



French Creek Newsletter

FALL 2025

Watering Restrictions

Thank you for doing your part to conserve water this summer. **Stage 4 watering restrictions** remain in effect, which means **no lawn watering is permitted**—even by hand. However, **vegetable gardens and fruit trees are exempt**.

For the latest updates, please visit epcor.com

Protecting Your Water: Cross Connection Safety

What is a cross connection?

It's any link between your drinking water and a potential source of contamination—like your irrigation system or hot water tank.

Irrigation Systems

When winterizing your irrigation system, be sure to close the supply valve before using an air compressor to blow out the lines. If not done properly, particles and oils from the compressor can enter the water system.

Hot Water Tanks

If you're replacing your hot water tank, ask your plumber to install an Atmospheric Vacuum Breaker (AVB). This simple device helps prevent backflow into the public water supply.

Have questions about cross connections or irrigation maintenance? We're here to help—just give us a call.

Fall Cleaning

As you prepare your yard for winter, please:

- **Trim shrubs and trees** near your water meter and fire hydrants.
- **Keep landscaping clear** to ensure easy access for meter reading and emergency crews.

Winterizing Irrigation Systems

Drain your lines, close all valves, and then clear the system with air. Always ensure the system is closed before cleaning to prevent contamination.

For more tips, consult your local irrigation supplier.

Need to Shut Off Your Water? Let Us Help

If you need to turn off your water at the meter for plumbing repairs, **please contact our office**. One of our team members will handle it for you—**free of charge**.

Attempting to shut off the meter yourself can cause damage, and repairs are the homeowner's responsibility.

Improving Water Pressure in Your Neighbourhood

We're in the final stages of completing a pressure management upgrade in French Creek. This includes the installation of two new pressure-reducing valve (PRV) stations, which will help balance water pressure across the system and reduce stress on pipes.

Over the next four months, as this work wraps up, some customers may notice a slight increase in water pressure—this is expected and part of the system improvements.

Thank you for your patience as we continue to invest in a more reliable and efficient water system for our community.

Contact Us

Office Hours

Monday to Friday, 8:00 a.m. – 4:30 p.m.
Closed from 12:00 p.m. to 12:30 p.m. daily

The office will be closed for the following holidays:
October 13, November 11, December 25, 26, 2025,
and January 1, 2026.

Phone: 250-951-2460 **Fax:** 250-954-0361

Emergency: 250-954-5337

Email: frenchcreek@epcor.com

Visit: epcor.com

#10D, 1343 Alberni Hwy
Parksville, B.C. V9P 2B9

