

Automatic Payment Application

What is Automatic Payment?

Automatic Payment is a service that allows you to have your utility bill paid automatically from your checking or savings account. If you are interested in Internet Bill Presentment and Payment please visit us at www.epcor.com/chaparral for more information.

How Much Does Automatic Payment Cost?

There is no charge from the utility to have your utility bill paid automatically from a checking or savings account. However, your financial institution may have a fee. Payments rejected by your financial institution will incur additional fees.

How Do I Sign Up For Automatic Payment?

Complete the authorization form below. Return the completed and signed form with a voided check if paying from a checking account or a deposit slip if paying from a savings account to 12021 N. Panorama Drive, Fountain Hills, AZ 85268, or fax it to (408) 837-5310.

How Will I Know How Much is Being Deducted From My Bank Account?

You will continue to receive a utility bill. The Automatic Payment bill will remind you not to mail a payment and it will show the total dollar amount and date your account will be debited.

When Will Automatic Payment Become Effective?

It may take one or two billing periods to activate Automatic Payment. Please continue to mail your payments until you receive a bill that says, "Do not mail your payment."

If you have questions about Automatic Payment, please call us at 1-877-669-3434 or (480) 837-3411.



Sign me up for Automatic Payments!

Name on Utility Account

Phone Number

Service Address

Utility Bill Account Number *

Financial Institution (bank, credit union, etc.)

* Please use your current account number. Please complete an application for each utility account. Payments rejected by your financial institution will incur additional fees.

Financial Institution ABA routing/transit number (9 digits)

Checking or Savings Account Number

I hereby authorize Chaparral City Water Company (Company) and/or its designee to initiate debits to, and the financial institution identified above to debit that amount to, my account listed above. The Company may initiate a direct debit to my account for the total amount due under my utility bill. I understand this authorization is to remain in full force until the Company has received written confirmation of its termination, at least 15 days in advance of the next scheduled payment. I understand the Company may discontinue my participation in the service, if necessary. I understand this information will be used solely for the purposes of the automatic payment service.

Signature

Date

Mail this completed and signed form with a voided check if paying from a checking account or a deposit slip if paying from a savings account with your next payment. You may also mail the information separately to Chaparral City Water Company, 12021 N. Panorama Drive, Fountain Hills, AZ 85268.