

READING YOUR BILL

Here's a preview of the information you'll see on your bill, beginning with your March statement

YOUR CUSTOMER CARE TELEPHONE NUMBER


YOUR WEBSITE AND EMAIL ADDRESS

YOUR CONSUMPTION

YOUR ACCOUNT NUMBER

YOUR DISTRICT NAME

YOUR REMITTANCE ADDRESS



Questions / Emergency

1-800-383-0834
24 hrs / 7 days a week

www.epcor.com
mywater@epcor.com

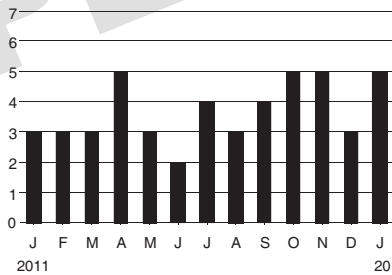
JANE SMITH
For service at:
#12, 345 Street
City Name, AZ 123456

Bill date: Month Day, 2012

Your Water Bill

Your Account	
Account number	12-123467-1
District	Sun City West
Your Balance	
Amount of your last bill	\$54.61
Your payments as of Jan 18, 2012 (thank you)	\$54.61
Total Prior Balance (Due Immediately)	\$0.00
Current Charges (Due February 07, 2012)	\$60.41
Total Amount	\$60.41

Monthly Usage in 1000 Gallons



Detach and mail this portion with your payment.



Account Number: 12-123467-1

Pay your bill online, by phone or by mail.
See back for details.


Amount Due: \$60.41

Due Date: Month Day, 2012


Amount Paid: \$

JANE SMITH
#12, 345 STREET
CITY NAME, AZ 123456



EPCOR Water
PO Box 80036
Prescott, AZ 86304-8036



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JANE SMITH
Account 12-123467-1

Bill Period & Meter Information

Billing Period Dec 13 to Jan 13 (31 days)
Rate Type: Residential

Service Address **#12, 345 STREET**
CITY NAME, AZ 123456
Premise Number **12-123467-1**

Meter Number **S12354**
Meter Type **5/8 inch**
Unit of Measure Thousand Gallons
Meter reading on Jan 13 (actual) 798
Meter reading on Dec 13 (actual) 793
Total Water Usage **5**

Current Activity

Your Water Charges	
Basic Service	\$14.80
Cost of water you used (Dec 13-Jan 13)	
4.00 Gallons X \$2.41	\$9.64
1.00 Gallons X \$2.95	\$2.95
GWS Sun City West Residential	-\$0.12
Ground Water Withdrawal Fee	\$0.05
Subtotal of Water Charges	\$27.32
Your Wastewater Treatment Charges (Dec 13-Jan 13)	
Per Dwelling Unit (1.00 unit X \$30.96)	\$30.96
ACC Resid Reg Assmnt Fee	\$0.06
Subtotal of Wastewater Treatment Charges	\$31.02

Your Other Charges

ACC Resid Reg Assmnt Fee \$0.05
Subtotal of Other Charges \$0.05

Your Taxes

County Tax - Maricopa \$0.19
State Tax \$1.80
Water Use Tax \$0.03
Subtotal of Taxes \$2.02

Total Current Charges \$60.41

Important Information

Be Water Wise... Learn how to conserve water and fix simple leaks at epcor.com.

Paying Your Bill

Mail: EPCOR Water
PO Box 80036
Prescott, AZ 86304-8036
Phone: 1-800-383-0834
Online: www.epcor.com

YOUR BILLING INFORMATION

YOUR METER INFORMATION

BREAKDOWN OF YOUR CHARGES FOR THIS PERIOD

LOOK HERE FOR NOTICES, CONSERVATION TIPS AND REMINDERS

TOTAL AMOUNT YOU OWE

We are committed to keeping you informed. Look for more details in your mail, with your bill, in your newspaper and on epcor.com.