

EPCOR ESSENTIALS

JUNE 2023

Water Quality Reports Available Now

Our commitment to providing you with clean, quality water starts with meeting or exceeding all drinking water requirements. Learn more about your community's water by viewing EPCOR's annual water quality report for your water area or district. If you have questions about which district you are in, please refer to the upper right portion of your monthly bill. The report demonstrates our compliance with state and U.S. Environmental Protection Agency (EPA) drinking water regulations. In it, you'll find information on:

- **Where your water comes from**
- **Protecting your water**
- **What's in your water**



READ THE WATER QUALITY REPORT ONLINE AT

www.epcor.com/AguaFriaWaterQualityReport
www.epcor.com/NorthEastAguaFriaWaterQualityReport
www.epcor.com/AnthemWaterQualityReport
www.epcor.com/ChaparralWaterQualityReport
www.epcor.com/HavasuWaterQualityReport
www.epcor.com/ParadiseValleyWaterQualityReport
www.epcor.com/TierraDelRioWaterQualityReport
www.epcor.com/SunCityWaterQualityReport
www.epcor.com/SunCityWestWaterQualityReport
www.epcor.com/TubacWaterQualityReport
www.epcor.com/WillowValleyWaterWaterQualityReport
www.epcor.com/RioVerdeWaterWaterQualityReport

Or find your report by visiting www.epcor.com/waterquality and selecting your district. If you'd like to request a printed copy, please e-mail mywater@epcor.com.

Tips To Check Your Water Quality

Did you know your plumbing and water heater can impact your water quality? If you're having issues, try these tips:

- Call a licensed plumber if your issues are isolated to one faucet or toilet.
- Call your water heater manufacturer if you are only having issues with hot water.
- Call our Customer Care team at 1-800-383-0834 if all faucets are having problems.



Safely Celebrate the Fourth of July

In honor of National Safety Month in June and upcoming Independence Day celebrations, we wanted to share some water-wise tips to keep you safe:

- Stay hydrated! Don't forget to drink plenty of H₂O when the weather is hot.
- Practice fire safety by having a bucket of water handy for firecrackers or fireworks.
- Keep kids safe in family or neighborhood pools by designating one adult as the lifeguard.

NEW: 2022 ESG Progress Report

We recently released our 2022 Environmental, Social and Governance (ESG) Progress Report, which provides an in-depth look at the momentum we've built on our sustainability journey. Key achievements include:

- On track to reach carbon reduction goals: 50% reduction by 2025, and an ultimate goal of net zero emissions by 2050.
- Exceeded our goal to reuse or recharge treated effluent to recharge aquifers.
- Improved workplace safety and utility reliability while keeping costs affordable for consumers and donated nearly \$3 million to organizations working to ensure our communities' health and vibrancy.

See the full report at www.epcor.com/esg.



ALL ABOUT WATER QUALITY TESTING

EPCOR's water quality professionals continually test our water for 100+ regulated substances and contaminants. Year after year, the water we provide meets or exceeds stringent state and federal standards. For more information, visit epcor.com.



QUESTIONS?

We're here for you.

Emergencies
1-800-383-0834

Customer Service – Billing and Service Questions
1-800-383-0834

Email:
mywater@epcor.com

LET'S CONNECT



EPCOR