

IMPORTANT INFORMATION FOR OUR COMMERCIAL WATER AND WASTEWATER CUSTOMERS

The last few weeks have been a marathon, and we know you're eager to get your business, organization or institutional property opened back up and running as quickly as possible.

To help you do that, we've compiled the following guidance on safely preparing your water system for re-opening.

If your building or property has been closed for multiple weeks, it will be important to flush your water system thoroughly to clear out any stagnant water. Here's how:

- Open all hot and cold water taps (sinks, showers, etc.) and let them run for at least 10 minutes.
- Flush all toilets/urinals.
- Run all water-using appliances – e.g., dishwashers, clothes washers, etc. – before operating for service.
- Drain any systems that could have standing water in them, such as outdoor misting systems, ice machines, etc.
- If you have an appliance with a filter, such as a refrigerator or ice maker, follow the manufacturer's instructions to replace the water filters after flushing is finished.



By following these simple procedures, you can make sure that your water system is clean, clear and ready to go on opening day.

QUESTIONS?

Call or email us anytime at **1-800-383-0834** or **mywater@epcor.com** – we're here for you and ready to help.