customers in some areas of French Creek may notice a slight increase in water pressure, especially in zones that previously experienced lower pressure.

PRV stations are essential because they help balance pressure across the system. Without them, boosting pressure could lead to issues like main breaks or leaks.

These upgrades are part of EPCOR's commitment to providing safe, reliable water service for every customer.

Water Main Flushing

As part of our regular maintenance program, EPCOR will be flushing water mains to help remove sediment and maintain high-quality water in the distribution system. This work is scheduled between January 5 and March 31, 2026. Specific areas will be determined at the time of flushing.

What to expect

- You may notice temporary changes in water pressure or cloudy water during flushing.
- Your water remains safe to use throughout the process.
- If you experience cloudy water, simply run a cold water tap for 3–5 minutes or until the water runs clear.

Winter Maintenance Tips

- Please keep hydrants and meters clear of debris and snow so they can be accessed immediately in emergency situations. Use a broom—not a shovel—to gently clear snow
- Shut off and drain outdoor taps and hose bibs to prevent freezing pipes.

Contact Us

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays:
February 16, 2026

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