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DECISION AND RATE ORDER

EB-2022-0028

EPCOR ELECTRICITY DISTRIBUTION ONTARIO INC.

**Application for electricity distribution rates and other charges
beginning January 1, 2023**

BEFORE: Patrick Moran
Presiding Commissioner

Robert Dodds
Commissioner

September 26, 2023 (Revised September 28, 2023)



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1 OVERVIEW AND PROCESS

This is a Decision and Rate Order of the Ontario Energy Board on an application filed by EPCOR Electricity Distribution Ontario Inc. (EEDO) for approval to change its electricity distribution rates. Initially, EEDO applied for new rates effective January 1, 2023. EEDO subsequently amended its application seeking an effective date of October 1, 2023, in keeping with the commitment it made when acquiring the utility in 2018.

EEDO sought approval of the Price Cap Incentive Rate-setting option to set distribution rates with an approved 2023 test year. EEDO can apply to have its rates adjusted mechanistically in each of the following four years, 2024-2027, based on inflation and the OEB's assessment of EEDO's efficiency.

A settlement conference was held as part of this proceeding and resulted in a partial settlement that was reviewed and accepted by the OEB. A Settlement Proposal was filed by EEDO on December 9, 2022. Complete settlement was reached on three issues, and all other issues were not completely settled. The OEB issued a Decision and Order on June 15, 2023 with respect to the issues that were not completely settled in EEDO's application. In the Decision, the OEB directed EEDO to file a draft rate order (DRO) reflecting the OEB's findings with a proposed Tariff of Rates and Charges.

EEDO filed its DRO on July 6, 2023. The July 6th DRO included a draft Accounting Order for the Non-Electricity Billing Deferral Account approved by the OEB in its Decision. On July 13, 2023, Vulnerable Energy Consumers Coalition (VECC), School Energy Coalition (SEC) and OEB staff filed submissions on the July 6th DRO. In VECC's submission, among other issues, VECC submitted that given the OEB's findings that the most recent data available should be used for the load forecast, the load forecast should be updated to reflect the most recent GDP forecast issued in June and July 2023.¹ SEC submitted that it agreed with the submissions of VECC regarding the need for EEDO to update the economic forecast in the load forecast for the material increase in the most up-to-date 2023 GDP forecast.² On July 20, 2023, EEDO filed an updated DRO in response to submissions from VECC, SEC and OEB staff. The July 20th DRO also included a corrected version of the draft Accounting Order.

OEB staff filed a letter on August 16, 2023 confirming that the errors identified in its July 13, 2023 submission had been corrected in the July 20th DRO. In this letter, OEB staff

¹ VECC Submission, July 13, 2023, pages 1-2

² SEC Submission, July 13, 2023

also identified additional issues with the Tariff of Rates and Charges and bill impact calculations in the July 20th DRO. On August 16, 2023, EEDO filed a revised DRO in response to OEB staff's letter.

In Procedural Order No. 8 issued on September 13, 2023, the OEB agreed with VECC and SEC that the 2023 GDP forecast applied in the load forecast should be updated to the value that was readily available to EEDO when preparing its initial DRO.³ The OEB directed EEDO to make necessary updates to all related models to reflect the revised load forecast and file an updated DRO by September 20, 2023.

On September 19, 2023, pursuant to Procedural Order No. 8, EEDO filed a revised DRO with supporting updated models and a proposed tariff schedule.

In its submission dated July 13, 2023, VECC also addressed the matter of the GS>50 class forecast kW receiving the line transformer ownership allowance (TOA). VECC submitted that any change in the GS>50 load forecast should be reflected in the forecast kW receiving the TOA and that the most appropriate way to do so would be to revise the TOA demand based on the percentage change in the overall GS>50 kW forecast. In its July 20th DRO submission, EEDO stated that the forecast of GS>50 volumes receiving the TOA is calculated as the five-year average of actual volumes, determined independently from the 2023 load forecast. EEDO also noted that the 2023 GS>50 demand forecast has increased relative to the average GS>50 demand over the same period so using average TOA demand is already a conservative estimate. EEDO submitted that the 185,000 kW TOA demand remains appropriate and should not be revised downward.

³ Details of the GDP data update are as stated in the VECC Submission dated July 13, 2023.

2 DECISION ON THE DRAFT RATE ORDER

The OEB has reviewed the September 19th DRO and supporting schedules which include a proposed 2023 Tariff of Rates and Charges.

Findings

The OEB finds that the materials filed by EEDO in the September 19th DRO are consistent with the Decision issued on June 15, 2023 and Procedural Order No. 8. The OEB also finds that the issues pertaining to the tariff schedule and bill impacts that OEB staff identified in its letter dated August 16, 2023 have been addressed in the September 19th DRO.

With respect to the load forecast of GS>50 volumes receiving the TOA, the OEB finds that EEDO's approach of using the five-year average of actual volumes is appropriate and that no further update is needed.

As a result of this Decision and Rate Order, it is estimated that for a typical residential customer with a monthly consumption of 750 kWh, the total bill will increase by \$6.26, or 5.23% per month before taxes and the Ontario Electricity Rebate.

3 IMPLEMENTATION

The new rates approved in this Decision and Rate Order are effective October 1, 2023.

The OEB made some minor changes to the wording and formatting on the tariff schedule submitted by EEDO in its September 19th DRO to ensure consistency with the tariff schedules of other Ontario electricity distributors. The final approved Tariff of Rates and Charges is attached as Schedule A to this Decision and Rate Order.

4 ORDER

THE ONTARIO ENERGY BOARD ORDERS THAT:

1. The Tariff of Rates and Charges set out in Schedule A of this Decision and Rate Order is approved as final, effective October 1, 2023. The Tariff of Rates and Charges will apply to electricity consumed or estimated to have been consumed on or after October 1, 2023. EPCOR Electricity Distribution Ontario Inc. shall notify its customers of the rate changes no later than the delivery of the first bill reflecting the new rates.
2. The Accounting Order set out in Schedule B of this Decision and Rate Order is approved.

DATED at Toronto September 26, 2023 (Revised September 28, 2023)

ONTARIO ENERGY BOARD

Nancy Marconi
Registrar

SCHEDULE A
DECISION AND RATE ORDER
EPCOR ELECTRICITY DISTRIBUTION ONTARIO INC.
APPROVED TARIFF OF RATES AND CHARGES
EB-2022-0028
SEPTEMBER 26, 2023
(REVISED SEPTEMBER 28, 2023)

EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0028

RESIDENTIAL SERVICE CLASSIFICATION

This classification refers to an account taking electricity at 750 volts or less where the electricity is used exclusively in a separate metered living accommodation. Customers shall be residing in single-dwelling units that consist of a detached house or one unit of a semi-detached, duplex, triplex or quadruplex house, with a residential zoning.

Separately metered dwellings within a town house complex or apartment building also qualify as residential customers. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	29.37
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$	0.88
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Low Voltage Service Rate	\$/kWh	0.0041
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kWh	0.0027
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until September 30, 2025 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Disposition of Account 1589 Global Adjustment (2023) - effective until September 30, 2025 Applicable only for Non-RPP Class B Customers	\$/kWh	(0.0018)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0092
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0051

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Issued - September 26, 2023

Revised - September 28, 2023

EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0028

GENERAL SERVICE LESS THAN 50 KW SERVICE CLASSIFICATION

This classification applies to a non residential account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	24.88
Smart Metering Entity Charge - effective until December 31, 2027	\$	0.42
Distribution Volumetric Rate	\$/kWh	0.0165
Low Voltage Service Rate	\$/kWh	0.0034
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kWh	0.0027
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until September 30, 2025 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Disposition of Account 1589 Global Adjustment (2023) - effective until September 30, 2025 Applicable only for Non-RPP Class B Customers	\$/kWh	(0.0018)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kWh	0.0006
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) - effective until September 30, 2025	\$/kWh	0.0009
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0084
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0042

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

**This schedule supersedes and replaces all previously
approved schedules of Rates, Charges and Loss Factors**

EB-2022-0028

GENERAL SERVICE 50 TO 4,999 KW SERVICE CLASSIFICATION

This classification applies to a non residential account whose average monthly maximum demand used for billing purposes is equal to or greater than, or is forecast to be equal to or greater than, 50 kW but less than 5,000 kW. Class A and Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of WMS - Sub-account CBR Class B is not applicable to wholesale market participants (WMP), customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new Class B customers.

If included in the following listing of monthly rates and charges, the rate rider for the disposition of Global Adjustment is only applicable to non-RPP Class B customers. It is not applicable to WMP, customers that transitioned between Class A and Class B during the variance account accumulation period, or to customers that were in Class A for the entire period. Customers who transitioned are to be charged or refunded their share of the variance disposed through customer specific billing adjustments. This rate rider is to be consistently applied for the entire period to the sunset date of the rate rider. In addition, this rate rider is applicable to all new non-RPP Class B customers.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	110.21
Rate Rider for Mist Meter Deferral Account - effective until September 30, 2025	\$	91.12
Distribution Volumetric Rate	\$/kW	4.3333
Low Voltage Service Rate	\$/kW	1.3717
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kW	0.7961
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until September 30, 2025 Applicable only for Class B Customers	\$/kW	(0.0230)
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025 Applicable only for Non-Wholesale Market Participants	\$/kW	0.3142
Rate Rider for Disposition of Account 1589 Global Adjustment (2023) - effective until September 30, 2025 Applicable only for Non-RPP Class B Customers	\$/kWh	(0.0018)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kW	0.2402

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EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

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EB-2022-0028

Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) - effective until September 30, 2025	\$/kW	0.0481
Retail Transmission Rate - Network Service Rate	\$/kW	3.2907
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.7986

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

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EB-2022-0028

UNMETERED SCATTERED LOAD SERVICE CLASSIFICATION

This classification applies to an account taking electricity at 750 volts or less whose average monthly maximum demand is less than, or is forecast to be less than, 50 kW and the consumption is unmetered. Such connections include cable TV power packs, bus shelters, telephone booths, traffic lights, railway crossings, etc. The level of the consumption will be agreed to by the distributor and the customer, based on detailed manufacturer information/ documentation with regard to electrical consumption of the unmetered load or periodic monitoring of actual consumption. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	0.74
Distribution Volumetric Rate	\$/kWh	0.0175
Low Voltage Service Rate	\$/kWh	0.0034
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kWh	0.0027
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until September 30, 2025 Applicable only for Class B Customers	\$/kWh	(0.0001)
Rate Rider for Disposition of Account 1589 Global Adjustment (2023) - effective until September 30, 2025 Applicable only for Non-RPP Class B Customers	\$/kWh	(0.0018)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kWh	0.0014
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) - effective until September 30, 2025	\$/kWh	(0.0002)
Retail Transmission Rate - Network Service Rate	\$/kWh	0.0084
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kWh	0.0042

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

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EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0028

STREET LIGHTING SERVICE CLASSIFICATION

This classification applies to an account for roadway lighting with a Municipality, Regional Municipality, Ministry of Transportation and private roadway lighting, controlled by photo cells. The consumption for these customers will be based on the calculated connected load times the required lighting times established in the approved Ontario Energy Board street lighting load shape template. Class B consumers are defined in accordance with O. Reg. 429/04. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable. In addition, the charges in the MONTHLY RATES AND CHARGES - Regulatory Component of this schedule do not apply to a customer that is an embedded wholesale market participant.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge (per connection)	\$	1.79
Distribution Volumetric Rate	\$/kW	7.4767
Low Voltage Service Rate	\$/kW	1.0604
Rate Rider for Disposition of Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kW	0.9762
Rate Rider for Disposition of Capacity Based Recovery Account (2023) - effective until September 30, 2025 Applicable only for Class B Customers	\$/kW	(0.0204)
Rate Rider for Disposition of Account 1589 Global Adjustment (2023) - effective until September 30, 2025 Applicable only for Non-RPP Class B Customers	\$/kWh	(0.0018)
Rate Rider for Disposition of Group 2 Deferral/Variance Accounts (2023) - effective until September 30, 2025	\$/kW	(1.1501)
Rate Rider for Disposition of Lost Revenue Adjustment Mechanism Variance Account (LRAMVA) (2023) - effective until September 30, 2025	\$/kW	12.1718
Retail Transmission Rate - Network Service Rate	\$/kW	2.4818
Retail Transmission Rate - Line and Transformation Connection Service Rate	\$/kW	1.3904

MONTHLY RATES AND CHARGES - Regulatory Component

Wholesale Market Service Rate (WMS) - not including CBR	\$/kWh	0.0041
Capacity Based Recovery (CBR) - Applicable for Class B Customers	\$/kWh	0.0004
Rural or Remote Electricity Rate Protection Charge (RRRP)	\$/kWh	0.0007
Standard Supply Service - Administrative Charge (if applicable)	\$	0.25

Issued - September 26, 2023

Revised - September 28, 2023

EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0028

microFIT SERVICE CLASSIFICATION

This classification applies to an electricity generation facility contracted under the Independent Electricity System Operator's microFIT program and connected to the distributor's distribution system. Further servicing details are available in the distributor's Conditions of Service.

APPLICATION

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

MONTHLY RATES AND CHARGES - Delivery Component

Service Charge	\$	4.55
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ALLOWANCES

Transformer Allowance for Ownership - per kW of billing demand/month	\$/kW	(0.60)
Primary Metering Allowance for Transformer Losses - applied to measured demand & energy	%	(1.00)

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EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

This schedule supersedes and replaces all previously approved schedules of Rates, Charges and Loss Factors

EB-2022-0028

SPECIFIC SERVICE CHARGES

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

Customer Administration

Charge to certify cheque	\$	15.00
Arrears certificate	\$	15.00
Statement of account	\$	15.00
Pulling post dated cheques	\$	15.00
Duplicate invoices for previous billing	\$	15.00
Account history	\$	15.00
Credit reference/credit check (plus credit agency costs)	\$	15.00
Returned cheque (plus bank charges)	\$	15.00
Legal letter charge	\$	15.00
Account set up charge/change of occupancy charge (plus credit agency costs if applicable)	\$	15.00
Special meter reads	\$	30.00
Meter dispute charge plus Measurement Canada fees (if meter found correct)	\$	30.00

Non-Payment of Account

Late payment - per month (effective annual rate 19.56% per annum or 0.04896% compounded daily)	%	1.50
Reconnection at meter - during regular hours	\$	40.00
Reconnection at meter - after regular hours	\$	185.00
Reconnection at pole - during regular hours	\$	185.00
Reconnection at pole - after regular hours	\$	415.00

Other

Service call - after regular hours	\$	165.00
Specific charge for access to the power poles - \$/pole/year (with the exception of wireless attachments)	\$	36.05

EPCOR Electricity Distribution Ontario Inc.

TARIFF OF RATES AND CHARGES

Effective and Implementation Date October 1, 2023

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RETAIL SERVICE CHARGES (if applicable)

The application of these rates and charges shall be in accordance with the Licence of the Distributor and any Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, which may be applicable to the administration of this schedule.

No rates and charges for the distribution of electricity and charges to meet the costs of any work or service done or furnished for the purpose of the distribution of electricity shall be made except as permitted by this schedule, unless required by the Distributor's Licence or a Code or Order of the Ontario Energy Board, and amendments thereto as approved by the Ontario Energy Board, or as specified herein.

Unless specifically noted, this schedule does not contain any charges for the electricity commodity, be it under the Regulated Price Plan, a contract with a retailer or the wholesale market price, as applicable.

It should be noted that this schedule does not list any charges, assessments, or credits that are required by law to be invoiced by a distributor and that are not subject to the Ontario Energy Board approval, such as the Global Adjustment and the HST.

Retail Service Charges refer to services provided by a distributor to retailers or customers related to the supply of competitive electricity.

One-time charge, per retailer, to establish the service agreement between the distributor and the retailer	\$	111.66
Monthly fixed charge, per retailer	\$	44.67
Monthly variable charge, per customer, per retailer	\$/cust.	1.11
Distributor-consolidated billing monthly charge, per customer, per retailer	\$/cust.	0.66
Retailer-consolidated billing monthly credit, per customer, per retailer	\$/cust.	(0.66)
Service Transaction Requests (STR)		
Request fee, per request, applied to the requesting party	\$	0.56
Processing fee, per request, applied to the requesting party	\$	1.11
Request for customer information as outlined in Section 10.6.3 and Chapter 11 of the Retail Settlement Code directly to retailers and customers, if not delivered electronically through the Electronic Business Transaction (EBT) system, applied to the requesting party		
Up to twice a year	\$	no charge
More than twice a year, per request (plus incremental delivery costs)	\$	4.47
Notice of switch letter charge, per letter (unless the distributor has opted out of applying the charge as per the Ontario Energy Board's Decision and Order EB-2015-0304, issued on February 14, 2019)	\$	2.23

LOSS FACTORS

If the distributor is not capable of prorating changed loss factors jointly with distribution rates, the revised loss factors will be implemented upon the first subsequent billing for each billing cycle.

Total Loss Factor - Secondary Metered Customer	1.0602
Total Loss Factor - Primary Metered Customer	1.0496

SCHEDULE B
DECISION AND RATE ORDER
EPCOR ELECTRICITY DISTRIBUTION ONTARIO INC.
ACCOUNTING ORDER
EB-2022-0028
SEPTEMBER 26, 2023

EPCOR Electricity Distribution Ontario

Accounting Order

Deferral Account for Non-Electricity Billing

The purpose of the Non-Electricity Billing Deferral Account (“NBDA”) is for EPCOR Electricity Distribution Inc. (“EEDO”) to record the difference between the amount of unavoidable external billing costs attributable to non-electricity billing, and any revenues received from the Town of Collingwood relating to the billing services being provided. The unavoidable external billing costs include Customer Information System (“CIS”) costs, postage and fulfillment and a portion of meter communication costs that will be paid to external vendors regardless of whether water billing services are provided to the Town, if any.

Amounts would only be recorded in this deferral account in the event the billing service agreement between EEDO and the Town of Collingwood is terminated by the Town of Collingwood. Monthly recording in this account would commence as of the termination date of services.

If the billing service agreement is terminated the amount to be recorded on a monthly basis:

Unavoidable external billing costs attributable to non – electricity billing

12 months

– cost recoveries from the Town of Collingwood relating to Unavoidable external billing costs

Audited balances in this account, together with any carrying charges, will be brought forward for approval for disposition in EEDO’s next rebasing application.

Simple interest will be computed monthly on the opening balance in the NBDA in accordance with the methodology approved by the Board in EB-2006-0117.

Accounting Entries

To record the difference between the amount of unavoidable external billing costs attributable to non-electricity billing and any revenues received from the Town of Collingwood relating to the billing services being provided:

Debit/Credit Account No. 1508-11 Other Regulatory Assets sub-account Non-Electricity Billing Deferral Account ("NBDA")

Credit/Debit Account No. 5310/5315 Meter Reading Expense/Customer Billing

To record simple interest on the opening monthly balance of the NBDA using the Board Approved EB-2006-0117 interest rate methodology:

Debit/Credit Account No. 1508-11-01 Other Regulatory Assets sub-account Carrying Charges on Non-Electricity Billing Deferral Account

Credit/Debit Account No. 4405/6035 Interest and Dividend Income/Other Interest Expense

Rationale for Account

In EEDO's calculation of 2023 Test Year distribution revenue requirement, approximately \$200k of unavoidable billing & collecting costs were excluded from the distribution revenue requirement through revenue offsets for billing services provided by outside vendors for activities such as meter reading, bill preparation, and bill fulfillment. Substantially all of the outside vendor billing costs are fixed and unavoidable in nature and would continue to be incurred if non-electricity billing services were terminated. The costs being charged to third parties result in OM&A savings to EEDO ratepayers that would not otherwise exist.