



# EPCOR FRENCH CREEK NEWSLETTER

FALL 2019



Thank you for your cooperation with outdoor water conservation these past few months. Your efforts during the summer have allowed us to return to Stage 1 watering restrictions as of September 1.

### Community Advisory Panel

We are seeking up to 10 EPCOR French Creek customers representing a wide range of interests, ages and backgrounds to become members of an EPCOR Community Advisory Panel (CAP). Members will help EPCOR better understand the community’s priorities around drinking water and provide input on a variety of water-related topics.

The CAP will meet three times per year over a two year time period. Our first meeting will be held on October 17, 2019, from 1:00-4:00 p.m. If you are interested, please fill out an application form available at our office or online at [epcor.com](http://epcor.com) by October 11, 2019. EPCOR will reach out to those interested regarding the status of their application.

### EPCOR Committed to Serving the French Creek Community

In 2016, the RDN approached EPCOR about the potential purchase of the French Creek utility. After further discussion and review, we declined the RDN’s offer and this update was communicated to the community in August. We want to continue to own, operate and maintain the water operations in French Creek and as the community grows, we want to grow with you.



***What we have been working on***

Since we took over the utility in 2006, we have worked to improve operations that have resulted in cleaner, safer water. This includes the construction of the Drew Road Water Treatment Plant, installation of new hydrants, replacement and upgrades of water meters and increased water quality monitoring.

Currently, we're working with the RDN and local developers to provide water service to new residential and retail developments that reflect the growth of the community. We'll also be working to update our overall master plan to ensure that we provide clean, safe water to our existing and new customers in the most cost effective way possible.

***Proud to be part of the community***

We strive to be a good neighbour. We contract our trades and source our supplies locally first so that the community benefits. We recently brought in an experienced EPCOR site manager, after our longtime manager retired, to continue our successful operational track record.

We will continue to consult stakeholders on a regular basis through our Community Advisory Panel who advises us on our operations and community involvement.

We want to be actively engaged in the communities where we operate and support organizations that are making a difference in the community. So we are proud to announce our support of the Friends of French Creek Conservation Society who are working to monitor and protect Hamilton Marsh, the largest body of water in the French Creek watershed.

***A history of operational excellence in French Creek***

Protecting local watersheds and public health by providing safe, quality water remain EPCOR's top priorities. In the 13 years that EPCOR has operated the water utility, we have not had a single environmental incident. We will continue to work with the Vancouver Island Health Authority and the BC Comptroller of Water Rights to meet or exceed the standards set in the Guidelines for Canadian Drinking Water Quality.

**Contact Us**

EPCOR's office is open Monday to Friday, 8:00 a.m. – 4:30 p.m. We are closed from 12:00 p.m. – 12:30 p.m.

The office will be closed for the following holidays: Oct 14, Nov 11, Dec 25 & 26 and Jan 1, 2020.

Phone: 250-951-2460 Fax: 250-954-0361

Emergency Phone: 250-954-5337

Email: frenchcreek@epcor.com

#10D, 1343 Alberni Hwy

Parksville, B.C. V9P 2B9

epcor.com

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