

Contest Rules Details

1. Contest name: Switch & Win Contest
2. Short description: Switch from Canada Post's epostTM service to EPCOR's ebill service for a chance to win 1 of 10 \$100 (CAN) VISA Gift Cards.
3. Details to enter: Switch from epost to ebill between June 3 and July 14, 2019 for a chance to win.
4. How the winner(s) will be selected: EPCOR will select the 10 winners in a random draw from all epost customers that switch from epost to ebill during the contest period.
5. Odds of winning: The odds of winning depend on the number of epost customers who switch from epost to ebill during the contest period.
6. Number of entries per participant: Only one (1) entry per epost customer account.
7. Date of event: June 3 to July 14, 2019
8. Location of event: No specific location.
9. Contest start: 12:01 a.m. Monday, June 3
10. Contest end: 11:59 p.m., Sunday, July 14
11. Minimum entrant age: 18
12. Eligible geographic location: resident of Alberta
13. Prize name: 1 of 10 \$100 VISA Gift Cards
14. Prize short description: EPCOR will award 1 of 10 \$100 VISA Gift Cards in a random draw from all epost customers that switch from epost to ebill during the contest period.
15. How we'll announce the winner: The 10 selected winners will be contacted by EPCOR between July 22 and July 26, 2019 after the random draw on Monday, July 22, 2019.



Switch & Win Contest

by EPCOR Utilities Inc.

Continue going green by switching to ebill for a chance to win a \$100 VISA Gift Card.

To enter the Contest, EPCOR's current Canada Post epost™ customers must sign up for EPCOR's ebill service between June 3 and July 14, 2019. EPCOR will select 10 winners in a random draw from all eligible entries received.

- No purchase necessary.
- Only one (1) VISA Gift Card per customer account.
- Odds of winning depend on the number of epost customers that switch from epost to ebill during the contest period.
- EPCOR will award one (1) of ten (10) \$100 (CAN) VISA Gift Cards. The winner will need to answer a skill-testing question and sign and return a Declaration Consent and Release Form before receiving his or her prize and the prize must be accepted as awarded, without substitution or exchange for cash.
- Entrants must be 18 years of age or older, be a current EPCOR Canada Post epost customer prior to 12:01:00 a.m. on Monday June 3, 2019 and be resident of Alberta.
- Enter anytime between 12:01 a.m. Monday, June 3 and 11:59 p.m., Sunday, July 14.
- The selected winners will be contacted by EPCOR between July 22 and July 26 after the random draw on Monday, July 22.
- All information collected for this contest will be used for the purposes of the contest and nothing else.

Official Rules

1. General

- (a) By participating in this promotional contest (the "Contest"), each participant unconditionally accepts and agrees (a) to the terms and conditions set out in these Official Rules, and (b) the decisions of EPCOR Utilities Inc. ("EPCOR") with respect to all aspects of the Contest, which decisions will be final and binding.
- (b) EPCOR, in its sole discretion, reserves the right to disqualify any person it finds to be in violation of Rules.

2. Contest Period

The Contest starts at 12:01:00 MDT on June 3, 2019 and closes at 11:59:59 on July 14, 2019.

3. Entry

- (a) No Purchase is necessary to enter the Contest or win a Prize.
- (b) To enter the contest, EPCOR's current Canada Post epostTM customers must sign up for EPCOR's ebill service between June 3 and July 14, 2019. Each customer who switches to EPCOR's ebill service will automatically receive one entry.
- (c) EPCOR does not accept Contest entries by phone, fax, courier, mail or email. If you, in EPCOR's sole discretion, are found to (a) be using multiple entries to participate or (b) are participating in an attempt to hijack or influence the Contest (for example, participating in collaboration with other users) you will be ineligible, and your entries will be judged void.

4. Eligibility

To be eligible to participate in this Contest a participant must be:

- (a) A resident of Alberta; and
- (b) Of the age of majority in the province in which you reside at the time you enter the Contest OR at least 18 years of age.

Employees and directors of EPCOR or any of its affiliates and members of their immediate families, and those with whom they reside, are not eligible to participate. "Members of their immediate family" means mother, father, sister, brother, son, daughter, married or common law spouses, regardless of where they reside. Groups, clubs, organizations, businesses and commercial and non-commercial entities are not eligible to participate.

5. Prize[s]

The winner of Switch and Win Contest will receive one of ten \$100 (CAN) Visa gift cards.

6. Prize Winner

- (a) Odds of winning depend on the number of eligible entries received.
- (b) EPCOR will contact the participant identified on the selected entry by phone and/or email at the phone number and/or email address set out on their customer account. Only three attempts will be made, each on a different day. If direct contact is not made with the

selected participant for any reason within two weeks of the last attempt, or the selected participant is unwilling or unable to comply with these Official Rules, he or she will thereby forfeit the Prize and another participant's entry will be selected.

- (c) The selected participant must correctly answer, unaided, a mathematical skill-testing question.
- (d) The selected participant will be required to complete, sign and return a "Declaration Consent and Release Form" to confirm eligibility and in which he or she assumes all risks associated with acceptance and use of the Prize. These forms must be returned, properly executed, within 14 days of notification of the winner, otherwise the participant will not be entitled to the Prize.
- (e) Upon receipt of the properly executed forms and EPCOR's verification that the selected participant is in compliance with all of the Official Rules, the selected participant will be declared the winner (the "Winner"). Otherwise the participant will not be entitled to the Prize.
- (f) The selected winner may be announced on EPCOR's Facebook, Twitter and Instagram page(s).
- (g) The Winner may refuse the Prize, in which case EPCOR will not be required to award the Prize, or grant any substitute or value for the Prize, to the Winner or any other participant.

7. Liability Limitation

Each participant agrees that EPCOR shall not be liable to him or her or his or her heirs for property damage, injury or death, or any other loss that may arise: (i) as a result of, whether wholly or partially, any act or omission of EPCOR, or (ii) by reason of any other event over which EPCOR has no control. In all other circumstances, EPCOR's total maximum liability to any participant shall be equal to the value of the Prize divided by the total number of eligible entries received.

8. Indemnity

Each participant hereby agrees to indemnify and hold harmless EPCOR and its directors, officers and employees from any and all claims, demands and liability for any injury, loss or damage of any kind to any person or persons, including death, property damage, and the infringement of any intellectual property rights, resulting in whole or in part, directly or indirectly, from such participant's acceptance, possession, use or misuse of the Prize or any part of the Prize, the creation or submission of a Contest entry, participation in the Contest, or participation in any Prize-related activity.

9. Disclaimer of Warranty

EPCOR makes no warranty, guarantee or representation of any kind concerning the Prize and disclaims any implied warranty.

10. Contest Irregularities

EPCOR is not responsible for late, lost, incomplete, irregular, or misdirected entries, email or for any computer, online, telephone or technical malfunctions or human errors that may occur. If, for any reason, the Contest is not capable of running as planned, or more Prizes are awarded than planned, including due to a computer virus, bugs, tampering, unauthorized intervention or technical failures of any sort, EPCOR may cancel, terminate,

modify or suspend the Contest. Each participant further agrees to release EPCOR from any liability resulting from, or related to, participation in the Contest or the awarding or use of any Prize. EPCOR reserves the right to terminate or withdraw this Contest at any time.

11. Publicity

Except where prohibited by law or regulation, including the privacy protection requirements of the *Freedom of Information and Protection of Privacy Act (Alberta)*, by submitting an entry and accepting the Prize, each participant grants EPCOR (and its nominees) a perpetual, worldwide, royalty-free license to use his/her name, photograph, voice, likeness and the whole or any part of any statement or statements he/she has made or makes concerning the Contest or the Prize, for EPCOR (and its nominees) to use in connection with any publicity, promotion or advertising of any nature, whether or not related to the Prize or Contest and the participant hereby consents to such use without further notice, consent, approval or compensation. The Winner agrees to make him or herself reasonably available for an opportunity to have photographs taken of him or her. The Winner also agrees that EPCOR may publish his or her name, city and province of residence as being the Winner of the Contest.

For information about EPCOR's privacy practices, read [EPCOR's Privacy Policy](#).

Taxes

The Winner is responsible for reporting any taxable benefits in connection with the Contest to all applicable governmental authorities. Any taxes relating to the acceptance or use of the Prize are the sole responsibility of the Winner.

12. Changes to the Contest

EPCOR reserves the right to change the terms of this Contest, suspend or cancel it, at any time, for any reason, without liability on the part of EPCOR, and without prior notice.

13. Governing Law

A prospective participant may not participate in the Contest where it is prohibited. The interpretation of these Official Rules and all matters relating to the rights and obligations as between any participant and EPCOR in connection with the Contest shall be governed by, construed and interpreted in accordance with the laws of Alberta, without giving effect to any choice of law or conflict of laws rules or provisions. Each of EPCOR and all participants hereby agree to attorn to the jurisdiction of the courts of Alberta, sitting in the City of Edmonton (and all courts of appeal therefrom), in respect of the determination of any matter, issue or dispute arising in relation to these Official Rules, the Contest or the acceptance or use of the Prize and agree that any such determination shall be sought solely and exclusively before such courts.

14. Discrepancy with Other Material

If there is a discrepancy or inconsistency between the terms and conditions of these Official Rules and any other material relating to the Contest, these Official Rules shall prevail, govern and control. In the case of a discrepancy or inconsistency between these Official Rules and the Declaration Consent and Release Form, both will apply to the extent possible.

15. Third Party Trademarks

The names of any individual, group, company, product or service mentioned herein or on the Contest website, and any corresponding likeness, logo or image thereof, have been used for identification purposes only and may be the copyrighted properties and trademark of their respective owners. The mention of any individual, group, company or sponsor, or the inclusion of a product or service as a Prize or on the Contest website, does not imply any association with or endorsement of such individual, group, company or sponsor or the manufacturer or distributor of such product or service or the product or service itself and, except as otherwise indicated, no association or endorsement is intended or should be inferred and EPCOR makes no representation or warranty about them and specifically disclaims any which may otherwise arise under law.