

# INTRODUCING EPCOR

## Important Information for Laughlin Ranch Homeowners About Your Water Service

As the largest private water provider in Arizona, EPCOR delivers water and wastewater service to more than 350,000 people across 22 communities, including over 39,000 people in the Bullhead City area. With a focus on safe, reliable and high quality water, and the protection and careful management of our water resources now and for the future, we're dedicated to the customers and communities we serve.

### WHY ARE YOU RECEIVING THIS NOTICE?

On September 13, 2016 you were sent a letter from your current water provider, LR Water, LLC ("LR Water"), sharing that EPCOR Water Arizona Inc. ("EPCOR" or the "Applicant") has been asked to become the new water provider for Laughlin Ranch. As a property owner served by LR Water, you're receiving this to provide more information about the application that will be filed with the Arizona Corporation Commission ("ACC") and how you can participate in the process.

### WHAT IS EPCOR APPLYING FOR?

EPCOR has agreed to become the new water service provider for Laughlin Ranch. In order to perform that role, EPCOR must file an application with the ACC requesting approval to extend EPCOR's existing Certificate of Convenience and Necessity ("CC&N"), bringing Laughlin Ranch into EPCOR's current Mohave water district. A CC&N is authorized by the ACC and grants a utility the exclusive right and responsibility to provide water services within a specified area under rates, charges, terms and conditions established by the ACC. A CC&N does not prohibit an individual from providing services only to themselves using their own facilities on their own property. However, other applicable laws may restrict such activity.

**If EPCOR's application is granted, EPCOR will be the exclusive water services provider for the Laughlin Ranch community and will be required by the ACC to provide water service under the rates, charges, terms and conditions established by the ACC for the Mohave water district.**

### WHY IS EPCOR APPLYING TO BECOME LAUGHLIN RANCH'S WATER PROVIDER?

LR Water was intended to be a temporary water service solution for the Laughlin Ranch community. Now that the Laughlin Ranch community has grown, a new water solution is needed and EPCOR has agreed to become the new water provider for Laughlin Ranch.

Water is a valuable resource. Costs to provide water and water service are increasing as resources are strained, systems age and must be maintained, repaired and replaced, and federal and state requirements for safe drinking water must be met.

It is no longer sustainable for LR Water to provide that service at no cost to homeowners. EPCOR currently provides service to approximately 16,000 service connections in the Mohave water district and has the capital resources and operational expertise necessary to provide safe, reliable service. Because EPCOR's Mohave water district is adjacent to the Laughlin Ranch community, we are ideally positioned to serve your community safely and efficiently. LR Water and EPCOR believe that extending EPCOR's service area to include Laughlin Ranch is the most economical water solution to benefit the Laughlin Ranch homeowners.

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## WHEN WILL THE APPLICATION BE FILED?

EPCOR expects to file the application with the ACC on or about September 30, 2016.

### **Where to Find More Information and a Copy of the Application.**

Once filed, copies of the application will be available during regular business hours at the offices of LR Water at 7001 N. Scottsdale Rd, Suite 2050, Scottsdale, Arizona 85253, EPCOR at 860 W Gemstone Avenue, Bullhead City, Arizona 86442 and 2355 W Pinnacle Peak, Suite 300, Phoenix, Arizona 85027, the ACC's Docket Control Center at 1200 W Washington Street, Phoenix, Arizona and 400 West Congress Street, Suite 218, Tucson, Arizona, and on the internet at [epcor.com](http://epcor.com) and via the ACC website – [www.azcc.gov](http://www.azcc.gov) – using the e-Docket function.

### **How to Contact the Arizona Corporation Commission.**

The ACC will hold a hearing on the application and, as a property owner, you may have the right to intervene, and may appear at the hearing to make a statement on your own behalf even if you do not intervene in the process. **If you do not intervene, you may not receive further notice of proceedings for this application. However, all documents related to this application will be available online, usually within 24 hours of docketing, at the ACC's website – [www.azcc.gov](http://www.azcc.gov) – using the e-Docket function.** EPCOR will continue to keep customers informed of any changes to their water service.

For the date and time of the hearing, contact the ACC's Consumer Services Division at 602-542-4251 or 1-800-222-7000 in Phoenix or 520-628-6550 or 1-800-535-0148 in Tucson.

### **About Intervention.**

Arizona state law provides for an open public process at which, under appropriate circumstances, interested parties may intervene. Any person or entity entitled by law to intervene and having a direct and substantial interest in the matter will be permitted to intervene. **For information about requesting intervention, use the "Intervention in Utility Cases" link on the ACC's website ([www.azcc.gov](http://www.azcc.gov)). You may also contact the ACC's Consumer Services Division at 602-542-4251 or 1-800-222-7000.**

### **ADA/Equal Access Information.**

The ACC does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting the ADA Coordinator, Shaylin Bernal, by email at [SAbernal@azcc.gov](mailto:SAbernal@azcc.gov) or voice phone number 602-542-3931. Requests should be made as early as possible to allow time to arrange the accommodation.

## FOR MORE INFORMATION AND QUESTIONS.

Property owners in Laughlin Ranch who have questions or concerns about the application, who have objections to approval of the application or wish to make a statement in support of the application can contact the Consumer Services Division of the ACC at 602-542-4251 or 1-800-222-7000 in Phoenix or 520-628-6550 or 1-800-535-0148 in Tucson. You can reach EPCOR at 1-800-383-0834 and LR Water at 480.840.8400.