

ONTARIO ENERGY BOARD NOTICE TO CUSTOMERS OF EPCOR NATURAL GAS LIMITED PARTNERSHIP IN THE AYLMER SERVICE AREA

EPCOR Natural Gas Limited Partnership has applied to raise natural gas rates in the Aylmer service area.

Learn more. Have your say.

EPCOR Natural Gas Limited Partnership has applied to the Ontario Energy Board to raise its natural gas rates, effective January 1, 2022. If the application is approved as filed, the amount EPCOR Natural Gas Limited Partnership charges a typical residential customer and a typical commercial customer in its Aylmer service area would increase by the following yearly amounts:

Customer Type	2022 Annual Bill Increase
General Service Residential	\$27.36 per year
General Service Commercial	\$28.08 per year

The requested rate increase is set using an OEB-approved formula which is tied to inflation and other factors intended to promote efficiency. The rate increase also includes EPCOR Natural Gas Limited Partnership's request to dispose of the balances in certain deferral and variance accounts.

Other customers may also be affected. It is important to review the application carefully to determine whether you may be affected by these changes.

THE ONTARIO ENERGY BOARD WILL HOLD A PUBLIC HEARING

The Ontario Energy Board (OEB) will hold a public hearing to consider the application filed by EPCOR Natural Gas Limited Partnership. During the hearing, which could be an oral or written hearing, we will question EPCOR Natural Gas Limited Partnership on the request for a rate increase. We will also hear questions and arguments from individuals that have registered to participate (called intervenors) in the OEB's hearing. At the end of this hearing, the OEB will decide what, if any, rate increase will be allowed.

The OEB is an independent and impartial public agency. We make decisions that serve the public interest. Our goal is to promote a financially viable and efficient energy sector that provides you with reliable energy services at a reasonable cost.

BE INFORMED AND HAVE YOUR SAY

You have the right to information regarding this application and to be involved in the process.

- You can review EPCOR Natural Gas Limited Partnership's application on the OEB's website now
- You can file a letter with your comments, which will be considered during the hearing
- You can become an intervenor. As an intervenor you can ask questions about EPCOR Natural Gas Limited Partnership's application and make arguments on whether the OEB should approve EPCOR Natural Gas Limited Partnership's request. Apply by **October 18, 2021** or the hearing will go ahead without you and you will not receive any further notice of the proceeding
- At the end of the process, you can review the OEB's decision and its reasons on our website

The OEB does not intend to provide for an award of costs for this hearing.

LEARN MORE

Our file number for this case is **EB-2021-0215**. To learn more about this hearing, find instructions on how to file a letter with your comments or become an intervenor, or to access any document related to this case, please enter the file number **EB-2021-0215** on the OEB website: www.oeb.ca/participate. You can also phone our Public Information Centre at 1-877-632-2727 with any questions.

ORAL VS. WRITTEN HEARINGS

There are two types of OEB hearings – oral and written. ENGLP has requested for a written hearing. If you think an oral hearing is needed, you can write to the OEB to explain why by **October 18, 2021**.

PRIVACY

If you write a letter of comment, your name and the content of your letter will be put on the public record and the OEB website. However, your personal telephone number, home address and email address will be removed. If you are a business, all your information will remain public. If you apply to become an intervenor, all information will be public.

This rate hearing will be held under section 36 of the Ontario Energy Board Act, 1998, S.O. 1998, c.15 Schedule B.



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