



EPCOR FRENCH CREEK NEWSLETTER

WINTER 2023

Winter Billing

Due to the potential for inclement weather conditions, your January 2023 meter reading may be estimated. Readings will be taken once conditions permit and adjustments will be made on your next bill, as necessary.

Melissa is originally from the Okanagan. After graduating from Okanagan College she took time off to be a stay at home mom. Melissa has been living in the Oceanside area for the past six years and is excited to be back working and looking forward to 2023.

Staff Announcements

We would like to welcome our new Lead Hand Operator, Patryk Vanson. Patryk has been with EPCOR since 2007 in various different roles and locations.

He started his career with EPCOR in Red Deer County Alberta as a labourer and gained his level one and level two water and wastewater certifications. He moved on to Okotoks Alberta, then shortly after that to Canmore, Alberta where he spent 5 years as lead hand operator of the distribution and collection systems.

Patryk is excited about his move to Vancouver Island: "I've spent many vacations here with my partner and two dogs. I'm looking forward to learning the ins and outs of the French Creek water system and exploring the island (by foot, mountain bike and skis) on my days off."

We would also like to welcome Melissa Goulet, our new casual/on-call Operator.

Winter Maintenance Tips

Be winter-ready with these tips to keep your home in order and avoid costly repairs.

- Please keep hydrants and meters clear of debris and snow so they can be accessed immediately in emergency situations.
- Shut off and drain outdoor taps/hose bibs to prevent pipes freezing.
- If you are away for an extended period of time, ensure your heat remains on.



Water Main Flushing

EPCOR flushes the water system as part of regular maintenance to remove sediment and maintain good water quality. This is standard practice for water utilities across North America and is the most efficient way of cleaning the distribution system. This process may temporarily result in cloudy tap water and/or changes in water pressure. Your water remains safe to use. If you experience cloudy water, we recommend that you run your cold water tap for approximately three to five minutes or until water runs clear.

EPCOR will flush the water distribution system between 7:30 a.m. and 3:30 p.m. in the following areas:

Jan 23–27: Columbia Beach, Sunrise Drive, Drew Road, Sumar Lane

Jan 30–Feb 3: Oceanside, Johnstone Road, Pintail Road, River Crescent, Imperial Drive, Barclay Crescent, Lee Road, Woodland Drive, Pebble Beach, Quail's Landing

Feb 21–24: Church Road, Ackerman Road, Wembley Road, Riley Road, Kasba Circle, Reid Road, Neden Way, Esslinger Road, Tara Crescent

Feb 27–Mar 3: Osprey Way, Crystal Court, Aerie Estates, Lowry's Road, Brookfield Crescent, Arrowsmith Way, Yellowbrick Road

Mar 6–10: Mulholland Drive, Ascension Way, Fisherman's Circle, Roberton Blvd., Morningstar Drive, French Creek Marina, Breakwater, Dickinson Way, Glenhale Crescent, Island Highway, Cavin Road, Ocean Place



BEST WISHES FOR 2023

The staff at the EPCOR office would like to extend our warmest wishes to everyone for health and happiness in 2023.

Contact Us

EPCOR's office is open Monday to Friday 8:00 a.m.– 4:30 p.m.

We are closed from 12:00 – 12:30 p.m.

The office will be closed for the following holidays: February 20, 2023.

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