

EPCOR ESSENTIALS

SEPTEMBER 2023



Natural Gas in the Products We Use

Did you know that many products we use daily are derived from natural gas? From diapers and toys to electronics and contact lenses — and nearly every polymer and plastic in between — natural gas is a critical ingredient in many products we use each day. And it makes sense because natural gas is a cost-effective, safe resource.



Public Natural Gas Week



From October 1-7, we're celebrating Public Natural Gas Week to honor the work and importance of natural gas systems and show our appreciation for our customers. We're glad you've made the responsible and affordable choice of natural gas. You can find more tips on natural gas efficiency and benefits on our website, www.epcor.com.



SEPTEMBER 29
CELEBRATE NATIONAL
COFFEE DAY

Enjoy your cup of joe
a little more
this morning!

Required Annual Notice: Rules of Service

The Railroad Commission of Texas regulates EPCOR's natural gas service. As required by the Commission, our service rules, applicable tariffs, and natural gas service rates are available at epcor.com. All customers will receive an annual notice in the mail. To find them on our website:

- Choose Texas from the drop-down location menu in the top right corner
- Choose Greater Northwest Houston area
- Click the purple box titled "Regulatory and Customer Notices."



**CALL BEFORE
YOU DIG**



How to Save Using Natural Gas Appliances

Are you aware that households that use natural gas for cooking, heating and drying clothes save an average of \$874 a year compared to homes using electricity? Here are some ways to save even more with your natural gas appliances:

- Set the temperature on your gas water heater to 120° F for real savings over the course of a year.
- It may seem counterintuitive, but you'll use less energy with two moderately-filled dryer loads than one huge one where the clothes are packed in so tightly that nothing gets dry.
- When cooking on the stove, adjust the flame to fit your pan to use less gas.



QUESTIONS?

We're here for you.

**Customer Service – Billing
and Service Questions**
1-800-383-0834

Email:

myepcorgas@epcor.com

Visit epcor.com for updates
and more information

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