



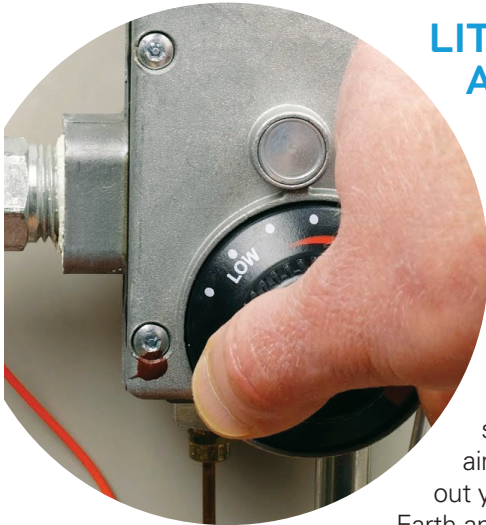
UPDATES FROM EPCOR

APRIL 2022

LITTLE CHANGES MAKE A DIFFERENCE

With warmer days coming, now is a great time to think about simple ways to use less natural gas around your home or business.

The U.S. Department of Energy reports that heating water is the second-biggest energy user for most Americans after heating and cooling their home. Lowering the temperature on your natural gas water heater to 120 degrees can add up to significant savings on your annual gas bill. Other proven energy savers are using high-efficiency ceiling fans instead of air conditioners on moderately warm days, and swapping out your light bulbs for LED bulbs. That's a lot of good for the Earth and for your wallet.



PAY YOUR BILL ON THE GO

Your time is important. That's why we have convenient options for you to pay your bill and manage your account by phone.

EPCOR's mobile app is safe, secure, and free to download on Apple or Android devices. Find it on the Apple app store or Google Play for Android phones. And now you can also pay your bill by text message. Get started by visiting your customer account portal at epcor.com – or call us at 1-800-383-0834 – we'll be happy to help.

30936-I-0294



ARE YOU SHOVEL-READY?

We say it a lot, but it's worth repeating: call 8-1-1 if you're planning any outdoor projects that involve digging on your property. For your safety and that of your neighbors, it's critical to have natural gas lines and other underground utilities located before you start. Calling 8-1-1 is also legally required.

Please call at least three days in advance of your project.

LET'S CONNECT



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EXPLORING OUR ESG REPORT

More and more, our customers are looking for reliable and affordable clean energy options. We have a responsibility to our customers, our communities and the environment to find sustainable ways to meet that demand. At the same time, we're committed to maintaining and improving upon the current services and infrastructure that we're responsible for.

EPCOR's most recent ESG report contains information on our leadership in governance, the environment and social purpose. These metrics were generated with feedback from stakeholders representing a broad range of interests and experiences. You can learn more or read the full ESG report at epcor.com/esg.



QUESTIONS?

We're Here for You.

For emergencies, customer service, billing and all other questions, please call our 24/7 phone line:
1-800-383-0834

You can also reach us by email at:
myepcorgas@epcor.com

EARTH DAY – INVEST IN OUR PLANET

Friday, April 22 is Earth Day – with a 2022 theme of Investing in Our Planet. Ordinary people really can make an impact. Take Care of Texas provides directories of community recycling programs, hazardous waste deposit sites, tip sheets and lots more resources for families, kids, schools and businesses.

Find out more at **takecareoftexas.org**

