

EPCOR ESSENTIALS

MARCH 2023

Spring Gas Appliance Maintenance

Natural gas has a safety record that's second to none, and well-maintained equipment can operate safely for many years. Consider building annual safety "checkups" into your spring-cleaning routine — including your water heater.

- Check the batteries in your CO (carbon monoxide) detector alarms annually. If you don't have alarms yet, install one on every floor.
- A qualified heating contractor inspects fuel-burning equipment, such as natural gas fireplaces.
- Look at outdoor exhaust outlets for all appliances and your furnace, and clear out leaves, dryer lint and any other obstructions.
- Remember never to use outdoor natural gas appliances indoors.
- If you have a chimney, check it regularly to ensure it's clear and the clean-out pit at the base is empty.
- Remember, if your CO detector alarm ever sounds, have all people and pets leave the building, then call 911 for assistance.

For a complete list of natural gas safety recommendations, visit epcor.com.



Your Account at Your Fingertips

You now have access to tools that can help you conserve natural gas and save money on your bill. Sign up to pay your bill and take advantage of more ways to customize your experience. Check out all the helpful resources found through your online customer account and the EPCOR mobile app.

MARCH 18

Gas Utility Professionals Day

Safety is vital in natural gas distribution, and gas utility professionals ensure natural gas delivery is as safe as possible. We depend on our professionals to provide excellent service and deliver reliable, affordable and safe energy to our customers every day. Join us in recognizing and thanking our employees on this special day.



MARCH 21

National Renewable Energy Day

This month we also recognize National Renewable Energy Day. The growing renewable natural gas (RNG) sector offers a promising way to capture emission from existing waste streams found in landfills, wastewater treatment plants and animal manure, then produce a low-emission energy source. While RNG produces low emissions, it's still a dense form of energy, stores easily and can be transported the same way as natural gas. EPCOR is committed to exploring renewable natural gas and green energy solutions that help people and the planet.

FLUSH YOUR GAS-POWERED WATER HEATER

The water heater is a workhorse that needs annual maintenance. Did you know...

- Most manufacturers recommend flushing your heater at least once a year to clear out sediment that can build up and make it run less efficiently.
- Flushing makes your heater last longer to protect your investment.

Look for DIY steps from a reputable plumber or home maintenance site online, or call a plumber to do it for you.



We Value Your Feedback

Within the next month, we will be mailing you important pipeline safety information in a non-EPCOR envelope. We would appreciate your time reviewing the information, completing the short survey, and mailing the postcard back. Sharing your feedback helps improve our communication and outreach.



CALL BEFORE YOU DIG



QUESTIONS?

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