

# READING YOUR BILL

Here's a preview of the information you'll see on your bill, beginning with your March statement

**YOUR CUSTOMER CARE TELEPHONE NUMBER**


**YOUR WEBSITE AND EMAIL ADDRESS**

**YOUR CONSUMPTION**

**YOUR ACCOUNT NUMBER**

**YOUR DISTRICT NAME**

**YOUR REMITTANCE ADDRESS**



**Questions / Emergency**

**1-866-430-0824**  
24 hrs / 7 days a week

www.epcor.com  
mywater@epcor.com

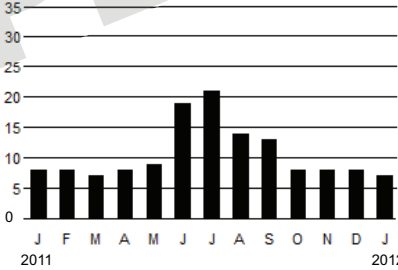
JANE SMITH  
For service at:  
#12, 345 Street  
City Name, NM 123456

Bill date: Month Day, 2012

### Your Water Bill

Your Account	
Account number	12-123467-1
District	Clovis
Your Balance	
Amount of your last bill	\$73.59
Your payments as of Jan 12, 2012 (thank you)	-\$73.59
<b>Total Prior Balance</b>	<b>\$0.00</b>
<b>Current Charges</b>	<b>\$33.41</b>
(Due February 01, 2012)	
<b>Total Amount</b>	<b>\$33.41</b>

**Monthly Usage**



Detach and mail this portion with your payment.

<p>Account Number: 12-123467-1</p> <p>Pay your bill online, by phone or by mail. See back for details.</p>	<p><b>Amount Due: \$33.41</b></p> <p><b>Due Date: Month Day, 2012</b></p> <p>Amount Paid: \$ <input style="width: 80px;" type="text"/></p>
--	--

|||||

JANE SMITH  
#12, 345 STREET  
CITY NAME, NM 123456

EPCOR Water  
PO Box 80037  
Prescott, AZ 86304-8037

000190074490300000000000003341019

JANE SMITH  
Account 12-123467-1

**Bill Period & Meter Information**

Billing Period Dec 07 to Jan 09 (33 days)  
Rate Type: Residential

Service Address #12, 345 STREET  
CITY NAME, NM 123456  
Premise Number 12-123467-1

Meter Number S12354  
Meter Type 5/8 inch  
Unit of Measure HUNDRED CUBIC FEET  
Meter reading on Jan 09 (actual) 307  
Meter reading on Dec 07 (actual) 300  
Total Water Usage 7

1 cu. ft. equals 7.50 gallons  
Gallons Used 5250

**Current Activity**

**Your Water Charges**  
Service Charge \$12.67  
Cost of water you used (Dec 07-Jan 09)  
6.00 100 Cu Ft X \$2.4054 \$14.43  
1.00 100 Cu Ft X \$3.0027 \$3.00  
Subtotal of Water Charges \$30.10

**Your Other Charges**  
Conservation Fee \$0.18  
Clovis Deep Well Surcharge \$0.79  
Subtotal of Other Charges \$0.97

**Your Taxes**

Gross Rec. Tax Clovis \$2.34  
Subtotal of Taxes \$2.34

**Total Current Charges \$33.41**

**Important Information**

Be Water Wise... Learn how to conserve water and fix simple leaks at [epcor.com](http://epcor.com).

YOUR BILLING INFORMATION

YOUR METER INFORMATION

BREAKDOWN OF YOUR CHARGES FOR THIS PERIOD

LOOK HERE FOR NOTICES, CONSERVATION TIPS AND REMINDERS

TOTAL AMOUNT YOU OWE

**Paying Your Bill**

Mail: EPCOR Water  
PO Box 80037  
Prescott, AZ 86304-8037  
Phone: 1-866-430-0824  
Online: [www.epcor.com](http://www.epcor.com)

**We are committed to keeping you informed. Look for more details in your mail, with your bill, in your newspaper and on [epcor.com](http://epcor.com).**