

The background of the top half of the page is a scenic landscape of French Creek. It shows a wide expanse of water in the foreground, with numerous green and brown rocks protruding from the water. In the distance, there are blue mountains under a bright blue sky with scattered white clouds.

# French Creek Newsletter

SPRING 2026

## Your 2026 water rates

As a reminder, updated water rates will take effect this year and will appear on your April bill. For the average residential customer, this means an increase of 14.7%.

You can learn more about how rates are set and view the full application on our website at [epcor.com](http://epcor.com).

## Smart lawn watering tips

Spring is a great time to check in on how much water your lawn really needs. Most lawns only need about 2.5 centimetres of water each week—and more isn't always better.

Overwatering can lead to:

- Shallow roots
- Increased weeds like crabgrass
- Higher risk of lawn disease
- Wasted water
- Higher bills

If your lawn starts looking bluish-green or you see footprints lasting in the grass, it's a sign you may be watering too much.

## Quick fact

Running a single lawn sprinkler that uses 19 litres per minute for just one hour uses more water than:

- ten toilet flushes,
- two 5-minute showers,
- two dishwasher loads and
- a full load of laundry, combined!

Small changes can make a big difference!

## Watering restrictions

Seasonal watering restrictions help make sure we're all using water wisely when demand is highest. Keep an eye on [epcor.com](http://epcor.com) for updates as we move into the summer months.

If you use an automatic irrigation system, remember to adjust your settings so they follow the current restrictions.

## EPCOR in the Community: Supporting a Coldest Night of the Year

At EPCOR, we're committed to supporting strong, healthy communities, and that includes showing up for local organizations making a real difference here in French Creek.

This February, our French Creek team was proud to serve as a Route Sponsor for the Coldest Night of the Year (CNOY) Oceanside walk, benefitting the Island Crisis Care Society (ICCS). ICCS provides essential housing and support services for people experiencing or at risk of homelessness in our region.

Thanks to the incredible generosity of our community, this year's event surpassed its fundraising goal—raising \$143,686, or 114% of the \$125,000 target. These funds will directly support ICCS programs that help individuals find safety, stability, and hope.

Team EPCOR joined hundreds of neighbours to sponsor, walk, volunteer, and cheer on participants along the route. We're proud to be part of a community that steps up for one another.

### Contact Us

**Office Hours**

Monday to Friday, 8:00 a.m. – 4:30 p.m.  
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays:  
April 3 and 6, May 18, July 1, 2026

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